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Contract

Head of Customer Operations x2

Sheffield City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040379

Procurement identifier (OCID): ocds-h6vhtk-056001

Published 16 July 2025, 9:30am

Scope

Reference

101423

Description

Recruitment for two Head of Customer Operations.

Contract 1. Head of Customer Operations x2

Supplier

- [Tile Hill](#)

Contract value

- £25,920 including VAT

Below the relevant threshold

Date signed

13 June 2025

Contract dates

- 16 June 2025 to 16 December 2025
- 6 months, 1 day

Main procurement category

Services

Additional procurement category

Works

CPV classifications

- 79600000 - Recruitment services

Procedure

Procedure type

Below threshold - without competition

Supplier

Tile Hill

- Public Procurement Organisation Number: PNQL-9371-DHGD

Suite 501 The Nexus Building, Broadway, Letchworth Garden City, Herts, United Kingdom

Letchworth Garden City

SG6 9BL

United Kingdom

Email: Andrew.Gillen@tile-hill.co.uk

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Head of Customer Operations x2

Contracting authority

Sheffield City Council

- Public Procurement Organisation Number: PPQT-9425-JWVM

Town Hall, Pinstone Street,

Sheffield

S1 2HH

United Kingdom

Email: Raisah.Shazad@Sheffield.gov.uk

Website: <http://sheffield.gov.uk>

Region: UKE32 - Sheffield

Organisation type: Public authority - sub-central government