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Contract

PfH Business Solutions and Supply Management Framework

Procurement for Housing

F03: Contract award notice

Notice identifier: 2025/S 000-039929

Procurement identifier (OCID): ocids-h6vhtk-0443f7

Published 15 July 2025, 12:26pm

Section I: Contracting authority

I.1) Name and addresses

Procurement for Housing

2 Olympic Way, Woolston Grange Avenue

Birchwood, Warrington

WA2 0YL

Contact

Hanna Celinska-Drozd

Email

hcelinska-drozd@pfh.co.uk

Telephone

+44 7971266217

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.procurementforhousing.co.uk>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA26067

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PfH Business Solutions and Supply Management Framework

Reference number

HD / BSSM / 1124

II.1.2) Main CPV code

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

II.1.3) Type of contract

Supplies

II.1.4) Short description

Established in 2004, Procurement for Housing (PfH) is a national procurement consortium dedicated to the social housing sector and supported by the National Housing Federation (NHF), Chartered Institute of Housing (CIH) and HouseMark. Collectively our Members manage more than 90% of UK' social housing stock, with PfH helping them to achieve efficiency savings using a wide range of services including framework agreements, dynamic purchasing systems, spend analyses, strategy reviews, consolidated billing and comprehensive reporting. PfH is a contracting authority under Regulation 2 of the Public Contracts Regulations 2015 ("PCR 2015") and a central purchasing body under regulation 37 PCR 2015.

Please refer to www.pfh.co.uk for additional information.

PfH is administered by Inprova Limited (Inprova) and is headquartered in the North West of England with over 20 years of expertise and experience offering a complete procurement solutions package across outsourcing, technology and consultancy. By integrating procurement services and technology, Inprova operates as a delivery partner supporting business performance improvement for both public and private sector clients.

PfH has sought experienced suppliers to establish a framework agreement for a range of Business Solution needs, including Janitorial, Office and Business and Printing. The framework will be constructed of ten lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £137,525,000

II.2) Description

II.2.1) Title

Office & Business Solutions

Lot No

1

II.2.2) Additional CPV code(s)

- 30100000 - Office machinery, equipment and supplies except computers, printers and furniture
- 30123000 - Office and business machines
- 30190000 - Various office equipment and supplies
- 30191100 - Filing equipment
- 30192000 - Office supplies
- 30192110 - Ink products
- 79400000 - Business and management consultancy and related services
- 33141620 - Medical kits
- 33141623 - First-aid boxes
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 30200000 - Computer equipment and supplies
- 30234000 - Storage media
- 30237200 - Computer accessories
- 48000000 - Software package and information systems

- 72268000 - Software supply services
- 30191000 - Office equipment except furniture
- 30197000 - Small office equipment
- 90500000 - Refuse and waste related services
- 90511400 - Paper collecting services
- 90510000 - Refuse disposal and treatment
- 90514000 - Refuse recycling services
- 33182100 - Defibrillator

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1 of the Framework Agreement covers comprehensive office and business solutions, including essential products and services for daily operations and health and safety. This lot operates based on a core basket of goods, with the ability to identify products listed as best value, sustainable, branded and own branded.

The scope includes items such as general office stationery, business machines, paper, labels, filing and storage, PPE, hygiene supplies, and associated services like shredding and recycling.

PfH has awarded five suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Office & Business Solutions – Smart Savings

Lot No

2

II.2.2) Additional CPV code(s)

- 30123000 - Office and business machines
- 30100000 - Office machinery, equipment and supplies except computers, printers and furniture
- 30190000 - Various office equipment and supplies
- 30191100 - Filing equipment
- 30192000 - Office supplies
- 30192110 - Ink products
- 79400000 - Business and management consultancy and related services
- 33141620 - Medical kits
- 33141623 - First-aid boxes
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 30200000 - Computer equipment and supplies
- 30234000 - Storage media
- 30237200 - Computer accessories
- 48000000 - Software package and information systems
- 72268000 - Software supply services
- 30191000 - Office equipment except furniture
- 30197000 - Small office equipment

- 90500000 - Refuse and waste related services
- 90511400 - Paper collecting services
- 90510000 - Refuse disposal and treatment
- 90514000 - Refuse recycling services
- 33182100 - Defibrillator

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 of the Framework Agreement focuses on smart savings for members. This lot operates based on a core basket of goods, with a minimum smart savings detailed in the supplier's bid via a percentage. PFH members will receive a smart savings plan within 30 days of the contract start date. This will outline how the supplier plans to deliver the specified savings by the first anniversary of the Call Off Contract. The savings plan will be tracked monthly to ensure progress.

The scope includes items such as general office stationery, business machines, paper, labels, filing and storage, PPE, hygiene supplies, and associated services like shredding and recycling.

PfH has awarded 2 suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Print Mailing & Digital Communications

Lot No

3

II.2.2) Additional CPV code(s)

- 22000000 - Printed matter and related products
- 22100000 - Printed books, brochures and leaflets
- 22110000 - Printed books
- 22120000 - Publications
- 22160000 - Booklets
- 22458000 - Bespoke printed matter
- 22461000 - Catalogues
- 22462000 - Advertising material
- 22820000 - Forms
- 22850000 - Binders and related accessories
- 22900000 - Miscellaneous printed matter
- 64121100 - Mail delivery services
- 64210000 - Telephone and data transmission services
- 64216120 - Electronic mail services
- 30199700 - Printed stationery except forms
- 30199710 - Printed envelopes
- 30199730 - Business cards
- 48223000 - Electronic mail software package
- 72412000 - Electronic mail service provider

- 72512000 - Document management services
- 79570000 - Mailing-list compilation and mailing services
- 79820000 - Services related to printing
- 79821100 - Proofreading services
- 79800000 - Printing and related services
- 79811000 - Digital printing services
- 79821000 - Print finishing services
- 79822500 - Graphic design services
- 79823000 - Printing and delivery services
- 79824000 - Printing and distribution services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3 provides members with a comprehensive range of print and digital communication services. This includes end-to-end print management solutions, document management, and associated services such as scanning, physical and digital document storage, fulfilment, postage, and distribution. Members can procure printed documents and marketing materials, with services including ad hoc print requests, hybrid mail services, desktop mailing, inbound mail management, stock management, and online ordering.

In addition, suppliers in this lot should be able to deliver a wide range of signage capabilities, of varying purposes from a scope of materials. This scope will include but not be limited to vehicle livery, external signage, site boarding etc.

PfH has awarded 5 suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Print Devices & Associated Services

Lot No

4

II.2.2) Additional CPV code(s)

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30100000 - Office machinery, equipment and supplies except computers, printers and furniture
- 30121100 - Photocopiers
- 30121200 - Photocopying equipment
- 30121300 - Reproduction equipment
- 30121420 - Digital senders
- 30122000 - Office-type offset printing machinery
- 30123000 - Office and business machines
- 30124000 - Parts and accessories of office machines
- 30125000 - Parts and accessories of photocopying apparatus
- 30190000 - Various office equipment and supplies
- 48100000 - Industry specific software package
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

- 72000000 - IT services: consulting, software development, Internet and support
- 72250000 - System and support services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 79500000 - Office-support services
- 79800000 - Printing and related services
- 79820000 - Services related to printing
- 51600000 - Installation services of computers and office equipment
- 30232100 - Printers and plotters
- 30197642 - Photocopier paper and xerographic paper
- 30125100 - Toner cartridges

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 4 of the Framework Agreement provides members with a comprehensive range of print devices, from domestic desktop printers to high-specification, multifunctional commercial devices. In addition to the devices, suppliers will offer a full range of optional associated services, from standard managed print to full digital transformation solutions. This lot provides a holistic approach to managing printing needs, ensuring cost efficiencies and enhanced productivity.

PfH has awarded 4 suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Digital Transformation

Lot No

6

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72262000 - Software development services
- 72500000 - Computer-related services
- 79421000 - Project-management services other than for construction work
- 48400000 - Business transaction and personal business software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 6 will provide comprehensive digital transformation to support members in modernising their operations, enhancing efficiency, and ensuring data security. This scope includes secure digital document management systems with advanced search, indexing, and compliance features, as well as workflow automation tools to streamline routine processes like invoicing and onboarding. IT infrastructure modernization is also a key component, offering secure, cloud-based or hybrid storage solutions, data backup, and network security.

PfH has awarded 3 suppliers to the lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Workwear and Personal Protective Equipment (PPE) including Specialist Hazards

Lot No

8

II.2.2) Additional CPV code(s)

- 18000000 - Clothing, footwear, luggage articles and accessories
- 18100000 - Occupational clothing, special workwear and accessories
- 18130000 - Special workwear
- 18140000 - Workwear accessories
- 18200000 - Outerwear
- 18300000 - Garments
- 18400000 - Special clothing and accessories
- 18440000 - Hats and headgear
- 18443000 - Headgear and headgear accessories
- 18444000 - Protective headgear

- 18800000 - Footwear
- 18810000 - Footwear other than sports and protective footwear
- 18815000 - Boots
- 18830000 - Protective footwear
- 18840000 - Parts of footwear
- 18831000 - Footwear incorporating a protective metal toecap
- 39561000 - Tulle, lace, narrow-woven fabrics, trimmings and embroidery
- 22458000 - Bespoke printed matter

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 8 will offer a comprehensive range of workwear and PPE solutions tailored to meet the diverse needs of public sector industries. This includes standard workwear, customisable uniforms, and a wide range of PPE, from basic kits to advanced protection for high-risk environments. The scope includes specialist-wear, such as flame and chemical-resistant clothing, as well as thermal and electrical protection garments.

In addition to products, the scope of Lot 8 offers essential services like training and inspection programs to ensure proper use and maintenance of PPE. Customised delivery and collection services, an online portal for personalised ordering, and stock management solutions available to streamline logistics and inventory control. This integrated approach simplifies procurement and management, promotes safety, ensures compliance with industry standards, and might offer expert guidance to meet.

PfH has awarded 5 suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Janitorial Supplies

Lot No

9

II.2.2) Additional CPV code(s)

- 39800000 - Cleaning and polishing products
- 39820000 - Organic surface-active agents
- 39831000 - Washing preparations
- 39832000 - Dishwashing products
- 39833000 - Anti-dust products
- 39220000 - Kitchen equipment, household and domestic items and catering supplies
- 39224000 - Brooms and brushes and other articles of various types
- 39525000 - Miscellaneous manufactured textile articles
- 33760000 - Toilet paper, handkerchiefs, hand towels and serviettes
- 33770000 - Paper sanitary
- 33772000 - Disposable paper products
- 98341130 - Janitorial services
- 31680000 - Electrical supplies and accessories
- 42999000 - Non-domestic vacuum cleaners and floor polishers
- 42999100 - Non-domestic vacuum cleaners

- 42999300 - Parts of non-domestic vacuum cleaners
- 42999200 - Non-domestic floor polishers
- 42999400 - Parts of non-domestic floor polishers
- 34928480 - Waste and rubbish containers and bins
- 39224340 - Bins
- 18424000 - Gloves
- 18424300 - Disposable gloves
- 18141000 - Work gloves
- 18424500 - Gauntlets
- 18100000 - Occupational clothing, special workwear and accessories
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 39561000 - Tulle, lace, narrow-woven fabrics, trimmings and embroidery
- 44423400 - Signs and related items
- 33100000 - Medical equipments
- 33730000 - Eye care products and corrective lenses
- 33735000 - Goggles
- 33735100 - Protective goggles
- 35113000 - Safety equipment
- 35113400 - Protective and safety clothing

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 9 provides a comprehensive range of janitorial supplies and services to meet cleaning and hygiene needs for PfH members. This includes but is not limited to disposable and reusable cloths, wipes, paper products, floor care chemicals, kitchen and bathroom cleaning solutions, disinfectants, spill kits, air fresheners, and first aid kits. The scope also

includes cleaning tools and equipment like mops, brushes, buckets, and trolleys, as well as personal protective items such as gloves and aprons.

In addition to products, Lot 9 offers flexible delivery options, stock management solutions, and training sessions to ensure safe and effective use of supplies. Suppliers will provide high-quality, eco-friendly products and offer guidance on their proper use. This lot supports public sector environments by maintaining high standards of cleanliness and hygiene, ensuring compliance with regulations, and providing reliable and flexible solutions to meet members' needs.

PfH has awarded 3 suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Office & Business Furniture

Lot No

5

II.2.2) Additional CPV code(s)

- 39100000 - Furniture
- 39110000 - Seats, chairs and related products, and associated parts
- 39120000 - Tables, cupboards, desk and bookcases

- 39121000 - Desks and tables
- 39122000 - Cupboards and bookcases
- 39130000 - Office furniture
- 39131000 - Office shelving
- 39132000 - Filing systems
- 39133000 - Display units
- 39134000 - Computer furniture
- 39135000 - Sorting tables
- 39136000 - Coat hangers
- 39153000 - Conference-room furniture
- 39153100 - Bookstands
- 39155000 - Library furniture
- 39155100 - Library equipment
- 39156000 - Lounge and reception-area furniture
- 39157000 - Parts of furniture
- 39190000 - Wallpaper and other coverings
- 39191000 - Paper- or paperboard-based wall coverings
- 39192000 - Textile wall coverings
- 39200000 - Furnishing
- 39220000 - Kitchen equipment, household and domestic items and catering supplies
- 39230000 - Special-purpose product
- 39240000 - Cutlery
- 39260000 - Delivery trays and desk equipment
- 39294000 - Apparatus and equipment designed for demonstrational purposes
- 39295000 - Umbrellas and sunshades; walking sticks and seat sticks
- 39298000 - Statuettes, ornaments; photograph or picture frames, and mirrors

- 39711000 - Electrical domestic appliances for use with foodstuffs

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 5 offers a comprehensive range of office and business furniture designed to meet the diverse needs of modern work environments. This includes desks, chairs, storage solutions, and meeting furniture, all aimed at providing high-quality, flexible, and aesthetically pleasing options for the public sector.

Additional services such as space planning, installation, reconfiguration, and maintenance are available within the scope of this lot.

PfH has awarded 6 suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Total Printing Solutions

Lot No

II.2.2) Additional CPV code(s)

- 22000000 - Printed matter and related products
- 22100000 - Printed books, brochures and leaflets
- 22110000 - Printed books
- 22120000 - Publications
- 22458000 - Bespoke printed matter
- 22461000 - Catalogues
- 22462000 - Advertising material
- 22820000 - Forms
- 22850000 - Binders and related accessories
- 22900000 - Miscellaneous printed matter
- 64121100 - Mail delivery services
- 64210000 - Telephone and data transmission services
- 64216120 - Electronic mail services
- 30199700 - Printed stationery except forms
- 30199710 - Printed envelopes
- 30199730 - Business cards
- 72412000 - Electronic mail service provider
- 72512000 - Document management services
- 79570000 - Mailing-list compilation and mailing services
- 79820000 - Services related to printing
- 79821100 - Proofreading services
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48100000 - Industry specific software package
- 72000000 - IT services: consulting, software development, Internet and support

- 79500000 - Office-support services
- 79800000 - Printing and related services
- 30100000 - Office machinery, equipment and supplies except computers, printers and furniture
- 51600000 - Installation services of computers and office equipment
- 22160000 - Booklets
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 7 provides a comprehensive solution for managing all aspects of printing by combining print services, devices, and support into a single contract. This approach simplifies procurement and management, reducing costs and administrative work. It covers a wide range of printing needs, from standard materials to specialised requirements, and includes complete device management.

PfH has awarded 2 suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Tail Spend Solution

Lot No

10

II.2.2) Additional CPV code(s)

- 18100000 - Occupational clothing, special workwear and accessories
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 79800000 - Printing and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 10 supports organisations to manage small, infrequent purchases relating to office supplies, janitorial products, and printing services. By focusing on "tail spend," the provision of this lot unlocks hidden savings, reduces administrative burdens, and improves procurement control. The goal is cost reduction through streamlined processes and better supplier terms, saving time and resources with optimised procurement and automation.

PfH has awarded 2 suppliers to this lot. The successful suppliers will provide delivery throughout the entire UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-038989](#)

Section V. Award of contract

Lot No

1

Title

Office & Business Solutions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Paragon Customer Communications (London) Ltd

Park House, 16-18 Finsbury Circus

London

EC2M 7EB

Telephone

+44 7866129396

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Banner Group Limited

1st Floor 1 Europa Drive

Sheffield

S9 1XT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Lyreco (UK) Ltd

Unit 5, Deer Park Court, Donnington Wood

Telford

TF2 7NB

Telephone

+44 7900922549

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Thomas Stoner Supplies

501 Bradford Road, Carlinghow Mills

Batley

WF17 8LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bates Office Services Ltd

A1-A4 Knights Park Ind Estate, Knight Road

Rochester

ME2 2LS

Telephone

+44 1322550167

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Lot No

3

Title

Print Mailing & Digital Communications

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Integrity Connect

First Avenue, Westfield Trading Estate, Midsomer Avenue

Bath, Avon

BA3 4BS

Telephone

+44 1923274670

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

CDP Print Management

74-82 Rose Lane

Liverpool

L18 8EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PSL Print Management Ltd

Units A59-61 Red Scar Business Park, Longridge Road

Preston

PR2 5ND

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Banner Group Limited

Sheffield

S9 1XT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Steffco Ltd t/a Resource Print Solutions

West Yorkshire

LS12 2EJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,000,000

Section V. Award of contract

Lot No

4

Title

Print Devices & Associated Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Toshiba TEC UK Imaging Systems Ltd.

Abbey Cloisters, Abbey Green, Chertsey,

Surrey,

KT16 8RB

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

HARLOW PRINTING LIMITED

7-21 Maxwell Street

South Shields

NE33 4PU

Telephone

+44 1914554286

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SPS UK&I LIMITED

Oriel House, 26 The Quadrant

Richmond

TW9 1DL

Telephone

+44 8453013708

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Thomas Stoner Supplies

501 Bradford Road, Carlinghow Mills

Batley

WF17 8LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,000,000

Section V. Award of contract

Lot No

5

Title

Office & Business Furniture

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Banner Group Limited

1st Floor 1 Europa Drive

Sheffield

S9 1XT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Bates Office Services Ltd

A1-A4 Knights Park Ind Estate, Knight Road

Rochester

ME2 2LS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lyreco (UK) Ltd

Unit 5, Deer Park Court, Donnington Wood

Telford

TF2 7NB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Paragon Customer Communications (London) Ltd

Park House, 16-18 Finsbury Circus

London

EC2M 7EB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Thomas Stoner Supplies

501 Bradford Road, Carlinghow Mills

Batley

WF17 8LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Heatons Group Limited

Unit 9, Plantation Road

Bromborough

ch62 3qg

Telephone

+44 7896566981

Country

United Kingdom

NUTS code

- UKD74 - Wirral

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Lot No

6

Title

Digital Transformation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Integrity Connect

First Avenue, Westfield Trading Estate, Midsomer Avenue

Bath, Avon

BA3 4BS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Toshiba TEC UK Imaging Systems Ltd.

Abbey Cloisters, Abbey Green, Chertsey,

Surrey,

KT16 8RB

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

HARLOW PRINTING LIMITED

7-21 Maxwell Street

South Shields

NE33 4PU

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £15,000,000

Section V. Award of contract

Lot No

7

Title

Total Printing Solutions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Harlow Printing Limited

7-21 Maxwell Street

South Shields

NE33 4PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SPS UK&I LIMITED

Oriel House, 26 The Quadrant

Richmond

TW9 1DL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Lot No

8

Title

Workwear and Personal Protective Equipment (PPE) including Specialist Hazards

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Protective Wear Supplies

10 Darklake View, Estover

Plymouth

PL6 7TL

Telephone

+44 175266374

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lyreco (UK) Ltd

Unit 5, Deer Park Court, Donnington Wood

Telford

TF2 7NB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bates Office Services Ltd

A1-A4 Knights Park Ind Estate, Knight Road

Rochester

ME2 2LS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Banner Group Limited

1st Floor 1 Europa Drive

Sheffield

S9 1XT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Bunzl Greenham

671 London Rd

Isleworth

TW7 4EX

Telephone

+44 7976345377

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £15,000,000

Section V. Award of contract

Lot No

9

Title

Janitorial Supplies

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Lyreco (UK) Ltd

Unit 5, Deer Park Court, Donnington Wood

Telford

TF2 7NB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Banner Group Limited

1st Floor 1 Europa Drive

Sheffield

S9 1XT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Paragon Customer Communications (London) Ltd

Park House, 16-18 Finsbury Circus

London

EC2M 7EB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,500,000

Section V. Award of contract

Lot No

10

Title

Tail Spend Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Banner Group Limited

1st Floor 1 Europa Drive

Sheffield

S9 1XT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Heatons Group Limited

Unit 9, Plantation Road

Bromborough

ch62 3qg

Country

United Kingdom

NUTS code

- UKD74 - Wirral

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,000,000

Section V. Award of contract

Lot No

2

Title

Office & Business Solutions – Smart Savings

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Banner Group Limited

1st Floor 1 Europa Drive

Sheffield

S9 1XT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Lyreco (UK) Ltd

Unit 5, Deer Park Court, Donnington Wood

Telford

TF2 7NB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,000,000

Section VI. Complementary information

VI.3) Additional information

This Framework may be used by any contracting authority listed in or referred to in the FTS Notice. This includes: All current members of PfH at the time of the FTS notice for this procurement; Any registered provider of social housing (or Welsh registered social landlord, or Scottish registered social registered social landlord) that becomes a member of PfH during the period of the Framework Agreement; Any public authority (as defined in the Freedom of Information Act 2000 for public authorities in England, Wales, Northern Ireland and UK-wide public authorities based in Scotland, or as defined in the Freedom of Information (Scotland) Act 2002 for Scottish public authorities) that becomes a member of PfH at any time during the period of the Framework Agreement; Any local authority (as defined in the Local Government Act 1972 for public authorities in England and Wales or as defined in the Local Government (Scotland) Act 1973 for Scottish local authorities or as defined in the Local Government Act (Northern Ireland) 1972 for local authorities in Northern Ireland) that becomes a member of PfH at any time during the period of the Framework Agreement; the Northern Ireland Housing Executive; any housing Arm's Length Management Organisation (ALMO) that becomes a member of PfH during the period of the Framework Agreement; Any wholly owned subsidiaries of any of the above Organisations; educational establishments and any other contracting authority listed on the following page of the PfH website :

<http://procurementforhousing.co.uk/missible-users/> at the time of the FTS notice for this procurement.

Public Procurement Review Service

If you'd like to share any feedback about how this procurement was carried out, you can do so through the Public Procurement Review Service. To find out more or submit feedback, please visit: <https://submit.forms.service.gov.uk/form/314/raise-a-concern-with-public-procurement-review-service/1293>

(MT Ref:234993)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>