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Tender

Local Healthwatch Service in Hillingdon

London Borough of Hillingdon

F02: Contract notice

Notice identifier: 2024/S 000-040013

Procurement identifier (OCID): ocds-h6vhtk-04c759

Published 11 December 2024, 6:53pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hillingdon

Civic Centre, High Street

Uxbridge

UB8 1UW

Email

rverma@hillingdon.gov.uk

Country

United Kingdom

Region code

UKI74 - Harrow and Hillingdon

Internet address(es)

Main address

www.hillingdon.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login?cid=HILLINGDON>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login?cid=HILLINGDON>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Local Healthwatch Service in Hillingdon

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Hillingdon is seeking providers of healthwatch services to tender for a local Healthwatch Service contract for an initial contract period of 5 years with an

option to extend for a further 3 years. The value of the 8 year contract is 1,080,000.

All tender documents are in Proactis for providers to view.

II.1.5) Estimated total value

Value excluding VAT: £1,080,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

The London Borough of Hillingdon is seeking a local Healthwatch Services Provider.

The London Borough of Hillingdon welcomes providers of healthwatch services to tender.

The successful provider will be award a Contract for an initial term of 5 years extendable subject to applicable contractual terms and service review for a period of 3 years, giving a total of 8 years (the Term).

The Service Provider will be responsible for ensuring delivery of the eight statutory functions for the local Healthwatch as prescribed under section 221 of the Local Government and Public Involvement in Health Act, 2007, as amended by the Health and Social Care Act, 2012 and the Health and Care Act, 2022. The statutory functions will apply to all population groups in Hillingdon, including children, young people, adults and carers.

For full details please review the tender documentation available within Proactis.

The budget limit for the service is £135k per annum

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The initial contract is for 5 years with an option to extend for a further 3 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 January 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom