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Tender

PE0674 Fish Island Concierge Services

Peabody Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040401

Procurement identifier (OCID): ocds-h6vhtk-05600a

Published 16 July 2025, 10:05am

Scope

Reference

PE0674

Description

Peabody Trust ("Peabody") is seeking to appoint a Concierge for Fish Island Village.

The Concierge will work with Peabody staff, including the Neighbourhood Manager and Area Manager for the block, to provide a high-quality service to all residents regardless of tenure.

The Concierge would be expected to be available from 7 days a week and bids should reflect this.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=966277146>

Total value (estimated)

- £4,000,000 excluding VAT
- £4,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 February 2026 to 14 February 2029
- Possible extension to 14 February 2031
- 5 years

Description of possible extension:

1+1 year

Main procurement category

Services

CPV classifications

- 79710000 - Security services
- 79992000 - Reception services
- 79993000 - Building and facilities management services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

4 August 2025, 12:00am

Submission type

Tenders

Deadline for requests to participate

15 August 2025, 12:00am

Submission address and any special instructions

<https://www.delta-esourcing.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 February 2026

Award criteria

Name	Type	Weighting
Quality	Quality	60%
price	Price	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

PSQ stage - 5 suppliers will be invited to tender based on highest scores, where scores are equal Peabody reserves the right to invite up to 2 additional suppliers to ITT stage.

ITT - 2 stage process including tender submissions and clarification interview. Evaluation criteria at the ITT stage will 60% Quality / 40% price

Contracting authority

Peabody Trust

- Public Procurement Organisation Number: PYJY-3925-DVJD

45, 45 Westminster Bridge Road

London

SE1 7JB

United Kingdom

Email: Anouska.Herman@peabody.org.uk

Region: UKI44 - Lewisham and Southwark

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)