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Contract

Provision of a Dental Charting System

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2024/S 000-040371

Procurement identifier (OCID): ocds-h6vhtk-03d5a3

Published 16 December 2024, 8:55am

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Westward House, 15-17 St James Street

Paisley

PA3 2HJ

Email

james.warnock@ggc.scot.nhs.uk

Telephone

+44 7773651117

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Dental Charting System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NHSGGC has a requirement for an electronic dental charting system that will fit within NHSGGC's framework of clinical record management and addresses the parameters specified in the ITT

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £395,400

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

NHSGGC's current process for dental charting within the Glasgow Dental Hospital and School relies on paper templates. These are part of, or held within, separate written

clinical records. This includes communication with dental laboratories when commissioning the construction of medical devices. These partner with electronic records to record attendance, communications and medical images. This process, although contemporaneous and ultimately functional, is not efficient within the delivery of contemporary day-to-day practice when sharing, storing, or recovering data.

NHS GGC is seeking proposals for an electronic dental charting program that will fit within NHS Greater Glasgow and Clyde's framework of clinical record management and addresses the parameters as specified in the ITT.

Currently there are approximately 400 users across NHSGGC made up from 139 dental chairs. This equates to between 150 – 250 concurrent users.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016649](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 November 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Titanium Solutions

46 merrion square east, d02

Dublin

d02vf66

Telephone

+353 0838776193

Country

Ireland

NUTS code

- IE061 - Dublin

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £395,400

Section VI. Complementary information

VI.3) Additional information

(SC Ref:785852)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Email

glasgow@scotcourts.gov.uk

Telephone

+44 1414298888

Country

United Kingdom