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Tender

Provision of Proactive Monitoring and Takedown Services

Financial Conduct Authority

F02: Contract notice

Notice identifier: 2024/S 000-039898

Procurement identifier (OCID): ocds-h6vhtk-04c64c

Published 11 December 2024, 12:24pm

Section I: Contracting authority

I.1) Name and addresses

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Contact

FCA Procurement

Email

fcaprocurement@fca.org.uk

Telephone

+44 8001116768

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

www.fca.org.uk

Buyer's address

www.fca.org.uk

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://atamis-fca.my.salesforce.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-fca.my.salesforce.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://atamis-fca.my.salesforce.com/>

I.4) Type of the contracting authority

Other type

Financial Regulator

I.5) Main activity

Other activity

Financial Regulation

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Proactive Monitoring and Takedown Services

Reference number

C2712

II.1.2) Main CPV code

- 66152000 - Financial market regulatory services

II.1.3) Type of contract

Services

II.1.4) Short description

The FCA is looking for a supplier to provide web scanning and cybercrime disruption services in relation to investment scams that target UK consumers.

The FCA requires services that will support the FCA in its proactive identification and take-down of websites, telephone numbers and social media accounts containing infringing content, with a particular focus on illegal financial promotions of products and services of investments or financial services. We are also looking for the supplier to have strong data analytical tools that can carry out proactive monitoring and web scraping on a far reaching, speedy, industrialised basis.

II.1.5) Estimated total value

Value excluding VAT: £250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI4 - Inner London – East

II.2.4) Description of the procurement

The FCA is looking for a supplier to provide web scanning and cybercrime disruption services in relation to investment scams that target UK consumers.

The FCA requires services that will support the FCA in its proactive identification and take-down of websites, telephone numbers and social media accounts containing infringing content, with a particular focus on illegal financial promotions of products and services of investments or financial services. We are also looking for the supplier to have strong data analytical tools that can carry out proactive monitoring and web scraping on a far reaching, speedy, industrialised basis.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Option to extend for further two periods of 12 months. Maximum duration of contract 4 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As set out in procurement documentation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

31 January 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Tender closes 31/01/2025. Bidders must follow instructions to register on Atamis in order to view tender documentation.

VI.4) Procedures for review

VI.4.1) Review body

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Email

fcaprocurement@fca.org.uk

Country

United Kingdom

Internet address

<https://www.fca.org.uk>