

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/039641-2024>

Tender

## **Independent Domestic Violence Advisory (IDVA) Services for North Wales**

Police and Crime Commissioner for North Wales Police & North Wales Police

F02: Contract notice

Notice identifier: 2024/S 000-039641

Procurement identifier (OCID): ocids-h6vhtk-04c5be

Published 9 December 2024, 3:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

#### **Contact**

James Parry

#### **Email**

[james.parry1@northwales.police.uk](mailto:james.parry1@northwales.police.uk)

#### **Telephone**

+44 1492804247

#### **Country**

United Kingdom

**Region code**

UKL - Wales

**National registration number**

n/a

**Internet address(es)**

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=88217&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=88217&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=88217&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=88217&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Independent Domestic Violence Advisory (IDVA) Services for North Wales

#### **II.1.2) Main CPV code**

- 85312320 - Counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Office of the Police and Crime Commissioner for North Wales (Commissioners) are welcoming tender applications for the contract of three sub-regional Independent Domestic Violence Advisory (IDVA) services.

The Contractor shall provide a single IDVA Service across the North Wales Force area. The IDVAs shall work to address the safety of people at high risk of domestic abuse from intimate partners, ex-partners and family members to secure their safety and the safety of their children. Operating as the primary point of contact, IDVAs typically work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.

The service will increase safety and reduce the long-term impact to victims, improve outcomes and adopt a whole family approach to risk management by working in partnership with relevant organisations.

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,513,855

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

The Office of the Police and Crime Commissioner for North Wales (Commissioners) are welcoming tender applications for the contract of three sub-regional Independent Domestic Violence Advisory (IDVA) services.

The Contractor shall provide a single IDVA Service across the North Wales Force area. The IDVAs shall work to address the safety of people at high risk of domestic abuse from intimate partners, ex-partners and family members to secure their safety and the safety of their children. Operating as the primary point of contact, IDVAs typically work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.

The service will increase safety and reduce the long-term impact to victims, improve outcomes and adopt a whole family approach to risk management by working in partnership with relevant organisations.

We have an expectation of a high level of partnership-working and welcome a consortium approach to project delivery. If a consortium bid is submitted, one provider must function as a lead contractor, and they will be accountable for all elements of delivery, monitoring and funding.

This tender process concerns a contract for a criminal justice focused Independent Domestic Violence Advisory (IDVA) service for the Police and Crime Commissioner for North Wales (the "Commissioner"). The Commissioner is leading the commissioning of the service in the North Wales Police force areas on behalf of the Police and Crime Commissioner for North Wales, the Violence Against Women and Girls and Sexual Violence (VAWDASV) Regional Team and local authority partners.

The tender comprises of 4 lots:

Lot 1: Western - Anglesey and Gwynedd

Lot 2: Central – Conwy and Denbighshire

Lot 3: Eastern – Flintshire and Wrexham

Lot 4: All North Wales Police Force Areas (the 6 North Wales Counties)

Tenderers may bid for all or one or more lots.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £5,513,855

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2030

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

Welsh, English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 4 August 2025

#### **IV.2.7) Conditions for opening of tenders**

Date

13 January 2025

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

PCC for North Wales Police

Force Headquarters

Colwyn Bay

LL29 8AW

Email

[procurment@northwales.police.uk](mailto:procurment@northwales.police.uk)

Country

United Kingdom