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Contract

## **Advocacy Services for Health and Social Care**

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

F03: Contract award notice

Notice identifier: 2024/S 000-040204

Procurement identifier (OCID): ocids-h6vhtk-044534

Published 13 December 2024, 10:13am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

Don Valley House, Savile Street East

Sheffield

S4 7UQ

#### **Contact**

Kimberley Kay

#### **Email**

[procurement@noecpc.nhs.uk](mailto:procurement@noecpc.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.noecpc.nhs.uk>

Buyer's address

<https://www.noecpc.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Advocacy Services for Health and Social Care

Reference number

NOE.0627

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Advocacy Service in Health and Social Care framework agreement.

These requirements are provided under five overarching Lots, listed below;

Lot One - Independent advocates for patients using Social Care Services

Lot Two - Independent Mental Capacity Advocates

Lot Three - Independent Mental Health Advocates

Lot Four - Advocacy for Adult Secure Services

Lot Five - Advocacy for Children and Young People

Lot 6 - Advocacy for Health Inequalities

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £137,000,000

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Independent advocates for patients using Social Care Services

Lot No

Lot 1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

### **II.2.4) Description of the procurement**

Independent Advocates for Patients Using Social Care Services

Provides advocacy support to individuals navigating social care services, ensuring their rights and preferences are respected and upheld.

See Section VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Common Questions / Weighting: 40

Quality criterion - Name: Lot 1 Specific / Weighting: 20

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Independent Mental Capacity Advocates

Lot No

Lot 2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

### **II.2.4) Description of the procurement**

Independent Mental Capacity Advocates

Offers advocacy for individuals who lack the mental capacity to make certain decisions, ensuring their best interests are considered and their voices are heard in decision-making processes.

### **II.2.5) Award criteria**

Quality criterion - Name: Lot 2 Specific / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Common Questions / Weighting: 40

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Independent Mental Health Advocates

Lot No

Lot 3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

### **II.2.4) Description of the procurement**

Independent Mental Health Advocates

Supports individuals with mental health issues by representing their interests, helping them understand their rights, and facilitating their involvement in treatment decisions.

### **II.2.5) Award criteria**

Quality criterion - Name: Lot 3 Specific / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Common Questions / Weighting: 40

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - Advocacy for Adult Secure Services

Lot No

Lot 4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

### **II.2.4) Description of the procurement**

Advocacy for Adult Secure Services

Provides advocacy services for adults in secure settings (such as forensic mental health services), ensuring their rights are protected and their views are represented.

### **II.2.5) Award criteria**

Quality criterion - Name: Lot 4 Specific / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Common Questions / Weighting: 40

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5 - Advocacy for Children and Young People

Lot No

Lot 5

### **II.2.2) Additional CPV code(s)**

- 850000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

### **II.2.4) Description of the procurement**

Advocacy for Children and Young People

Delivers advocacy services tailored to the needs of children and young people, helping them to express their views and participate in decisions affecting their lives.

### **II.2.5) Award criteria**

Quality criterion - Name: Lot 5 Specific / Weighting: 20



Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 40

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 6 - Advocacy for Health Inequalities (including, generic advocacy, women's

Lot No

Lot 6

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

#### **II.2.4) Description of the procurement**

Advocacy for Health Inequalities

Addresses health disparities by providing advocacy services for various marginalized groups, including women, black and minority ethnic communities, gypsies and travellers, the unemployed, the homeless, and individuals with terminal illnesses.

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 40

Quality criterion - Name: Lot 6 Specific / Weighting: 20

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-019284](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Together for Mental Wellbeing

52 Walnut Tree Walk

London

SE11 6DN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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**Section V. Award of contract**

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**V.2) Award of contract**

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5 December 2024

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

VoiceAbility

c/o Sayer Vincent, 110 Golden Lane

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

NYAS

Tower House, Tower Road, Birkenhead

Merseyside

CH41 1FF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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### **Section V. Award of contract**

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#### **V.2) Award of contract**

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##### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

BID Services

Deaf Cultural Centre, Ladywood Road,

Birmingham

B16 8SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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### **Section V. Award of contract**

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

5 December 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

VoiceAbility

Sayer Vincent , 110 Golden Lane



London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £17,000,000

Lowest offer: £1 / Highest offer: £17,000,000 taken into consideration

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cloverleaf Advocacy

5th Floor, Empire House, Wakefield Old Road,

Dewsbury

WF12 8DJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £17,000,000

Lowest offer: £1 / Highest offer: £17,000,000 taken into consideration

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**Section V. Award of contract**

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

5 December 2024

**V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

VoiceAbility

c/o Sayer Vincent , 110 Golden Lane,

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £17,000,000

Lowest offer: £1 / Highest offer: £17,000,000 taken into consideration

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

5 December 2024

**V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cloverleaf Advocacy

5th Floor, Empire House, Wakefield Old Road,

Dewsbury

WF12 8DJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £17,000,000

Lowest offer: £1 / Highest offer: £17,000,000 taken into consideration

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

VoiceAbility

c/o Sayer Vincent, 110 Golden Lane

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £17,000,000

Lowest offer: £1 / Highest offer: £17,000,000 taken into consideration

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**Section V. Award of contract**

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

5 December 2024

**V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cloverleaf Advocacy

5th Floor Empire House, Wakefield Old Road,

Dewsbury

WF12 8DJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £17,000,000

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### **Section V. Award of contract**

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

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5 December 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

BID Services

Deaf Cultural Centre, Ladywood Road, Birmingham,

Birmingham

B16 8SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £17,000,000

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0



Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Together for Mental Wellbeing

52 Walnut Tree Walk

London

SE11 6DN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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**Section V. Award of contract**

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

5 December 2024

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Number of tenders received: 4

Number of tenders received from SMEs: 1

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

VoiceAbility

52 Walnut Tree Walk,

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

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Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

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5 December 2024

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Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cloverleaf Advocacy

5th Floor Empire House, Wakefield Old Road,

Dewsbury

WF12

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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### **Section V. Award of contract**

A contract/lot is awarded: Yes

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##### **V.2.1) Date of conclusion of the contract**

5 December 2024

##### **V.2.2) Information about tenders**

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Number of tenders received from SMEs: 1

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

BID Services

Deaf Cultural Centre, Ladywood Road

Birmingham

B16 8SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

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### **Section V. Award of contract**

A contract/lot is awarded: No

#### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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### **Section VI. Complementary information**

#### **VI.3) Additional information**

For details of the list of eligible entities who may utilise the resulting agreement(s), subject to the prior agreement of NOE CPC, please refer to the original Contract Notice.

Section II.2.4 - Description of Procurement

Section II.2.11 - Information about options

Section VI.3 - Additional Information

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

NOE CPC will incorporate a minimum 8 working day standstill period at the point information on the award of contract is communicated to tenderers, in accordance with Regulation 12 of the Provider Selection Regime 2023.

Bidders should note that the NOECPC retain absolute discretion as to whether to accept any offer following evaluation. The NOE CPC is not bound in any way to accept any and reserves the right to make no further contract award under this procurement process.

NOE CPC shall not be held liable for any liability or cost or expense incurred by any bidder in relation to this project whatsoever, including, without limitations, in relation to the preparation of their tender and any subsequent clarification or any legal or other expenses.