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Tender

Technology Enabled Care (TEC) Managed Service Delivery Partner

Nottinghamshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-039436

Procurement identifier (OCID): ocids-h6vhtk-04c307

Published 6 December 2024, 1:52pm

Section I: Contracting authority

I.1) Name and addresses

Nottinghamshire County Council

County Hall, Loughborough Road Westbridgford

Nottinghamshire

NG2 7QP

Email

shanen.irwin@nottscc.gov.uk

Country

United Kingdom

Region code

UKF - East Midlands (England)

Internet address(es)

Main address

<http://www.nottinghamshire.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=3fcbb6ee-6b34-ef11-812c-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=3fcbb6ee-6b34-ef11-812c-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Enabled Care (TEC) Managed Service Delivery Partner

Reference number

DN723257

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Nottinghamshire County Council is seeking tenders from Suppliers to provide a Technology Enabled Care (TEC) managed service.

The Council's TEC service currently offers:

- Activity monitoring systems
- Telecare
- Carer TEC Service
- Reminder TEC
- Digital Inclusion Programme

Further details of the service requirements can be found in Part 3 – Technology Enabled Care Managed Service Delivery Partner Specification available with all of the tender documents on ProContract.

II.1.5) Estimated total value

Value excluding VAT: £7,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies
- 51200000 - Installation services of equipment for measuring, checking, testing and navigating
- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

Nottinghamshire County Council is seeking tenders from Suppliers to provide a Technology Enabled Care (TEC) managed service.

The Council's TEC service currently offers:

- Activity monitoring systems
- Telecare
- Carer TEC Service
- Reminder TEC
- Digital Inclusion Programme

Further details of the service requirements can be found in Part 3 – Technology Enabled Care Managed Service Delivery Partner Specification available with all of the tender documents on ProContract.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £7,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

Option to extend up to an additional two years in 12-month increments.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

16 January 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Official Courts of Justice

London

Country

United Kingdom