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Tender

The Provision of a Hearing Aid User Support Service (HAUSS) to empower adult Service Users in the use of Hearing Aids following issue in Northern Ireland

Procurement and Logistics Service
Belfast Health and Social Care Trust
Northern Health and Social Care Trust
Western Health and Social Care Trust
South Eastern Health and Social Care Trust
Southern Health and Social Care Trust
DOH - Strategic Planning and Performance Group

F21: Social and other specific services – public contracts
Contract notice
Notice identifier: 2024/S 000-039599
Procurement identifier (OCID): ocds-h6vhtk-04afe7
Published 9 December 2024, 12:18pm

Section I: Contracting authority

I.1) Name and addresses

Procurement and Logistics Service

73 Loughgall Road

Armagh

BT61 7PR

Email

palssocialcare.sourcing@hscni.net

Country

United Kingdom

Region code

UKN - Northern Ireland

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

Email

palssocialcare.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Northern Health and Social Care Trust

Bretten Hall, Bush Road

Antrim

BT41 2RL

Email

palssocialcare.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Western Health and Social Care Trust

Altnagelvin Area Hospital, Glenshane Road

Londonderry

BT47 6SB

Email

palssocialcare.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

South Eastern Health and Social Care Trust

Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

Email

palssocialcare.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Southern Health and Social Care Trust

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

Email

palssocialcare.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

DOH - Strategic Planning and Performance Group

12-22 Linenhall Street

Belfast

BT2 8BS

Email

palssocialcare.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of a Hearing Aid User Support Service (HAUSS) to empower adult Service Users in the use of Hearing Aids following issue in Northern Ireland

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Provision of a Hearing Aid User Support Service (HAUSS) to empower adult Service Users in the use of Hearing Aids following issue in Northern Ireland

II.1.5) Estimated total value

Value excluding VAT: £1,894,028

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The Provision of a Hearing Aid User Support Service (HAUSS) to empower adult Service Users in the use of Hearing Aids following issue in Northern Ireland

II.2.6) Estimated value

Value excluding VAT: £1,894,028

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In section I.2, it is stated that this procurement is a joint procurement. This is not a joint procurement - it is operated by BSO PaLS on behalf of the participant listed in Section I.1 i.e. Strategic Planning and Performance Group. The estimated value in II.1.5 above includes the initial contract period of 3 years, with the option to extend for up to two periods of 12 months plus a further extension of 18 months in the circumstances described in section 27 of the B Document - SS20a Scoping and Specification document. The value also includes a potential increase in services of 40% as detailed in section 1.6 of the B Document - SS20a Scoping and Specification.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-034054](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 January 2025

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

BSO PaLS

Armagh

Country

United Kingdom