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Contract

DHSC:OHID:Telecare and connectivity advice

DHSC, London

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039822

Procurement identifier (OCID): ocds-h6vhtk-051520 ([view related notices](#))

Published 15 July 2025, 10:08am

Scope

Reference

C358098

Description

Specialist technical expertise on telecoms and telecare to support our work to safeguard vulnerable telecare users through the digital phone switchover and beyond, via successful implementation of the Telecare National Action Plan and the development of minimum standards for telecare.

Contract 3. DHSC:OHID:Telecare and connectivity advice

Supplier

- [Farrpoint](#)

Contract value

- £89,850 excluding VAT
- £107,820 including VAT

Below the relevant threshold

Date signed

14 July 2025

Contract dates

- 15 July 2025 to 31 March 2026
- 8 months, 17 days

Main procurement category

Services

CPV classifications

- 72220000 - Systems and technical consultancy services

Signed contract documents

[DHSC Telecare and digital phone switchover technical support Contract_C375048 - Signed_Redacted.pdf](#)

Procedure

Procedure type

Below threshold - open competition

Supplier

Farrpoint

Ground Floor West, 2 Lochrin Square, 96 Fountainbridge

Edinburgh

EH3 9QA

United Kingdom

Email: richard.parkinson@farrpoint.com

Website: <http://www.farrpoint.com>

Region: UKM75 - Edinburgh, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 3. DHSC:OHID:Telecare and connectivity advice

Contracting authority

DHSC, London

- Public Procurement Organisation Number: PMQG-9965-CHZR

39 Victoria Street

London

SW1H 0EU

United Kingdom

Contact name: Daryl Mahabir

Email: daryl.mahabir@dhsc.gov.uk

Website:

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Region: UKI32 - Westminster

Organisation type: Public authority - central government