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Tender

## **Carers Support Services for Adults and Young People**

London Borough of Hillingdon

F02: Contract notice

Notice identifier: 2024/S 000-040012

Procurement identifier (OCID): ocds-h6vhtk-04c758

Published 11 December 2024, 6:43pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Hillingdon

Civic Centre, High Street

Uxbridge

UB8 1UW

#### **Email**

[rverma@hillingdon.gov.uk](mailto:rverma@hillingdon.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI74 - Harrow and Hillingdon

#### **Internet address(es)**

Main address

[www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login?cid=HILLINGDON>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Support Services for Adults and Young People

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Hillingdon is seeking providers of Carers support services for adults and young people to tender for this opportunity. The successful provider will be awarded a contract for an initial period of 5 years with the option to extend for a further 3 years. The value of the contract is £520,000/p.a. with a total value of £4,160,000 for the 8 year period.

For full details of the tender opportunity review the tender documents within Proactis.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,160,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI74 - Harrow and Hillingdon

#### **II.2.4) Description of the procurement**

The London Borough of Hillingdon is commissioning the Service in its capacity as the lead statutory organisation for the development and delivery of a joint carers' strategy.

Hillingdon Council invites carer support providers to tender for the opportunity.

The purpose of this Service is to provide support to all carers in Hillingdon. A wide range of support can contribute to preventing, reducing, or delaying the needs of carers from developing, thereby enabling them to continue in their caring role for longer.

The Council requires the provision of a holistic model to enable carers to access information, advice and support. The Service Provider will develop, maintain and deliver a range of person-centred and co-ordinated Services for carers in Hillingdon. The Service Provider will be responsible for ensuring safe, high quality, non-discriminatory carer services appropriate to the diverse needs of the Borough.

The support services are for adults and young carers in Hillingdon. The services include:

- Information, advice and guidance, including specialist provision linked to dementia and adult mental health.
- Maintenance of a carers' register.
- Carers assessments, i.e., adult carers, parent carers & young carers.
- Counselling and emotional support.
- Peer support groups and signposting to other community-based groups, including faith groups.
- Replacement care, i.e., home-based short breaks.
- Carer engagement programme.
- Training for carers (directly provided or facilitated), e.g., first aid, falls prevention, lasting power of attorney.
- Work with schools to help identify, and provide support to, young carers.

For full details of the tender review the tender documents in Proactis.

The successful provider will be awarded a 5 year contract with an option to extend for up to 3 years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

**II.2.6) Estimated value**

Value excluding VAT: £4,160,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend the contract by a further 3 years (36 months)

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

22 January 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Court of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court of England and Wales

Royal Court of Justice, Strand

London

WC1A 2LL

Country

United Kingdom