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Contract

Enhanced Community ENT Service - SWH

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-039811

Procurement identifier (OCID): ocids-h6vhtk-04c624

Published 10 December 2024, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House Parkway

Welwyn Garden City

AL8 6JL

Email

hweicbhv.procurementteam@nhs.net

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://www.hertsandwestessex.icb.nhs.uk/>

Buyer's address

<https://www.hertsandwestessex.icb.nhs.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enhanced Community ENT Service - SWH

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Communitas Clinics Limited provide this service which delivers an Enhanced Community Ear Nose Throat (ENT) Service for patients with non-emergency ENT conditions across all four localities in South and West Herts place. This specialist community model is provided and led from a multi-disciplinary hub, enabling specialist assessment of patients in the community and quicker access to multi-disciplinary team assessment, diagnostics, and treatments with choice of an elective care provider if an onward referral is needed. It focuses on clearly defined clinical pathways, GP support, advice and guidance and education.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,983,811

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

South and West Herts

II.2.4) Description of the procurement

Communitas Clinics Limited provide this service which delivers an Enhanced Community Ear Nose Throat (ENT) Service for patients with non-emergency ENT conditions across all four localities in South and West Herts place. This specialist community model is provided and led from a multi-disciplinary hub, enabling specialist assessment of patients in the community and quicker access to multi-disciplinary team assessment, diagnostics, and treatments with choice of an elective care provider if an onward referral is needed. It focuses on clearly defined clinical pathways, GP support, advice and guidance and education.

The contract with Communitas Clinics Limited has been in place since Feb 2019 and the cumulative value of the contract till data is £9,021,251.

The new contract will be from 1 April 2025 to 31 March 2028 for three years, with the option to extend for a further two years from 1 April 2028 to 31 March 2030

To confirm as per the PSR direct award process C, the existing provider is satisfying the existing contract, delivering a good service, meeting all KPIs, with no quality concerns and good outcomes and has very good feedback from GPs and patients and are likely to satisfy the new contract, and the proposed contracting arrangements are not changing from the existing contract.

II.2.5) Award criteria

Quality criterion - Name: the existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Contract term is three years with an option to extend for further two years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

HWE ICB Strategic Finance and Commissioning Committee

No conflicts of interest, or potential conflicts of interest, were declared by any decision makes.

The decision to award this contract in line with Direct Award Process C was based on evaluation against the five required key criteria as follows:

- Quality and Innovation – Assured – HWE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering. This criterion was reviewed in line with the Quality Impact Assessment.
- Value – Assured – HWE ICB are assured that the provider is delivering value to the Health and Care Partnership Integrated Care System.
- Integration, Collaboration and Service Sustainability – Assured – HWE ICB are assured that the provider is positively impacting on the Integrated Care System through their integration and collaboration delivered as a requirement of the specification or alternative elements linked to the delivery.
- Improving Access, Reducing Health Inequalities and Facilitating Choice – Assured – HWE ICB are assured that the provider is meeting needs of the population to ensure equitable access and choice as required by the specification and contract. This criterion was reviewed in line with the Equality Impact Assessment.
- Social Value – Assured – HWE ICB are assured that the provider is delivering in line with the HWE Green Plan, supporting with the implementation of carbon reduction and increase in initiatives which positively impact on the wider determinants of health.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 December 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Communitas Clinics Ltd.

Thornton Heath

CR7 7JH

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

06329434

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,983,811

Total value of the contract/lot: £7,983,811

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 20/12/2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Any representations should be sent to hweicbhv.procurementteam@nhs.net

The business case including the recommendation to award the contract under the Provider Selection Regime Process C was approved at the HWE ICB Strategic Finance and Commissioning Committee on the 12/09/2024.

There were no conflicts or potential conflicts declared.

The options paper for this service was presented at the following panels and committees:

- SWH HCP Finance and Committee - 22/08/2024
- ICB Commissioning and Contracting Panel - 29/08/2024 (extraordinary meeting)
- Financial Scrutiny Panel - 06/09/2024
- HWE ICB Strategic Finance and Commissioning Committee - 12/09/2024

VI.4) Procedures for review

VI.4.1) Review body

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Welwyn Garden City

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