

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/039646-2024>

Contract

Income Management System

Gentoo Group

F03: Contract award notice

Notice identifier: 2024/S 000-039646

Procurement identifier (OCID): ocds-h6vhtk-04c5c2

Published 9 December 2024, 3:34pm

Section I: Contracting authority

I.1) Name and addresses

Gentoo Group

Emperor House, 2 Emperor Way

Sunderland

SR3 3XR

Contact

Neil Dixon

Email

067389@logon.tothedomain.com

Country

United Kingdom

NUTS code

UKC - North East (England)

Internet address(es)

Main address

<https://www.gentoogroup.com/>

I.4) Type of the contracting authority

Other type

Housing Association (Registered Charity)

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Income Management System

Reference number

REQ 664

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Income arrears Management system

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £425,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

Income Management System

Procured via Direct Award option following the 6 stages - GCloud 13

Contract award November 2024.

Implementation and Go-live 1st April 2025 (estimated)

License Agreement to commence on the 1st April 2025

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

1 x 12 month contract extensions available

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award utilising the G-Cloud 13 Call-Off Contract.

GCloud is An online catalogue where public sector customers can buy cloud-based computing services such as hosting, software and cloud support.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

Req-664 - Income Management System

Title

Income Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 November 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Voicescape Limited

Salford

M5 3EQ

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £425,000

Total value of the contract/lot: £425,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Courts

London

Country

United Kingdom