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Tender

## **The Provision of a Hearing Aid User Support Service (HAUSS) to empower adult Service Users in the use of Hearing Aids following issue in Northern Ireland**

Procurement and Logistics Service  
Belfast Health and Social Care Trust  
Northern Health and Social Care Trust  
Western Health and Social Care Trust  
South Eastern Health and Social Care Trust  
Southern Health and Social Care Trust  
DOH - Strategic Planning and Performance Group

F21: Social and other specific services – public contracts  
Contract notice  
Notice identifier: 2024/S 000-039599  
Procurement identifier (OCID): ocds-h6vhtk-04afe7  
Published 9 December 2024, 12:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Procurement and Logistics Service

73 Loughgall Road

Armagh

BT61 7PR

#### **Email**

[palssocialcare.sourcing@hscni.net](mailto:palssocialcare.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UKN - Northern Ireland

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

**Email**

[palssocialcare.sourcing@hscni.net](mailto:palssocialcare.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Northern Health and Social Care Trust

Bretten Hall, Bush Road

Antrim

BT41 2RL

#### **Email**

[palssocialcare.sourcing@hscni.net](mailto:palssocialcare.sourcing@hscni.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

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Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Western Health and Social Care Trust

Altnagelvin Area Hospital, Glenshane Road

Londonderry

BT47 6SB

**Email**

[palssocialcare.sourcing@hscni.net](mailto:palssocialcare.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

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Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

South Eastern Health and Social Care Trust

Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

**Email**

[palssocialcare.sourcing@hscni.net](mailto:palssocialcare.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Southern Health and Social Care Trust

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

**Email**

[palssocialcare.sourcing@hscni.net](mailto:palssocialcare.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

DOH - Strategic Planning and Performance Group

12-22 Linenhall Street

Belfast

BT2 8BS

**Email**

[palssocialcare.sourcing@hscni.net](mailto:palssocialcare.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of a Hearing Aid User Support Service (HAUSS) to empower adult Service Users in the use of Hearing Aids following issue in Northern Ireland

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Provision of a Hearing Aid User Support Service (HAUSS) to empower adult Service Users in the use of Hearing Aids following issue in Northern Ireland

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,894,028

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

The Provision of a Hearing Aid User Support Service (HAUSS) to empower adult Service Users in the use of Hearing Aids following issue in Northern Ireland

**II.2.6) Estimated value**

Value excluding VAT: £1,894,028

**II.2.7) Duration of the contract or the framework agreement**

Duration in months

36

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

In section I.2, it is stated that this procurement is a joint procurement. This is not a joint procurement - it is operated by BSO PaLS on behalf of the participant listed in Section I.1 i.e. Strategic Planning and Performance Group. The estimated value in II.1.5 above includes the initial contract period of 3 years, with the option to extend for up to two periods of 12 months plus a further extension of 18 months in the circumstances described in section 27 of the B Document - SS20a Scoping and Specification document. The value also includes a potential increase in services of 40% as detailed in section 1.6 of the B Document - SS20a Scoping and Specification.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-034054](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 January 2025

Local time

3:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

BSO PaLS

Armagh

Country

United Kingdom