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Not applicable

Met Business Services (MBS) Enterprise Resource Planning (ERP), Resource Management (RM), Business Process Outsourcing Services (BPO) and Systems Integration (SI)

Metropolitan Police Service

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-040017

Procurement identifier (OCID): ocids-h6vhtk-04c75b

Published 11 December 2024, 8:25pm

Section I: Contracting authority/entity

I.1) Name and addresses

Metropolitan Police Service

New Scotland Yard

LONDON

SW1A2JL

Contact

Shaz Dawood

Email

shariya.dawood@met.police.uk

Telephone

+44 7388387335

Country

United Kingdom

Region code

UKI32 - Westminster

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://met.police.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Met Business Services (MBS) Enterprise Resource Planning (ERP), Resource Management (RM), Business Process Outsourcing Services (BPO) and Systems Integration (SI)

Reference number

2024-000092

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority currently outsources:

- Elements of HR, Finance and Commercial services (business process outsourcing), including the provision of the supporting ERP system (P-SOP (a Policing version of Oracle e-Business Suite)). The current contract expires in September 2027.
- Resource Management (RM), a duties management software solution with the current contract to expire December 2026.

The Authority intends to re-procure this suite of services and software solutions to support our frontline operations and underpin the delivery of an efficient and effective Shared Services function (both internal and through a BPO provider).

The Authority objective is to deliver truly user centric end to end solutions, whilst getting the best value for money for the organisation.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-040016](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

The procurement will be undertaken through a Competitive Negotiated Procedure. The scope of the contract will be flexible to the requirements of the Authority over the life of the contract, and to functional and innovative developments in the sector during that period.

With that in mind, additional functionality may be purchased from the contracted supplier in line with the modification of contract provisions of the Public Contracts Regulations 2015.

Interested Suppliers should register their interest via Coupa Event # 1895 and confirm the SINGLE contact email.

Please also confirm if you have access to the Metropolitan Police Service's Coupa Supplier Portal system.