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Contract

Denbighshire Domestic Abuse Homelessness Support Services

Denbighshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-040150

Procurement identifier (OCID): ocds-h6vhtk-0495a4

Published 15 July 2025, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Denbighshire County Council

Russell House, Churton Road

Rhyl

LL18 3DP

Contact

Alison Hay

Email

alison.hay@denbighshire.gov.uk

Telephone

+44 01824706508

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<https://www.denbighshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Denbighshire Domestic Abuse Homelessness Support Services

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Denbighshire County Council wishes to commission a Domestic Abuse Homelessness Support Services for survivors of Domestic Abuse and is offering the opportunity for interested organisations to submit a bid for the new service.

The service encompasses an overall holistic service, floating support and refuge provision.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,443,706.05

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85000000 - Health and social work services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

II.2.4) Description of the procurement

Denbighshire County Council wishes to commission a Domestic Abuse Homelessness Support Services for survivors of Domestic Abuse and is offering the opportunity for interested organisations to submit a bid for the new service.

The service encompasses an overall holistic service, floating support and refuge provision.

- Emergency access refuge for households with a variety of needs, circumstances and characteristics

- Floating /community support for households with a variety of needs, circumstances and characteristics including move on and resettlement support

Citizens supported will be of any gender, aged 16 or above single or part of a couple and may or may not have children. Support will be flexible depending on individual need. Responding to a diverse range of complex and specialist needs e.g. substance misuse and mental health.

The Domestic Abuse (refuge and floating support) contract is part of Denbighshire County Council's transition to Rapid Rehousing and contributes to reducing homelessness in line with Denbighshire's Corporate Plan 2022-2027. Funded through the Housing Support Grant (HSG) in line with the programme outcomes.

Co-production must be at the heart of this project. Survivors supported must have their voices heard and be able to shape their support and how the service develops.

Supporting creativity and innovation. Partnership/consortium bids welcome.

Community benefits required.

Contract value: 465,467.48 GBP per annum.

Contract length: 5 years with a two-year option to extend.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-030794](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 July 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

Domestic Abuse Safety Unit

104 Chester Road East, Shotton

Deeside

CH51QD

Telephone

+44 7851250929

Country

United Kingdom

NUTS code

- UKL - Wales

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,443,706.05

Section VI. Complementary information

VI.3) Additional information

(WA Ref:153440)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom