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Tender

Electrical and Life Safety Maintenance Contract (Brunelcare)

BRUNELCARE

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039594

Procurement identifier (OCID): ocds-h6vhtk-055e79

Published 14 July 2025, 12:32pm

Scope

Description

Brunelcare wishes to invite Tender Responses for the supply of services and works in respect of electrical and life safety maintenance.

The Supplier shall be responsible for all Planned Maintenance and Reactive Maintenance of electrical and life safety systems located within properties owned, leased, or tenanted by Brunelcare.

A professionally managed service is to be provided for both Planned and Reactive Maintenance activities.

The Supplier shall ensure the availability of qualified on-call personnel to respond to maintenance issues and system failures twenty-four hours a day, seven days a week, throughout the entire calendar year, including public holidays.

Brunelcare is a Bristol-based charity providing high-quality housing, care and support for later living in the South West.

Brunelcare is undertaking an Open Procedure to select a suitable Supplier to deliver the Electrical and Life Safety Maintenance Contract to commence on 1st April 2026 (five (5) year contract term).

The Supplier will be expected to provide services as per the Specification to any Brunelcare asset as required. As and when assets are obtained or disposed of, the Supplier will be notified.

Within the Pricing Schedule of this tender, the Contracting Authority has stated a number of assets/properties that the Supplier will be expected to deliver services to - if this list of assets/properties needs to be modified throughout the contract term, this will be considered a "materialisation of a known risk".

Full scope details can be found with the associated tender documents at ProContract.

The tender deadline for this opportunity is 12pm (noon) on 1st September 2025.

Please note that Shared Service for Housing (SSfH) is acting as the managing and contact organisation on behalf of Brunelcare (the Contracting Authority) for this tender opportunity.

Total value (estimated)

- £3,150,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations
- 71000000 - Architectural, construction, engineering and inspection services

Contract locations

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Participation

Legal and financial capacity conditions of participation

Please refer to full associated tender documents (Schedule 1 and the ProContract Evaluation Questionnaire).

Technical ability conditions of participation

Please refer to full associated tender documents (Schedule 1 and the ProContract Evaluation Questionnaire).

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

25 August 2025, 5:00pm

Tender submission deadline

1 September 2025, 12:00pm

Submission address and any special instructions

A Tender Response must be submitted via ProContract for the Supplier to be considered for the award of the Contract in the Tendering Procedure.

<https://procontract.due-north.com/Opportunities/Index?p=18d7f93d-94bb-ef11-8132-005056b64545&v=2>

Tender Responses and communications submitted by Suppliers via any other means will be excluded.

Suppliers that require any technical assistance in using the portal or have any difficulty registering or logging in, should contact the ProContract helpdesk:

- o 0330 005 0352 (9am - 5.30pm Mon - Fri)

- o suppliersupport@proactisservicedesk.com

- o "Submit a Ticket" to the helpdesk (via https://suppliersupport.proactisservicedesk.com/s/?language=en_US)

Full details around submitting a compliant tender can be found within Schedule 1 of the associated tender documents.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 14 July 2030

Award criteria

Name	Description	Type	Weighting
Quality	As per procurement documents (see Schedule 1 and the ProContract Questionnaire).	Quality	60%

Name	Description	Type	Weighting
Price	As per procurement documents (see Schedule 1, the Pricing Schedule and the ProContract Questionnaire).	Price	40%

Other information

Payment terms

Please see Schedule 3, Contract (Terms and Conditions)

- JCT Measured Term Contract 2024 Edition
- JCT MTC 2024 Amendments
- KPIs Electrical
- Brunelcare Standard Terms and Conditions

Description of risks to contract performance

The following risks have been identified that would impact the performance of the Contract, where the impact cannot be known at this stage but may relate to a Contract modification if the risk was to materialise:

1. Risk of legislative changes, regulatory changes or changes in law during the term of a Contract
2. Risk of unforeseen changes to delivery/operational standards
3. Risk of changes in technology, IT solutions or systems

4. Risk of unforeseen increase in Contracting Authority budgets/increased volume of works/services
5. Risk of unforeseen circumstances that cause the value of the Contract to increase (previous examples include BREXIT, war, pandemic and the cost-of-living crisis)
6. Risk of unforeseen political impact
7. Risk of decrease/increase in property volume
8. Within the Pricing Schedule of this tender, the Contracting Authority has stated a number of assets/properties that the Supplier will be expected to deliver services to - if this list of assets/properties needs to be modified throughout the contract term, this will be considered a "materialisation of a known risk".

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://procontract.due-north.com/Opportunities/Index?p=18d7f93d-94bb-ef11-8132-005056b64545&v=2>

All documentation can be found within the attachments section of ProContract, with a list of Schedules/Appendices within Schedule 1.

<https://procontract.due-north.com/Opportunities/Index?p=18d7f93d-94bb-ef11-8132-005056b64545&v=2>

Contracting authority

BRUNELCARE

- Companies House: 00601847
- Public Procurement Organisation Number: PQJY-6919-VZQG

Saffron Gardens Prospect Place

Bristol

BS5 9FF

United Kingdom

Contact name: Amy Myers

Email: amymyers@ssfhh.org.uk

Website: <https://www.brunelcare.org.uk/>

Region: UKK11 - Bristol, City of

Organisation type: Public authority - sub-central government

Other organisations

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

SHARED SERVICES FOR HOUSING LIMITED

Summary of their role in this procurement: Shared Service for Housing (SSfH) is acting as the managing and contact organisation on behalf of Brunelcare (the Contracting Authority) for this tender opportunity, carrying out the role as Procurement Consultant.

- Companies House: 16356505
- Public Procurement Organisation Number: PGNT-9288-TPMJ

230 Blackfriars Road

London

SE1 8NW

United Kingdom

Contact name: Amy Myers

Email: amymyers@ssfhs.org.uk

Region: UKI44 - Lewisham and Southwark

Q WORKS LTD

Summary of their role in this procurement: Technical consultant and member of the evaluation panel (assessor).

- Companies House: 10854124
- Public Procurement Organisation Number: PQLN-5929-GCQD

Woodlands Grange Woodlands Lane

Bristol

BS32 4JY

United Kingdom

Email: alex@q-works.co.uk

Website: <http://www.q-works.co.uk>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Contact organisation

Contact SHARED SERVICES FOR HOUSING LIMITED for any enquiries.