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Contract

## **Qwell Service - Digital Mental Health Solutions**

NHS Cheshire and Merseyside ICB

F03: Contract award notice

Notice identifier: 2024/S 000-040271

Procurement identifier (OCID): ocds-h6vhtk-04c7f2

Published 13 December 2024, 1:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Cheshire and Merseyside ICB

1 Lakeside, 920 Centre Park Square

WARRINGTON

WA11QY

#### **Contact**

Jane Hamlet

#### **Email**

[jane.hamlet@cheshireandmerseyside.nhs.uk](mailto:jane.hamlet@cheshireandmerseyside.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD61 - Warrington

## **NHS Organisation Data Service**

QYG

### **Internet address(es)**

Main address

<https://www.cheshireandmerseyside.nhs.uk/>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Qwell Service - Digital Mental Health Solutions

Reference number

24-25-QYG-12F-04154208-CON

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To provide a confidential, preventative online information, advice and counselling service to Wirral residents, that is tailored to addressing the emotional health and wellbeing needs

of people aged 26 and over.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £82,310

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD74 - Wirral

Main site or place of performance

Wirral - This service is for Wirral residents.

#### **II.2.4) Description of the procurement**

NHS Cheshire and Merseyside ICB - Wirral Place intend to award a 1 year contract via Direct award C to the incumbent provider to deliver the QWell Service in Wirral. The contract will start on the 1st of April 2024, expire on 31st March 2025 and has an option to extend for 1 year. The annual contract value is £82,310 (+VAT)

#### **II.2.5) Award criteria**

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 99

Price - Weighting: 1

#### **II.2.11) Information about options**

Options: Yes

Description of options

This contract has an option to extend for 1 year.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority within 8 working days. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## Section V. Award of contract

### Contract No

24-25-QYG-12F-04154208-CON

### Title

Qwell Service - Digital Mental Health Solutions

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

20 March 2024

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

KOOTH DIGITAL HEALTH LIMITED

5 MERCHANT SQUARE

London

W2 1AY

Country

United Kingdom

NUTS code

- UKI - London

Companies House

DFC - 04154208

Internet address

<https://www.qwell.io/>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £82,310

Total value of the contract/lot: £82,310

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## Section VI. Complementary information

### VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 8 working days. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

On the 20th March 2024 the Wirral Place Leadership Team approved this decision and no conflicts of interested were declared.

The following criteria informed the decision:

Quality and innovation: 30%

Value: 20%

Integration, collaboration and service sustainability: 20%

Improving access, reducing health inequalities, and facilitating choice: 20%

Social Value: 10%

Representations by providers must be made to [jane.hamlet@cheshireandmerseyside.nhs.uk](mailto:jane.hamlet@cheshireandmerseyside.nhs.uk) within 8 working days from the publication date of this notice. This contract has not yet formally been awarded; this notice serves as an intention to award under the Provider Selection Regime (2023).

### VI.4) Procedures for review

#### VI.4.1) Review body

Cheshire and Merseyside Integrated Care Board

1 Lakeside, 920 Centre Park Square

Warrington

WA11QY

Country

United Kingdom

Internet address

<https://www.cheshireandmerseyside.nhs.uk>