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Tender

## **Whole Family Support Framework Agreement**

South Ayrshire Council

F02: Contract notice

Notice identifier: 2024/S 000-039744

Procurement identifier (OCID): ocds-h6vhtk-04c5fe

Published 10 December 2024, 12:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Ayrshire Council

County Buildings, Wellington Square

Ayr

KA7 1DR

#### **Email**

[Procurement@south-ayrshire.gov.uk](mailto:Procurement@south-ayrshire.gov.uk)

#### **Telephone**

+44 3001230900

#### **Country**

United Kingdom

#### **NUTS code**

UKM94 - South Ayrshire

**Internet address(es)**

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00405](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html?VISITORID=d294e79c-a4a9-48dd-9f20-50a8cd5a40c6&\\_ncp=1733828438875.15025-1](https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html?VISITORID=d294e79c-a4a9-48dd-9f20-50a8cd5a40c6&_ncp=1733828438875.15025-1)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html?VISITORID=d294e79c-a4a9-48dd-9f20-50a8cd5a40c6&\\_ncp=1733828438875.15025-1](https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html?VISITORID=d294e79c-a4a9-48dd-9f20-50a8cd5a40c6&_ncp=1733828438875.15025-1)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Whole Family Support Framework Agreement

#### **II.1.2) Main CPV code**

- 85312400 - Welfare services not delivered through residential institutions

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Whole Family Support Framework Agreement

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,092,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

2

Maximum number of lots that may be awarded to one tenderer: 2

### **II.2) Description**

#### **II.2.1) Title**

Universal Whole Family Support Service – North and South Carrick

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKM94 - South Ayrshire

### **II.2.4) Description of the procurement**

Universal Whole Family Support Service

The aim of this service is to signpost and/or provide a flexible range of supports to families who are requesting early help.

The service will primarily take referrals from families and other professionals and should be able to respond to needs quickly and with a flexible approach.

The range of services should be based on whole family wellbeing, with a focus on early and preventative interventions which help families meet their specific needs and to avoid crisis.

It is proposed the service will provide help to children, young people, parents, and carers with children aged 0 – 18 years.

Advocacy

The aim of the service is to provide an advocacy service to children and young people aged 0 – 25 years, residing within South Ayrshire and children and young people who South Ayrshire Council are responsible for but may live out with South Ayrshire. Professional advocacy will mainly be provided to children and young people, some of whom may have additional support needs and who are considered to be:

- . on the edges of care, including children subject to Child Protection measures
- . care experienced
- . children under 16 years who are subject to compulsory measures under the Mental Health (Care and Treatment) (Scotland) Act 2000

### **II.2.5) Award criteria**

Quality criterion - Name: QUALITY / Weighting: 100

Price - Weighting: 0

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Universal Whole Family Support Service - Ayr (Including Troon, Prestwick, and surrounding Villages)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM94 - South Ayrshire

### **II.2.4) Description of the procurement**

Universal Whole Family Support Service

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The service will primarily take referrals from families and other professionals and should be able to respond to needs quickly and with a flexible approach.

The range of services should be based on whole family wellbeing, with a focus on early and preventative interventions which help families meet their specific needs and to avoid crisis.

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### Advocacy

The aim of the service is to provide an advocacy service to children and young people aged 0 – 25 years, residing within South Ayrshire and children and young people who South Ayrshire Council are responsible for but may live out with South Ayrshire. Professional advocacy will mainly be provided to children and young people, some of whom may have additional support needs and who are considered to be:

.on the edges of care, including children subject to Child protection measures

.care experienced

.children under 16 years who are subject to compulsory measures under the Mental Health (Care and Treatment) (Scotland) Act 2000

### **II.2.5) Award criteria**

Price

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Advocacy to Children and Young People

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM94 - South Ayrshire

### **II.2.4) Description of the procurement**

Universal Whole Family Support Service

The aim of this service is to signpost and/or provider a flexible range of supports to families who are requesting early help.

The service will primarily take referrals from families and other professionals and should be able to respond to needs quickly and with a flexible approach.

The range of services should be based on whole family wellbeing, with a focus on early and preventative interventions which help families meet their specific needs and to avoid crisis.

It is proposed the service will provide help to children, young people, parents, and carers with children aged 0 – 18 years.

## Advocacy

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Professional advocacy will mainly be provided to children and young people, some of whom may have additional support needs and who are considered to be:

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.care experienced

.children under 16 years who are subject to compulsory measures under the Mental Health (Care and Treatment) (Scotland) Act 2000

### **II.2.5) Award criteria**

Price

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Insurances:

Employers Liability Insurance (Compulsory) = 10 million GBP in respect of each claim without limit to the number of claims.

Public Liability Insurance = 5 million GBP in respect of each claim without limit to the number of claims.

Motor Vehicle Insurance = Minimum Third-Party Motor Vehicle Liability in respect of any motor vehicle or plated plant used.

Evidence for insurance requirements will be requested at the “Request For Documentation” Stage.

Documentation requested for the above insurances will include the names of insurers, policy numbers, expiry dates, limits of any one incident, annual aggregate caps, excesses and claims handling procedures.

Financial Standing:

The Council will access a Creditsafe report for a Tenderer’s organisation and use the information contained within to assist with the assessment of the Tenderer’s economic and financial standing.

In the event that this analysis is unavailable or unsatisfactory the Council will request the following information below:

A copy of the organisation’s audited accounts or equivalent for the most recent 2 years, along with details of any significant changes since the last year end.

OR

A statement of the organisation's turnover; profit and cash flow for the most recent full year of trading or where a full year trading has not been completed the same information for the period applicable. NOTE if this information is not available in an audited format Tenderers may be required to provide an end of period balance sheet or make the

response specified below.

OR

If Tenderers are unable to provide the information requested above, they may be required to provide additional information and documentation that will give the Authority the assurance that they are capable of carrying out any subsequent awarded contract. For example, a statement of their organisation's cash flow forecast for the current year and a letter from the organisation's bank outlining the current cash and credit position or other alternative means of demonstrating financial standing.

Once the Council has received and considered such financial information as is made available in line with the requirements above, the Council shall have discretion to ask Tenderers to provide either a parent company guarantee and/or a guarantee from an agreed financial institution as it considers appropriate (acting reasonably).

In the event that additional measures are requested, the Council shall, in its sole discretion, determine the terms of those measures that it deems as acceptable. If Tenderers cannot provide measures to the satisfaction of the Council then their submission may be rejected.

Evidence for this requirement may be requested at the "Request For Documentation" Stage.

### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Tenderers will be required to provide evidence of having the necessary capacity and capability to deliver the requirements for the Whole Family Support Service. The below requirements will be requested at the "Request for Documentation" Stage:

Two (2) examples of the provision of similar services may be requested and must be from within the last 3 years for goods and services and within the last 5 years of work contracts.

If Tenderers are unable to provide two (2) examples the tenderer may be required to explain why examples cannot be provided.

Tenderers may also be required to provide:

Technical Skills

A statement of the relevant professional and technical skills available within your

organisation; or where applicable, consortium members and/or named sub-contractors in relation to this procurement exercise.

#### Guidance

The buyer will use the information you provide to evaluate whether your organisation; consortium members and/or named sub-contractors have the relevant professional and technical skills required for this procurement exercise.

#### Technical Resources

A statement of the relevant technical resources such as the tools, plant, facilities and technical equipment available to your organisation, or where applicable, consortium members and/or named sub-contractors in relation to this procurement exercise.

#### Guidance

The buyer will use the information you provide to evaluate whether your organisation; consortium members and/or named sub-contractors have the relevant technical resources for this procurement exercise.

#### Technical Confirmation

If available, copies of completion certificates or customers' written declaration which validates the examples you have provided.

#### Guidance

If you cannot provide certificates or customer declarations the Authority may choose to contact customers cited directly in order to validate the experience examples you have provided without any further reference to you.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please refer to Procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

**IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 3

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 January 2025

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

23 January 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: October 2028

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Please refer to Procurement documents

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 27964.  
For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

This procurement will include a Community Benefit requirement.

It has become clear that there is scope within the Procurement Reform (Scotland) Act 2014 which applies to public contracts, to use contracts to deliver wider social benefits such as:

- .Targeted recruitment and training (providing employment and training opportunities/Apprenticeships)
- .SME and social enterprise development
- .Community engagement

As part of your tender response, Tenderers are requested to provide an outline of all community benefits they can offer for this contract.

(SC Ref:785381)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Ayr Sheriff Court

Ayr

Country

United Kingdom