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Tender

## **Specification for Tecan Fluent Service and Maintenance Contract**

CELL THERAPY CATAPULT LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039529

Procurement identifier (OCID): ocids-h6vhtk-055e4b ([view related notices](#))

Published 14 July 2025, 11:26am

### **Scope**

#### **Description**

To provide a maintenance contract for two Liquid Handlers at the two locations London and Stevenage (one at each site). The service will provide yearly care, preventative maintenance and repair of Tecan Fluent 1080 and 780 liquid handlers including third party connected equipment in relevant CGTC sites.

##### Description of Requirement/Product

The full preventative maintenance of the Tecan Fluent liquid handling system, including the full replacement of system liquid tubing for fixed tip liquid FCA and replacement of air FCA DiTi probes.

Replacement and maintenance of any Tecan Fluent components, including but not limited to: pipetting arms and RGA components, PCBs, multi-sense boards, cLLD boxes, gas struts, 1:4 dilutors, 1:3 valves, syringes.

Full validation of pipetting accuracy, positioning and functionality.

Full service and maintenance, including software and drivers, , i, for: Tecan Fluent, Te-

Chrom, Coolmaster, Rotanta 460, centrifuge, Bioshake T-3000 yearly, with ad-hoc call-outs in the event of a breakdown or requiring fixing of any the equipment stated above. Fixing and preventative maintenance to be conducted during standard work hours on site

The supplier must provide a break down service - initial troubleshooting with CGTC client via phone, email and/or chat device. For potential call-out, response time needs to be 24-72 hours of initial reporting to supplier. If fault occurs the supplier is responsible for provision of spare or replacement parts. 24-72 hour call out period.

### **Total value (estimated)**

- £160,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 18 August 2025 to 17 August 2028
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 50421000 - Repair and maintenance services of medical equipment

### **Contract locations**

- UK - United Kingdom

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## **Submission**

### **Enquiry deadline**

22 July 2025, 5:00pm

### **Tender submission deadline**

29 July 2025, 12:00pm

### **Submission address and any special instructions**

<https://catapultcgtc.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx?ApplicationInstanceID=27adc89e-0cb2-4b51-9bc1-34061f10156f>

Please access the documents from here.

### **Tenders may be submitted electronically**

Yes

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## **Award criteria**

60% Quality

40% Price

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## Procedure

### Procedure type

Below threshold - open competition

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## Contracting authority

### CELL THERAPY CATAPULT LIMITED

- Companies House: 07964711
- Public Procurement Organisation Number: PNLN-8116-PBCH

12th Floor Tower Wing B

London

SE1 9RT

United Kingdom

Email: [procurement@ct.catapult.org.uk](mailto:procurement@ct.catapult.org.uk)

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government