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Contract

Advocacy Services for Health and Social Care

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

F03: Contract award notice

Notice identifier: 2024/S 000-040204

Procurement identifier (OCID): ocids-h6vhtk-044534

Published 13 December 2024, 10:13am

Section I: Contracting authority

I.1) Name and addresses

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

Don Valley House, Savile Street East

Sheffield

S4 7UQ

Contact

Kimberley Kay

Email

procurement@noecpc.nhs.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.noecpc.nhs.uk>

Buyer's address

<https://www.noecpc.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy Services for Health and Social Care

Reference number

NOE.0627

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Advocacy Service in Health and Social Care framework agreement.

These requirements are provided under five overarching Lots, listed below;

Lot One - Independent advocates for patients using Social Care Services

Lot Two - Independent Mental Capacity Advocates

Lot Three - Independent Mental Health Advocates

Lot Four - Advocacy for Adult Secure Services

Lot Five - Advocacy for Children and Young People

Lot 6 - Advocacy for Health Inequalities

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £137,000,000

II.2) Description

II.2.1) Title

Lot 1 - Independent advocates for patients using Social Care Services

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Independent Advocates for Patients Using Social Care Services

Provides advocacy support to individuals navigating social care services, ensuring their rights and preferences are respected and upheld.

See Section VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Common Questions / Weighting: 40

Quality criterion - Name: Lot 1 Specific / Weighting: 20

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Independent Mental Capacity Advocates

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Independent Mental Capacity Advocates

Offers advocacy for individuals who lack the mental capacity to make certain decisions, ensuring their best interests are considered and their voices are heard in decision-making processes.

II.2.5) Award criteria

Quality criterion - Name: Lot 2 Specific / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Common Questions / Weighting: 40

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Independent Mental Health Advocates

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Independent Mental Health Advocates

Supports individuals with mental health issues by representing their interests, helping them understand their rights, and facilitating their involvement in treatment decisions.

II.2.5) Award criteria

Quality criterion - Name: Lot 3 Specific / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Common Questions / Weighting: 40

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Advocacy for Adult Secure Services

Lot No

Lot 4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Advocacy for Adult Secure Services

Provides advocacy services for adults in secure settings (such as forensic mental health services), ensuring their rights are protected and their views are represented.

II.2.5) Award criteria

Quality criterion - Name: Lot 4 Specific / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Common Questions / Weighting: 40

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Advocacy for Children and Young People

Lot No

Lot 5

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Advocacy for Children and Young People

Delivers advocacy services tailored to the needs of children and young people, helping them to express their views and participate in decisions affecting their lives.

II.2.5) Award criteria

Quality criterion - Name: Lot 5 Specific / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 40

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6 - Advocacy for Health Inequalities (including, generic advocacy, women's

Lot No

Lot 6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Advocacy for Health Inequalities

Addresses health disparities by providing advocacy services for various marginalized groups, including women, black and minority ethnic communities, gypsies and travellers, the unemployed, the homeless, and individuals with terminal illnesses.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 40

Quality criterion - Name: Lot 6 Specific / Weighting: 20

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.6) Information about electronic auction

An electronic auction will be used

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-019284](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 December 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Together for Mental Wellbeing

52 Walnut Tree Walk

London

SE11 6DN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility

c/o Sayer Vincent, 110 Golden Lane

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

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Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NYAS

Tower House, Tower Road, Birkenhead

Merseyside

CH41 1FF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BID Services

Deaf Cultural Centre, Ladywood Road,

Birmingham

B16 8SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 December 2024

V.2.2) Information about tenders

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Number of tenders received from tenderers from other EU Member States: 0

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility

Sayer Vincent , 110 Golden Lane

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £17,000,000

Lowest offer: £1 / Highest offer: £17,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 December 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cloverleaf Advocacy

5th Floor, Empire House, Wakefield Old Road,

Dewsbury

WF12 8DJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £17,000,000

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

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Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

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VoiceAbility

c/o Sayer Vincent , 110 Golden Lane,

London

EC1Y 0TG

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United Kingdom

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The contractor is an SME

No

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Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility

c/o Sayer Vincent, 110 Golden Lane

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

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Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cloverleaf Advocacy

5th Floor Empire House, Wakefield Old Road,

Dewsbury

WF12 8DJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

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B16 8SZ

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Together for Mental Wellbeing

52 Walnut Tree Walk

London

SE11 6DN

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The contractor is an SME

No

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VoiceAbility

52 Walnut Tree Walk,

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

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BID Services

Deaf Cultural Centre, Ladywood Road

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B16 8SZ

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The contractor is an SME

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Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

For details of the list of eligible entities who may utilise the resulting agreement(s), subject to the prior agreement of NOE CPC, please refer to the original Contract Notice.

Section II.2.4 - Description of Procurement

Section II.2.11 - Information about options

Section VI.3 - Additional Information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

NOE CPC will incorporate a minimum 8 working day standstill period at the point information on the award of contract is communicated to tenderers, in accordance with Regulation 12 of the Provider Selection Regime 2023.

Bidders should note that the NOECPC retain absolute discretion as to whether to accept any offer following evaluation. The NOE CPC is not bound in any way to accept any and reserves the right to make no further contract award under this procurement process.

NOE CPC shall not be held liable for any liability or cost or expense incurred by any bidder in relation to this project whatsoever, including, without limitations, in relation to the preparation of their tender and any subsequent clarification or any legal or other expenses.