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Tender

Carers Support Services for Adults and Young People

London Borough of Hillingdon

F02: Contract notice

Notice identifier: 2024/S 000-040012

Procurement identifier (OCID): ocids-h6vhtk-04c758

Published 11 December 2024, 6:43pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hillingdon

Civic Centre, High Street

Uxbridge

UB8 1UW

Email

rverma@hillingsdon.gov.uk

Country

United Kingdom

Region code

UKI74 - Harrow and Hillingdon

Internet address(es)

Main address

<http://www.hillingdon.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login?cid=HILLINGDON>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Services for Adults and Young People

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Hillingdon is seeking providers of Carers support services for adults and young people to tender for this opportunity. The successful provider will be awarded a contract for an initial period of 5 years with the option to extend for a further 3 years. The value of the contract is £520,000/p.a. with a total value of £4,160,000 for the 8 year period.

For full details of the tender opportunity review the tender documents within Proactis.

II.1.5) Estimated total value

Value excluding VAT: £4,160,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

The London Borough of Hillingdon is commissioning the Service in its capacity as the lead statutory organisation for the development and delivery of a joint carers' strategy.

Hillingdon Council invites carer support providers to tender for the opportunity.

The purpose of this Service is to provide support to all carers in Hillingdon. A wide range of support can contribute to preventing, reducing, or delaying the needs of carers from developing, thereby enabling them to continue in their caring role for longer.

The Council requires the provision of a holistic model to enable carers to access information, advice and support. The Service Provider will develop, maintain and deliver a range of person-centred and co-ordinated Services for carers in Hillingdon. The Service Provider will be responsible for ensuring safe, high quality, non-discriminatory carer services appropriate to the diverse needs of the Borough.

The support services are for adults and young carers in Hillingdon. The services include:

- Information, advice and guidance, including specialist provision linked to dementia and adult mental health.
- Maintenance of a carers' register.
- Carers assessments, i.e., adult carers, parent carers & young carers.
- Counselling and emotional support.
- Peer support groups and signposting to other community-based groups, including faith groups.
- Replacement care, i.e., home-based short breaks.
- Carer engagement programme.
- Training for carers (directly provided or facilitated), e.g., first aid, falls prevention, lasting power of attorney.
- Work with schools to help identify, and provide support to, young carers.

For full details of the tender review the tender documents in Proactis.

The successful provider will be awarded a 5 year contract with an option to extend for up to 3 years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £4,160,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend the contract by a further 3 years (36 months)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 January 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Court of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

Royal Court of Justice, Strand

London

WC1A 2LL

Country

United Kingdom