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Tender

Domestic Abuse and Violence Against Women and Girls Support Services

LONDON BOROUGH OF HARINGEY

F02: Contract notice

Notice identifier: 2024/S 000-039499

Procurement identifier (OCID): ocds-h6vhtk-04918c

Published 6 December 2024, 4:52pm

The closing date and time has been changed to:

15 January 2025, 10:00am

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

LONDON BOROUGH OF HARINGEY

Civic Centre

LONDON

N228LE

Contact

Priti Mohanty

Email

priti.mohanty@haringey.gov.uk

Telephone

+44 2084890000

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://haringey.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/SignIn.aspx>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/SignIn.aspx>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse and Violence Against Women and Girls Support Services

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Haringey ("the Council") invites tenders from suitably experienced and qualified providers to deliver the provision Domestic Abuse and Violence Against Women and Girls Support Services.

The Domestic Abuse and VAWG support services is divided into 7 specialised lots, encompassing refuge accommodation, community-based services, specialist provision for ethnically minoritised, and LGBTQ+ communities, support for children and young people, Multi-Agency Risk Assessment Conference coordination, and support for GP practices through Identification and Referral to Improve Safety.

Length of the Contract - Each contract shall be awarded for a period of six (6) years with an anticipated commencement date of 1st July 2025. However, without prejudice to any other rights the Council may have under the contract, the Council reserves the right to terminate the contract prior to its expiration under any of the following circumstances:

- A reduction or cessation of funding; or
- Changes in demand; or
- Unsatisfactory performance by the provider

The Council considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs) and/or Voluntary, Community and Social Enterprises (VCSEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Commissioners are open to accepting offers from a consortium of providers or a lead provider with sub-contracts as well as individual organisations

II.1.5) Estimated total value

Value excluding VAT: £4,380,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 3

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Tenderers may submit tenders for one, some or all Lots. A maximum of up to three (3) Lots may be awarded to one Tenderer. Furthermore, to maintain impartiality and avoid any potential conflict of interest in service delivery, the successful Tenderer in Lot 6 will be precluded from being awarded any additional Lot(s). The Council has situated maximum annual budget for each Lot and tenderers. Any bid must not exceed the maximum financial envelope stipulated. Bid(s) that exceeds this criterion will be considered non-compliant and will be rejected without further assessment.

II.2) Description

II.2.1) Title

Domestic Abuse Advocacy and Support service

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to commission a generalist advocacy and support service for all women aged over 16 experiencing gender-based abuse including but not limited to domestic abuse.

This service will work across all risk levels and deliver support which will include but may not be limited to:

- IDVA for victim/survivors at medium to high risk
- Floating support for victim/survivors at standard risk

The service will be delivered in the London Borough of Haringey, and each IDVA/caseworker will hold a case load of 15-20 per quarter, or 60-80 per year as per the SaveLives recommendation.

The service will be required, at minimum, to provide specialist casework for 180 victim/survivors per annum.

Victim/survivors will be supported for an average period of 6 months, based on individual need. Victim/survivors engaged with the criminal courts and/or family courts will be supported for longer and level of support will vary throughout this process.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £900,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Ethnically Minoritised Women's Domestic Abuse Advocacy and Support service

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to commission a specialist by and for support service for ethnically minoritised women aged over 16 experiencing gender-based abuse including but not limited to domestic abuse.

This service will work across all risk levels and support delivered may include but not be limited to:

- IDVA for victim/survivors at medium to high risk
- Floating support for victim/survivors at standard risk

The service will be delivered in the London Borough of Haringey, and each IDVA/caseworker will hold a case load of 15-20 per quarter, or 60-80 per year as per the SaveLives recommendation.

The service will be required, at minimum, to provide specialist casework for 180 victim/survivors per annum.

Victim/survivors will be supported for an average period of 6 months, based on individual need. Victim/survivors engaged with the criminal courts and/or family courts will be supported for longer and level of support will vary throughout this process.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £900,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

LGBTQ+ Independent Domestic Violence and Advocacy service

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to commission a specialist by and for Independent Domestic Violence and Advocacy service for LGBTQ+ residents of all genders experiencing gender-based abuse including but not limited to domestic abuse, aged over 16.

This service will work across all risk levels and support delivered may include but not be limited to:

- IGVA for victim/survivors at medium to high risk
- Floating support for victim/survivors at standard risk

The service will be delivered in the London Borough of Haringey and will hold a case load of 15-20 per quarter, or 60-80 per year as per the SaveLives recommendation.

The service will be required, at minimum, to provide specialist casework for 60 victim/survivors per annum.

Victim/survivors will be supported for an average period of 6 months, based on individual need. Victim/survivors engaged with the criminal courts and/or family courts will be supported for longer and level of support will vary throughout this process.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £390,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Generalist Refuge Accommodation

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to commission approximately 10 units of accommodation and support services for women and their children fleeing domestic abuse and other forms of VAWG.

This service will work across all risk levels and support delivered may include but not be limited to:

- Casework for women living in refuge
- Resettlement support

The service will be delivered in the London Borough of Haringey, with casework and support available to each victim/survivor, and an out of hours number.

This service will provide service users with accommodation and support for up to six months and up to a further six months of resettlement support.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £450,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Ethnically Minoritised women's Refuge Accommodation

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to commission a specialist by and for organisation to deliver approximately 9 units of accommodation and support services for minoritised women and their children fleeing domestic abuse and other forms of VAWG.

This service will work across all risk levels and support delivered may include but not be limited to:

- Casework for women living in refuge
- Resettlement support

The service will be delivered in the London Borough of Haringey, with casework and support available to each victim/survivor, and an out of hours number.

This service will provide service users with accommodation and support for up to six months and up to a further six months of resettlement support.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Multi-Agency Risk Assessment Conference Coordination

Lot No

6

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to commission a MARAC coordination and training service to securely convene and coordinate all aspects of the MARAC within the London Borough of Haringey.

The service will coordinate the Haringey MARAC to ensure victim/survivors and their children are supported to keep safe and improve outcomes for all victim/survivors, but in particular:

- Victim/survivors of harmful practices
- Repeat referrals where there is little to no engagement with support services
- Young victim/survivors
- Disabled victim/survivors
- Ad hoc closed MARACs e.g., local professionals, LADO

The service will coordinate and convene 17 MARACs in Haringey per annum on a 3-weekly basis plus emergency MARACs when needed.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in days

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Domestic and Gender-Based Abuse Prevention and Support for Children and Young People

Lot No

7

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to commission a schools and community-based education and intervention service for children and young people of all genders who are experiencing, or at risk of, gender-based abuse.

This service will educate children and young people about healthy relationships, encourage healthy attitudes in relation to gender, and support the prevention of domestic, and gender-based, abuse in Haringey.

This will be achieved through a range of different activities including but not limited to:

- Intervention work for young people of all genders aged 11 - 20 such as through an Child IDVA (CIDVA)
- Evidence based and age/development-appropriate education programmes for primary and secondary aged children
- Specialist domestic abuse-related advice to inform the planning, design and delivery of the Relationship and Sex Education (RSE) agenda/curriculum in schools
- Training and support for teachers and parents

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-026234](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

13 January 2025

Local time

1:00pm

Changed to:

Date

15 January 2025

Local time

10:00am

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 January 2025

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Tenderers must be aware that TUPE will apply to these services, subject to the right of employees to object to transferring, and subject to the possibility of the existing providers reassigning employees to other services prior to the transfer. Further details will be available in the invitation to tender.

How to apply:

This procurement is subject to the "Light Touch Regime" as described within Regulations 74-77 of the Public Contracts Regulations 2015 as a Schedule 3 service.

The Council will be using the Open Tender Procedure. Invitation to Tender documentation for this opportunity will be available on Haringey Procurement and Contract System (HPCS) e-sourcing portal, which can be accessed using the below link:

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

Click on 'Open Opportunities' and follow the instructions on screen.

The Portal is free of charge - to register please click on 'Register Here' and complete the

account registration form. Once registered, log in and select 'Join Opportunity'. If already registered, Tenderers do not need to register again and may simply use their existing usernames and passwords.

Tenderers wishing to be considered for this tendering opportunity must complete the tender documents and return them electronically via the Council's e-tendering portal. Please note, tenders submitted any other means than HPCS portal will not be accepted.

Late submissions will not be accepted. The e-portal system will shutdown at 13:00 (1:00pm), 13th January 2025 and any un-submitted bids not registered to the system at this time will not be accepted.

The council considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs) and/or Voluntary, Community and Social Enterprises (VCSEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Commissioners are open to accepting offers from a consortium of providers or a lead provider with sub-contracts as well as individual organisations

VI.4) Procedures for review

VI.4.1) Review body

Haringey Council

London

Country

United Kingdom