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Not applicable

## **Met Business Services (MBS) Enterprise Resource Planning (ERP), Resource Management (RM), Business Process Outsourcing Services (BPO) and Systems Integration (SI)**

Metropolitan Police Service

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-040017

Procurement identifier (OCID): ocds-h6vhtk-04c75b

Published 11 December 2024, 8:25pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Metropolitan Police Service

New Scotland Yard

LONDON

SW1A2JL

#### **Contact**

Shaz Dawood

#### **Email**

[shariya.dawood@met.police.uk](mailto:shariya.dawood@met.police.uk)

**Telephone**

+44 7388387335

**Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://met.police.uk/>

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Met Business Services (MBS) Enterprise Resource Planning (ERP), Resource Management (RM), Business Process Outsourcing Services (BPO) and Systems Integration (SI)

Reference number

2024-000092

#### II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Authority currently outsources:

- Elements of HR, Finance and Commercial services (business process outsourcing), including the provision of the supporting ERP system (P-SOP (a Policing version of Oracle e-Business Suite)). The current contract expires in September 2027.

- Resource Management (RM), a duties management software solution with the current contract to expire December 2026.

The Authority intends to re-procure this suite of services and software solutions to support our frontline operations and underpin the delivery of an efficient and effective Shared Services function (both internal and through a BPO provider).

The Authority objective is to deliver truly user centric end to end solutions, whilst getting the best value for money for the organisation.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-040016](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

### **VII.2) Other additional information**

The procurement will be undertaken through a Competitive Negotiated Procedure. The scope of the contract will be flexible to the requirements of the Authority over the life of the contract, and to functional and innovative developments in the sector during that period.

With that in mind, additional functionality may be purchased from the contracted supplier in line with the modification of contract provisions of the Public Contracts Regulations 2015.

Interested Suppliers should register their interest via Coupa Event # 1895 and confirm the SINGLE contact email.

Please also confirm if you have access to the Metropolitan Police Service's Coupa Supplier Portal system.