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Tender

GP Hub Services for Croydon University Hospital

Croydon Health Services NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-039652

Procurement identifier (OCID): ocds-h6vhtk-04c5c8

Published 9 December 2024, 3:51pm

Section I: Contracting authority

I.1) Name and addresses

Croydon Health Services NHS Trust

Croydon University Hospital, 530 London Road

Croydon

CR7 7YE

Contact

Charlotte Choules

Email

charlotte.choules@stgeorges.nhs.uk

Country

United Kingdom

Region code

UKI62 - Croydon

Internet address(es)

Main address

<https://www.croydonhealthservices.nhs.uk/>

Buyer's address

<https://www.croydonhealthservices.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Other type

NHS

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GP Hub Services for Croydon University Hospital

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The GP Hubs service forms part of the Integrated Urgent Care Service in Croydon. We currently provide 3 GP Hubs across the borough that are open 8am to 8pm 7 days per week. The hubs will see patients with an urgent primary care condition via a booked appointment. Patients can access the service via NHS 111, webform booking or in some cases walk in (where they will be given an appointment slot). Patients are required to be seen within 90 minutes of their booked appointment time.

The hubs are based in Purley War Memorial Hospital (south of the borough), Parkway Health Centre (New Addington, East of the borough) and a hub on site at Croydon Health Service NHS Trust (North of the borough) which allows for Urgent Treatment Centre (UTC) colleagues to re-direct patients to a more appropriate setting. The service sees patients from any borough/ICB footprint and currently see around 4,800 patients per month.

The purpose of the GP hubs is to provide a more appropriate setting for patients with an urgent, low-level acuity need. Conditions range from acute ear infection to minor injuries treated with gluing/suturing to minor trauma to hands, feet, or limb. This is in contrast to the other services within Integrated Urgent Care such as the UTC which will treat patients for more serious minor injuries for which treatment and investigations include; X-Ray, pathology, fracture clinic, CT, dressing of major wounds etc.

II.1.5) Estimated total value

Value excluding VAT: £7,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85121100 - General-practitioner services

II.2.3) Place of performance

NUTS codes

- UKI6 - Outer London – South

Main site or place of performance

Croydon University Hospital, 530 London Rd, Thornton Heath CR7 7YE

II.2.4) Description of the procurement

The GP Hubs service forms part of the Integrated Urgent Care Service in Croydon. We currently provide 3 GP Hubs across the borough that are open 8am to 8pm 7 days per week. The hubs will see patients with an urgent primary care condition via a booked appointment. Patients can access the service via NHS 111, webform booking or in some cases walk in (where they will be given an appointment slot). Patients are required to be seen within 90 minutes of their booked appointment time.

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The tender will also require bidders to submit two financial bids for running both 3 and 4 hubs in order to inform decision making on affordability and value for money.

Please take into account the annual budget for this new contract is circa £2.6m.

Contract will be for an initial 3 year period with the option to extend for a further two years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £7,800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2025

End date

30 September 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 January 2025

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 January 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

St George's University Hospitals NHS Foundation Trust

Blackshaw Road, Tooting

London

SW17 0QT

Country

United Kingdom

Internet address

<https://www.stgeorges.nhs.uk/>