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Contract

## **Financial Support services**

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-040030

Procurement identifier (OCID): ocids-h6vhtk-048327

Published 12 December 2024, 9:45am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

#### **Contact**

Manjit Nagra

#### **Email**

[manjitnagra@warwickshire.gov.uk](mailto:manjitnagra@warwickshire.gov.uk)

#### **Telephone**

+44 1926412026

#### **Country**

United Kingdom

**Region code**

UKG13 - Warwickshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

Buyer's address

[www.warwickshire.gov.uk/procurement](http://www.warwickshire.gov.uk/procurement)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Financial Support services

Reference number

WCC - 19306

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To deliver a tiered model of financial support to eligible individuals residing in Warwickshire and referred by a designated officer within a care management team within Health or Social care; to empower individuals subject to the Mental Capacity Act (2005) to ensure their financial matters are maintained and protected to improve health and wellbeing and promote independence

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £7,955,750

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries

#### **II.2.4) Description of the procurement**

Warwickshire County Council is seeking either a single provider or partnership bid to deliver Financial Advocacy services across Warwickshire. This model will consist of tiered model of financial support to enable the Local Authority to meet statutory obligations outlined in the Care Act 2014 and mental Capacity Act (2005); safeguarding individuals to ensure they maintain financial security. Tiered model consisting of;

Short term money management

Light touch pre-Appointee delivery and support

Department Work and Pensions (DWP) Formal Appointee Status

All aspects of the model will be delivered in a personalised way, be socially inclusive and safeguard individuals to ensure they maintain financial security.

The service will support the Local authority to meet statutory obligations outlined in the Care Act 2014 and mental capacity Act (2005). The successful provider(s) will offer a single point of access for financial support for individuals aged 18+ who have been assessed by a designated officer within a care management team in Health or Social care.

#### **II.2.14) Additional information**

The contract will be for 3 years with the option to extend for a minimum of 3 years up to a maximum of 84 months at the discretion of the Council based on the contract performance of the successful applicant. The maximum end date with extensions will be 31st March 2035.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-022608](#)

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## **Section V. Award of contract**

### **Contract No**

WCC - 19306

### **Title**

Financial Support services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

#### **V.2.3) Name and address of the contractor**

Age UK Coventry and Warwickshire

8 Clemens Street

Leamington Spa

CV31 2DL

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address

[www.ageuk.org.uk/coventryandwarwickshire](http://www.ageuk.org.uk/coventryandwarwickshire)

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £7,955,750