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Pipeline

Validating Customer Application Data (VCAD)

HM Land Registry

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-040033

Procurement identifier (OCID): ocds-h6vhtk-055f83 ([view related notices](#))

Published 15 July 2025, 2:09pm

Scope

Reference

HMLR701053

Description

As part of a strategic decision to improve application quality, HM Land Registry (HMLR) are looking to introduce new standards for when an application can be accepted. HMLR aim to implement validation on submission of an application, applying multiple checks to both digital data and data contained in documents, only accepting the order when it is valid and correct. To enable HMLR to achieve this we are seeking to contract with a supplier that can extract specific data from images of documents to a high degree of accuracy. The data contained in the documents can be a mixture of typed and handwritten text. A typical document may be typed but contain a wet signature, for example a mortgage or transfer deed. Documents can be a mix of templated HMLR documents, for example a transfer (TR1) and documents which do not follow a templated HMLR format such as a mortgage deed (Charge).

Total value (estimated)

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 72212313 - Optical-character-recognition (OCR) software development services
- 72300000 - Data services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 October 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

HM Land Registry

- Public Procurement Organisation Number: PDZV-7449-YCMT

Trafalgar House, 1 Bedford Park

Croydon

CR0 2AQ

United Kingdom

Email: claire.hughes@landregistry.gov.uk

Website: <https://www.gov.uk/government/organisations/land-registry>

Region: UKI62 - Croydon

Organisation type: Public authority - central government