

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/040297-2024>

Not applicable

## **Application Maintenance and Support (AMS) Services**

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS (Defra Network eTendering Portal)

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-040297

Procurement identifier (OCID): ocids-h6vhtk-0389ff

Published 13 December 2024, 2:52pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS (Defra Network eTendering Portal)

Seacole Building, 2 Marsham Street

London

SW1P 4DF

#### **Contact**

Mamun Islam

#### **Email**

[mamun.islam@defra.gov.uk](mailto:mamun.islam@defra.gov.uk)

#### **Telephone**

+44 7123456789

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://defra-family.force.com/s/Welcome>

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Application Maintenance and Support (AMS) Services

Reference number

C26527

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The outsourced Application and Maintenance Support Services (AMS) will provide the following to the Department for Environment, Food and Rural Affairs (Defra):

- Application Monitoring.
- Application Maintenance.
- Application Support.

The purpose of this notice is to announce the award of the contract, which commenced on the 14th of October 2024 for the new Applications Maintenance and Support Services (AMS) contract. Please refer to II.2.4.1 for further information.

---

## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-036745](#)

---

## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

V.2.4.1

Instead of

Text

£78,800,000.00

Read

Text

£94,403,421.00