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Award

Real-Time Passenger Transport Information 2025-2029

Hampshire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039473

Procurement identifier (OCID): ocds-h6vhtk-04ea09 ([view related notices](#))

Published 14 July 2025, 9:44am

Scope

Reference

UN23241

Description

Hampshire County Council is seeking to procure a new Framework for the supply, installation, and commissioning of a Real-Time Passenger Transport (RTPI) system and associated equipment, including the option of maintenance for up to 10 years from commencement of the Framework. This aligns with the life expectancy for a display.

The Framework will be opened up nationally (to England, Scotland and Wales) for all contracting authorities to utilise the Framework subject to the signing of an Access Agreement.

For the County Council, the Framework will establish a Service Interface for Real-time Information (SIRI) link with the County Council's existing Central System (CS). SIRI is an interface standard for exchanging information about planned, current or predicted public transport information between different computer systems. These SIRI links will enable the transfer of this information to a new Content Management System (CMS) for

dissemination out to various types of Electronic Displays.

For participating authorities there will be two options. If they are already part of the County Council's existing CS, then they will be able to adopt the same approach as the County Council. If they are not part of the County Council's existing CS then the Framework will include the option for them to procure a CS, a CMS and various types of Electronic Displays.

Since the award of the current RTPI framework procured in August 2021, and continuing from previous deployments in Hampshire, the RTPI system has expanded to handle direct links from bus operators' tracking systems. These direct links provide the tracking data for the Central System to calculate and relay bus arrival times to 500 electronic displays (also procured and operated under the Framework) located at bus stations, bus stops and transport interchange hubs.

The system not only provides RTPI but integrates other multi modal transport information, including live train departure information, service disruption information and also provides RTPI to Traveline and other public transport journey planning websites and apps.

RTPI will continue to play a major role in providing live travel information to the travelling public, both through public transport infrastructure improvements and the digitalisation of services. Timely and accessible public transport information is seen as key to making public transport services commercially sustainable and, as a result, reducing the need for bus subsidy payment.

Commercial tool

Establishes a framework

Contract 1. Real-Time Passenger Transport Information 2025-2029

Supplier

- [Vix Technology UK Limited](#)

Contract value

- £80,000,000 excluding VAT
- £96,000,000 including VAT

Above the relevant threshold

Award decision date

26 June 2025

Date assessment summaries were sent to tenderers

11 July 2025

Standstill period

- End: 24 July 2025
- 8 working days

Earliest date the contract will be signed

1 August 2025

Contract dates (estimated)

- 11 August 2025 to 9 August 2029

- 3 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 48813200 - Real-time passenger information system
- 45233293 - Installation of street furniture
- 45316210 - Installation of traffic monitoring equipment
- 48800000 - Information systems and servers
- 50000000 - Repair and maintenance services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKJ - South East (England)
- UKK - South West (England)
- UKM5 - North Eastern Scotland
- UKM7 - Eastern Scotland
- UKM8 - West Central Scotland

- UKM9 - Southern Scotland
- UKL1 - West Wales and the Valleys
- UKL14 - South West Wales
- UKL2 - East Wales

Information about tenders

- 1 tender received
- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Vix Technology UK Limited

- Companies House: 03039051

Ridgecourt, The Ridge

Epsom

KT18 7EP

United Kingdom

Email: uk.tenders@vixtechnology.com

Website: <https://vixtechnology.com/>

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Real-Time Passenger Transport Information 2025-2029

Contracting authority

Hampshire County Council

- Public Procurement Organisation Number: PBHM-7586-PWLP

The Castle

WINCHESTER

SO23 8UJ

United Kingdom

Email: procurement.support@hants.gov.uk

Website: <https://www.hants.gov.uk/>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - sub-central government