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Contract

Highways Asset Management Software

London Borough of Camden

F03: Contract award notice

Notice identifier: 2025/S 000-039928

Procurement identifier (OCID): ocds-h6vhtk-055f52

Published 15 July 2025, 12:26pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Camden

Town Hall, Judd Street

London

WC1H9JE

Contact

Joana Heliotrope

Email

joana.heliotrope@camden.gov.uk

Telephone

+44 2079741927

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.camden.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Highways Asset Management Software

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Cloud-based SaaS Highways Asset Management System

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £420,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

The Highways service relies on this application to carry out its statutory duties as a Street Works Authority and to manage the planned and reactive maintenance of our public highways, footpaths, street lighting and other assets.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Continuation of Service - the service is integrated with the existing infrastructure provided by the same supplier. Using another provider would require additional integration work, leading to increased cost and operational risk.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Symology Limited

Bedfordshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10 Kensworth Gate, 200-204 High Street South, Dunstable, Bedfordshire, United Kingdom, LU6 3HS

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £420,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

London

Country

United Kingdom