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Award

Payroll and HR System

Maidstone Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039943

Procurement identifier (OCID): ocds-h6vhtk-055f5b

Published 15 July 2025, 12:47pm

Scope

Description

Contract for a Payroll and HR System.

Contract 1. Payroll and HR System

Supplier

- MHR INTERNATIONAL UK LIMITED

Contract value

- £356,361 including VAT

Above the relevant threshold

Earliest date the contract will be signed

30 October 2025

Contract dates (estimated)

- 31 October 2025 to 31 October 2030
- 5 years, 1 day

Main procurement category

Goods

CPV classifications

- 48450000 - Time accounting or human resources software package

Contract locations

- UKJ4 - Kent

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

As the council undergoes Local Government reorganisation over the coming years, maintaining continuity and stability in critical services such as payroll is essential. To ensure the continued effectiveness of the current payroll service and avoid these challenges, agreement is sought to extend the existing relationship with MHR and enter into a new five-year contract term.

Consideration also needs to be given to the development time and cost that has gone into the system which has enabled the councils to automate a significant number of processes; this would be lost if there was a move to a new system. Furthermore, the ongoing Local Government Reorganisation changes may necessitate regular access to system-generated reports and data. If the new HR/payroll system does not match the capability of the current system in terms of accuracy and reporting functionality, it could hinder the ability to manage these changes effectively.

The option to renew the contract with MHR for a further five years enables the Council to gain certainty about its costs going forward and ensures a robust contractual position for future developments in terms of reorganisation.

Supplier

MHR INTERNATIONAL UK LIMITED

- Companies House: 01852206
- Public Procurement Organisation Number: PLVH-3271-VZNN

MHR Campus, Mere Way

Nottingham

NG11 6JS

United Kingdom

Email: bidteam@mhrglobal.com

Website: <https://mhrglobal.com/uk/en>

Region: UKF16 - South Nottinghamshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Payroll and HR System

Contracting authority

Maidstone Borough Council

- Public Procurement Organisation Number: PGRT-5366-CGWY

Maidstone House, King Street

Maidstone

ME15 6JQ

United Kingdom

Email: procurement@tunbridgewells.gov.uk

Region: UKJ45 - Mid Kent

Organisation type: Public authority - sub-central government