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Tender

Independent Domestic Violence Advisory (IDVA) Services for North Wales

Police and Crime Commissioner for North Wales Police & North Wales Police

F02: Contract notice

Notice identifier: 2024/S 000-039641

Procurement identifier (OCID): ocids-h6vhtk-04c5be

Published 9 December 2024, 3:16pm

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

James Parry

Email

james.parry1@northwales.police.uk

Telephone

+44 1492804247

Country

United Kingdom

Region code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=88217&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=88217&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Domestic Violence Advisory (IDVA) Services for North Wales

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The Office of the Police and Crime Commissioner for North Wales (Commissioners) are welcoming tender applications for the contract of three sub-regional Independent Domestic Violence Advisory (IDVA) services.

The Contractor shall provide a single IDVA Service across the North Wales Force area. The IDVAs shall work to address the safety of people at high risk of domestic abuse from intimate partners, ex-partners and family members to secure their safety and the safety of their children. Operating as the primary point of contact, IDVAs typically work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.

The service will increase safety and reduce the long-term impact to victims, improve outcomes and adopt a whole family approach to risk management by working in partnership with relevant organisations.

II.1.5) Estimated total value

Value excluding VAT: £5,513,855

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The Office of the Police and Crime Commissioner for North Wales (Commissioners) are welcoming tender applications for the contract of three sub-regional Independent Domestic Violence Advisory (IDVA) services.

The Contractor shall provide a single IDVA Service across the North Wales Force area. The IDVAs shall work to address the safety of people at high risk of domestic abuse from intimate partners, ex-partners and family members to secure their safety and the safety of their children. Operating as the primary point of contact, IDVAs typically work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.

The service will increase safety and reduce the long-term impact to victims, improve outcomes and adopt a whole family approach to risk management by working in partnership with relevant organisations.

We have an expectation of a high level of partnership-working and welcome a consortium approach to project delivery. If a consortium bid is submitted, one provider must function as a lead contractor, and they will be accountable for all elements of delivery, monitoring and funding.

This tender process concerns a contract for a criminal justice focused Independent Domestic Violence Advisory (IDVA) service for the Police and Crime Commissioner for North Wales (the "Commissioner"). The Commissioner is leading the commissioning of the service in the North Wales Police force areas on behalf of the Police and Crime Commissioner for North Wales, the Violence Against Women and Girls and Sexual Violence (VAWDASV) Regional Team and local authority partners.

The tender comprises of 4 lots:

Lot 1: Western - Anglesey and Gwynedd

Lot 2: Central – Conwy and Denbighshire

Lot 3: Eastern – Flintshire and Wrexham

Lot 4: All North Wales Police Force Areas (the 6 North Wales Counties)

Tenderers may bid for all or one or more lots.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,513,855

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2030

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

Welsh, English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 4 August 2025

IV.2.7) Conditions for opening of tenders

Date

13 January 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

PCC for North Wales Police

Force Headquarters

Colwyn Bay

LL29 8AW

Email

procurment@northwales.police.uk

Country

United Kingdom