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Tender

008942 - Provision of Coroner Transport Services

Newcastle City Council
North Tyneside Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039805

Procurement identifier (OCID): ocds-h6vhtk-04fc87 ([view related notices](#))

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Scope

Reference

OPEN2025410

Description

HM Senior Coroner for Newcastle and Acting Senior Coroner for North Tyneside has an obligation to investigate sudden deaths. Based on the figures for the past twelve months approximately 500 cases for Newcastle City Council and 500 cases for North Tyneside Council were required to be removed and transported to a mortuary for further investigation. Such removals are carried out in an unmarked vehicle.

In some cases, this involved the deceased to be returned from the mortuary to a designated address. The return of the deceased to a designated address will be the responsibility of the family or representative of the deceased. The service provider is at liberty to negotiate with such parties as to whether a charge is made for this service

dependant on the appointed service provider.

However, this contract is not an opportunity to gain provision of funeral services. The Service provider will not, under any circumstances, actively canvas relatives or friends of the deceased with a view to carrying out the funeral arrangements.

The successful suppliers will manage the contract on a rotational basis. The nature of the Framework Agreement is such that Contractors on the Framework List will be contacted in order, and where a Contractor is unable to deliver the Service when requested, the Authority will make the request of the next Contractor on the Framework List.

The service Framework is split into two Lots. Lot 1 will cover the Newcastle City Council area (Appendix A1) and Lot 2 will cover North Tyneside area (Appendix A2). Providers can tender for one or both areas.

The approximate annual value is £480,000 per year for 4 years (£1,920,000). With a 2 x 12-month extension (subject to funding and need). There is no guarantee of the number of requests received each year during the contract period over the 2 lots.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £2,880,000 excluding VAT
- £3,456,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 25 March 2026 to 24 March 2030

- Possible extension to 24 March 2032
- 6 years

Description of possible extension:

4 years plus 2 x 12 month extensions

Main procurement category

Services

CPV classifications

- 98370000 - Funeral and related services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Lot constraints

Description of how multiple lots may be awarded:

Service Framework is split into two Lots. Lot 1 will cover the

Newcastle City Council area and Lot 2 will cover North Tyneside area.

Lot 1. Lot 1 - Newcastle

Description

Newcastle Wards - Service for Coroner's Transport. Approx £240,000 PA (depending on requirement). Please see specification (Appendix A)

Lot value (estimated)

- £1,440,000 excluding VAT
- £1,728,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - North Tyneside

Description

North Tyneside Wards - Service for Coroner's Transport. Approx £240,000 PA (depending on requirement). Please see specification (Appendix A)

Lot value (estimated)

- £1,440,000 excluding VAT
- £1,728,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

25 March 2032

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Price scores will be calculated by adding all associated costs together less any proposed discount to give a total NET cost. The provider that scores the lowest overall NET score will be awarded 100%. Other bids will be compared against the lowest bid and scored on a pro-rotta basis using the following formula:

$\text{Lowest NET bid price} \div \text{Other NET bid price} \times 100 \% \text{ (Total maximum marks available)}$.

100% - is 40% maximum Score

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Lot 1 - Newcastle

Lot 2. Lot 2 - North Tyneside

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 September 2025, 11:00am

Tender submission deadline

16 September 2025, 11:00am

Submission address and any special instructions

Open Platform Reference - Project # OPEN2025504

Please visit

<https://www.open-uk.org>

It is free to register and use.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 November 2025

Award criteria

Name	Description	Type	Weighting
Price	Question 8 - Social Value (mandatory) Pass/Fail	Price	40%
Service Requirements		Quality	20%
Contract Management		Quality	10%

Name	Description	Type	Weighting
Social Value	Question 8 - Social Value (mandatory) Pass/Fail	Quality	10%
Qualifications		Quality	5%
Equipment		Quality	5%
Health & Safety		Quality	5%
Equality & Diversity		Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authorities

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government

North Tyneside Borough Council

- Public Procurement Organisation Number: PYBQ-4733-WWLW

Quadrant

North Tyneside

NE27 0BY

United Kingdom

Contact name: N/A

Email: strategic.procurement@northtyneside.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government

Contact organisation

Contact Newcastle City Council for any enquiries.