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Planning

Provision of Stakeholder Management Tool

Dover Harbour Board

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2024/S 000-039605

Procurement identifier (OCID): ocids-h6vhtk-04c5a0

Published 9 December 2024, 12:32pm

Section I: Contracting entity

I.1) Name and addresses

Dover Harbour Board

Harbour House

DOVER

CT17 9BU

Contact

Andrew Johnston

Email

podtender@portofdover.com

Telephone

+44 7778610129

Country

United Kingdom

Region code

UKJ44 - East Kent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.portofdover.com/corporate/suppliers-prospective-suppliers/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Port-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Stakeholder Management Tool

II.1.2) Main CPV code

- 79900000 - Miscellaneous business and business-related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Port of Dover is seeking information from suppliers of Stakeholder Management Tools in advance of a procurement process anticipated to be held in 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Brief provided as key requirements include:

Know who all our stakeholders are, map and categorise all in one place.

Assess stakeholder influence vs interest to inform stakeholder engagement approach and prioritisation.

Identify and log key relationship managers.

Know what people and organisations think about us at any given time on any given topic, highlighting key stoppers and blockers, key risks and issues to address.

Predict what people and organisations may think about us e.g. for 'what if' scenario planning.

Anticipate/predict which people and organisations may need to know about something and when.

Gather information and real-time intelligence into a centralised repository (one source of the truth).

Provide easy to use dashboards and reports for Execs/Boards, including on:

KPIs

Insights

Trends

Baseline stakeholder survey

Annual stakeholder survey

Ability for rolling/ad-hoc targeted survey questions

Sentiment/support tracker

Stakeholder capital measurement - people / planet / prosperity (incl. e.g. procurement, future skills, jobs, tax, decarb and link to health, community funding, public events, volunteering hours, supply chain efficiency and economic impact)

Stakeholder activity

II.3) Estimated date of publication of contract notice

31 March 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

31 January 2025

IV.2.4) Languages in which tenders or requests to participate may be submitted

English