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Contract

Financial Support services

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-040030

Procurement identifier (OCID): ocds-h6vhtk-048327

Published 12 December 2024, 9:45am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

Manjit Nagra

Email

manjitnagra@warwickshire.gov.uk

Telephone

+44 1926412026

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.warwickshire.gov.uk

Buyer's address

www.warwickshire.gov.uk/procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Financial Support services

Reference number

WCC - 19306

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

To deliver a tiered model of financial support to eligible individuals residing in Warwickshire and referred by a designated officer within a care management team within Health or Social care; to empower individuals subject to the Mental Capacity Act (2005) to ensure their financial matters are maintained and protected to improve health and wellbeing and promote independence

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,955,750

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries

II.2.4) Description of the procurement

Warwickshire County Council is seeking either a single provider or partnership bid to deliver Financial Advocacy services across Warwickshire. This model will consist of tiered model of financial support to enable the Local Authority to meet statutory obligations outlined in the Care Act 2014 and mental Capacity Act (2005); safeguarding individuals to ensure they maintain financial security. Tiered model consisting of;

Short term money management

Light touch pre-Appointee delivery and support

Department Work and Pensions (DWP) Formal Appointee Status

All aspects of the model will be delivered in a personalised way, be socially inclusive and safeguard individuals to ensure they maintain financial security.

The service will support the Local authority to meet statutory obligations outlined in the Care Act 2014 and mental capacity Act (2005). The successful provider(s) will offer a single point of access for financial support for individuals aged 18+ who have been assessed by a designated officer within a care management team in Health or Social care.

II.2.14) Additional information

The contract will be for 3 years with the option to extend for a minimum of 3 years up to a maximum of 84 months at the discretion of the Council based on the contract performance of the successful applicant. The maximum end date with extensions will be 31st March 2035.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-022608](#)

Section V. Award of contract

Contract No

WCC -19306

Title

Financial Support services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

V.2.3) Name and address of the contractor

Age UK Coventry and Warwickshire

8 Clemens Street

Leamington Spa

CV31 2DL

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address

www.ageuk.org.uk/coventryandwarwickshire

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,955,750