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Planning

Resources and services to support the organisation's planning and delivery of a Cloud Transition Programme for National digital services in Wales

Digital Health and Care Wales

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-039826

Procurement identifier (OCID): ocids-h6vhtk-04c62d

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Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales

21 Cowbridge Road East

Cardiff

CF11 9AD

Contact

Allison Roblin

Email

allison.roblin1@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://dhcw.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Resources and services to support the organisation's planning and delivery of a Cloud Transition Programme for National digital services in Wales

Reference number

P969

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This Prior Information Notice (PIN) is for DHCW to engage with suppliers to understand their capability, capacity and approaches to provide Cloud Transition resources who can support the following Lots:

Lot 1-Technical Readiness (Cloud Platforms)

Lot 2-Migration Planning and Support

Lot 3-Organisation Development - Enabling DHCW to become Cloud First

DHCW is seeking one or more suppliers to support this work. We have already undertaken a significant amount of work to estimate costs, consider migration approach and to develop a business case. The migration approach which has been selected is:

-Migrate, Optimise and Re-platform – services are migrated using a blend of rehosting and re-platforming services to maximise benefits and efficiencies associated with cloud hosting such as using Open-Source products

There are circa 90 services to migrate, on approximately 1,600 servers. Suppliers will need to be flexible to support various migration approaches and provide training and support for

DHCW staff to develop cloud skills.

Due to the complexities and time constraints, it will require significant capabilities and experience in Cloud transformations and will need both internal SMEs as well as 3rd party partners to support the delivery in accordance with a planned programme of joint activity. It is proposed that the team is made up of a blend of in-house resources that are allocated full time and expert consultants. DHCW will appoint a suitably senior Programme Lead, Project Managers and Technical Leads to lead this programme.

The current services (those to be migrated) operate from a mix of two on-premises data centres, but others are already running in Microsoft Azure and Google Cloud Platform. The services will be migrated to one of these two platforms, but the programme is also looking to establish connectivity and tooling to enable other providers to be brought on-line as the need arises in the future.

Initial engagement will be via a Supplier Briefing session to be scheduled on Tuesday 14th January 2025. A full itinerary will be provided to those suppliers who express an interest.

The Authority's intention is, using the intelligence gained from the supplier Briefing session, to understand what Cloud Transition services are available in the market place with a view to undertaking a competitive procurement from March/April 2025. DHCW will potentially be seeking a multi vendor, multi lot Framework Agreement with the ability to call off resources to augment DHCW teams and output based requirements as necessitated by the Authority. The Authority may also consider off shoring options too. The initial term for the new Framework Agreement will be four (4) years. However, Suppliers are to note that the Authority is not bound to proceed with a future competitive procurement but will provide further and a more definitive notice to the market in relation to its intention to procure once the market engagement process is complete.

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 3

II.2) Description

II.2.1) Title

Migration Planning and Support

Lot No

2

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Digital Health and Care Wales

II.2.4) Description of the procurement

Migration Planning and Support: Activities to analyse the current infrastructure, determine appropriate migration approaches, and support the migration process.

II.2) Description**II.2.1) Title**

Organisation Development - Enabling DHCW to become Cloud First

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Digital Health and Care Wales

II.2.4) Description of the procurement

Cloud Organisation Development: Activities to support DHCW in becoming a cloud-led organisation, including training, cultural change management, and ongoing support.

II.2) Description

II.2.1) Title

Technical Readiness (Cloud Platforms)

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Digital Health and Care Wales

II.2.4) Description of the procurement

Technical Readiness: Activities to ensure the cloud platform infrastructures are designed and implemented to meet best practices and DHCW's requirements

II.3) Estimated date of publication of contract notice

7 April 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

DHCW is offering potential economic operators the opportunity to attend a Supplier Briefing session virtually via Microsoft teams on Tuesday 14th January 2025. The Authority will be represented by subject matter experts who will provide suppliers with a detailed overview of the Authority's requirements followed by a question and answer session with suppliers.

If your organisation would like to express an interest, please

contact Allison Roblin, DHCW Commercial Services, by email: Allison.Roblin1@wales.nhs.uk by 12:00 noon on Thursday 9th January 2025. Upon receipt of an email, a supplier's interest will be registered.

Once the expression of interest has closed, each supplier registered will be sent three (3) documents: Appendix 1 Supplier Briefing, Appendix 2 Supplier Response and Appendix 3 Cost Model for completion. All suppliers are invited to review these documents prior to the Supplier Briefing session, where the Authority will be available to answer any questions prior to their completion. The documents must be completed and returned to Allison Roblin by no later than 12 noon on 31st January 2025. Further details regarding the Supplier Briefing session will be provided in due course.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=146425.

(WA Ref:146425)