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Tender

UHB Continuous Improvement Partner

University Hospitals Birmingham NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-040295

Procurement identifier (OCID): ocds-h6vhtk-0448d4

Published 13 December 2024, 2:50pm

Section I: Contracting authority

I.1) Name and addresses

University Hospitals Birmingham NHS Foundation Trust

Mindelsohn Way

BIRMINGHAM

B15 2WB

Contact

Amy Morris

Email

amy.morris@uhb.nhs.uk

Country

United Kingdom

Region code

UKG3 - West Midlands

Internet address(es)

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UHB Continuous Improvement Partner

Reference number

PROC.15.0094

II.1.2) Main CPV code

- 79410000 - Business and management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

University Hospitals Birmingham NHS Foundation Trust are seeking the provision for services of a Continuous Improvement Partner.

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79410000 - Business and management consultancy services
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Continuous quality improvement is a common thread in the Trust's new strategy (launched Autumn 2024), underpinning the delivery of several strategic objectives. This contract is critical to us developing a systematic, organisation-wide approach and framework to ensure improvement happens at scale. It will help us to deliver improved patient outcomes and experience, through the creation of a positive, collaborative and inclusive workplace environment.

We are looking for a partner with a track record of supporting healthcare organisations to embed a culture of continuous quality improvement, with the capability to deliver significant benefit to the organisation and ensure that changes are sustainable within the Trust at the end of the contract.

We require a partner who is adept at working across all levels of an organisation, being mindful of the pressures and competing priorities faced by clinical and operational teams. Our improvement approach and system must be pragmatic and support teams to overcome today's challenges as well as improve for the future.

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £2,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

30

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-008288](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 December 2024

Local time

2:00pm

Place

Atamis

C323742 Atamis reference

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

1.8 University Hospital Birmingham NHS Foundation Trust

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Birmingham

B15 2GW

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amy.morris@uhb.nhs.uk

Country

United Kingdom

Internet address

<https://www.uhb.nhs.uk/>