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Tender

## GP Hub Services for Croydon University Hospital

Croydon Health Services NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-039652

Procurement identifier (OCID): ocds-h6vhtk-04c5c8

Published 9 December 2024, 3:51pm

### Section I: Contracting authority

#### I.1) Name and addresses

Croydon Health Services NHS Trust

Croydon University Hospital, 530 London Road

Croydon

CR7 7YE

#### Contact

Charlotte Choules

#### Email

[charlotte.choules@stgeorges.nhs.uk](mailto:charlotte.choules@stgeorges.nhs.uk)

#### Country

United Kingdom

#### Region code

UKI62 - Croydon

**Internet address(es)**

Main address

<https://www.croydonhealthservices.nhs.uk/>

Buyer's address

<https://www.croydonhealthservices.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Other type

NHS

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

GP Hub Services for Croydon University Hospital

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The GP Hubs service forms part of the Integrated Urgent Care Service in Croydon. We currently provide 3 GP Hubs across the borough that are open 8am to 8pm 7 days per week. The hubs will see patients with an urgent primary care condition via a booked appointment. Patients can access the service via NHS 111, webform booking or in some cases walk in (where they will be given an appointment slot). Patients are required to be seen within 90 minutes of their booked appointment time.

The hubs are based in Purley War Memorial Hospital (south of the borough), Parkway Health Centre (New Addington, East of the borough) and a hub on site at Croydon Health Service NHS Trust (North of the borough) which allows for Urgent Treatment Centre (UTC) colleagues to re-direct patients to a more appropriate setting. The service sees patients from any borough/ICB footprint and currently see around 4,800 patients per month.

The purpose of the GP hubs is to provide a more appropriate setting for patients with an urgent, low-level acuity need. Conditions range from acute ear infection to minor injuries treated with gluing/suturing to minor trauma to hands, feet, or limb. This is in contrast to the other services within Integrated Urgent Care such as the UTC which will treat patients for more serious minor injuries for which treatment and investigations include; X-Ray, pathology, fracture clinic, CT, dressing of major wounds etc.

#### **II.1.5) Estimated total value**

Value excluding VAT: £7,800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85121100 - General-practitioner services

### **II.2.3) Place of performance**

NUTS codes

- UKI6 - Outer London – South

Main site or place of performance

Croydon University Hospital, 530 London Rd, Thornton Heath CR7 7YE

### **II.2.4) Description of the procurement**

The GP Hubs service forms part of the Integrated Urgent Care Service in Croydon. We currently provide 3 GP Hubs across the borough that are open 8am to 8pm 7 days per week. The hubs will see patients with an urgent primary care condition via a booked appointment. Patients can access the service via NHS 111, webform booking or in some cases walk in (where they will be given an appointment slot). Patients are required to be seen within 90 minutes of their booked appointment time.

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The tender will also require bidders to submit two financial bids for running both 3 and 4 hubs in order to inform decision making on affordability and value for money.

Please take into account the annual budget for this new contract is circa £2.6m.

Contract will be for an initial 3 year period with the option to extend for a further two years.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £7,800,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2025

End date

30 September 2028

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 January 2025

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

13 January 2025

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

St George's University Hospitals NHS Foundation Trust

Blackshaw Road, Tooting

London

SW17 0QT

Country

United Kingdom

Internet address

<https://www.stgeorges.nhs.uk/>