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Tender

CONTRACT FOR THE PROVISION OF MENTAL HEALTH AND HOMELESS SUPPORTED HOUSING SERVICE

London Borough of Hounslow

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039758

Procurement identifier (OCID): ocds-h6vhtk-050106 ([view related notices](#))

Published 14 July 2025, 5:55pm

Scope

Reference

DN770517

Description

LBH Joint Commissioning is seeking to commission specialist homeless and mental health supported accommodation services for vulnerable adults in Hounslow.

The Service will support Clients with a range of complex needs with the aim of moving on to live independently in the community.

These services will provide vital support and accommodation for Hounslow residents with complex needs who are homeless, at risk of crisis and/or need step down from a higher level of mental health support, with the aim of supporting them to move on to live as independently as possible in the community.

The services will operate across a number of different buildings in Hounslow and will be split into two separate Lots.

To download the tender document please register using below link: <https://procontract.due-north.com/register>

Total value (estimated)

- £21,888,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 1 April 2034
- 8 years, 1 day

Description of possible extension:

Depending of services requirements.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London

Lot 1. Mental Health Supported Housing

Description

The service will support adults with severe mental health problems who are referred by London Borough of Hounslow, offering 24-hour supported housing with flexible, recovery-focused support.

The main role of the service is to provide supported move-on accommodation for individuals within the target group who are ready to take a first step down from a more intensively staffed setting. This will usually be from a community-based service, such as 24-hour supported living, but could also be hospital, provided an individual will be able to manage within the level of support provided by the service. In a smaller number of cases, appropriate individuals may be referred to the service as a step up from the wider supported accommodation pathway, mainstream housing or temporary accommodation.

The service will promote recovery, wellbeing and independence and meet the following aims as detailed in the Core Specification:

Maximise Independence

Improve Mental and Emotional Wellbeing

Enhance Quality of Life and Reduce Social Isolation

Improve Physical Wellbeing

Move on at the right time

Prevent placement breakdown

Lot value (estimated)

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Homeless Supported Housing & Short Stay Scheme

Description

The overall aim of the service is to support homeless adults including those with multiple and complex needs, to move towards independent living.

The service will promote independence, wellbeing and recovery and meet the following aims as detailed in the Core Specification:

- Maximise Independence
- Improve Mental and Emotional Wellbeing
- Enhance Quality of Life and Reduce Social Isolation
- Improve Physical Wellbeing
- Move on at the right time
- Prevent placement breakdown

Support will be person-centered and holistic, meeting the service user's outcomes through individual casework, therapies, and through support to access services and resources in the local community

Lot value (estimated)

- £12,240,000 excluding VAT
- £14,688,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Mental Health Supported Housing

Lot 2. Homeless Supported Housing & Short Stay Scheme

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

18 August 2025, 11:59pm

Tender submission deadline

1 September 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

8 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 31 March 2032

Award criteria

Name	Type	Weighting
Quality	Quality	90%
Price	Price	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://procontract.due-north.com/register>

To access the tender document see below link

<https://procontract.due-north.com>

please register on the portal using below link: <https://procontract.due-north.com/register>

Contracting authority

London Borough of Hounslow

- Public Procurement Organisation Number: PQYY-1684-DYLV

Hounslow House, 7 Bath Road

Hounslow, London

TW3 3EB

United Kingdom

Email: procurement@hounslow.gov.uk

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government