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Tender

## **UHB Continuous Improvement Partner**

University Hospitals Birmingham NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-040295

Procurement identifier (OCID): ocids-h6vhtk-0448d4

Published 13 December 2024, 2:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University Hospitals Birmingham NHS Foundation Trust

Mindelsohn Way

BIRMINGHAM

B15 2WB

#### **Contact**

Amy Morris

#### **Email**

[amy.morris@uhb.nhs.uk](mailto:amy.morris@uhb.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG3 - West Midlands

**Internet address(es)**

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

UHB Continuous Improvement Partner

Reference number

PROC.15.0094

#### **II.1.2) Main CPV code**

- 79410000 - Business and management consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

University Hospitals Birmingham NHS Foundation Trust are seeking the provision for services of a Continuous Improvement Partner.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79410000 - Business and management consultancy services
- 79410000 - Business and management consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Continuous quality improvement is a common thread in the Trust's new strategy (launched Autumn 2024), underpinning the delivery of several strategic objectives. This contract is critical to us developing a systematic, organisation-wide approach and framework to ensure improvement happens at scale. It will help us to deliver improved patient outcomes and experience, through the creation of a positive, collaborative and inclusive workplace environment.

We are looking for a partner with a track record of supporting healthcare organisations to embed a culture of continuous quality improvement, with the capability to deliver significant benefit to the organisation and ensure that changes are sustainable within the Trust at the end of the contract.

We require a partner who is adept at working across all levels of an organisation, being mindful of the pressures and competing priorities faced by clinical and operational teams. Our improvement approach and system must be pragmatic and support teams to overcome today's challenges as well as improve for the future.

#### **II.2.5) Award criteria**

Price

#### **II.2.6) Estimated value**

Value excluding VAT: £2,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

30

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-008288](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 January 2025

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

13 December 2024

Local time

2:00pm

Place

Atamis

C323742 Atamis reference

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

1.8 University Hospital Birmingham NHS Foundation Trust

Mindelsohn Way, Edgbaston,

Birmingham

B15 2GW

Email

[amy.morris@uhb.nhs.uk](mailto:amy.morris@uhb.nhs.uk)

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