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Contract

## **Ticketing Software**

Forestry Commission

F03: Contract award notice

Notice identifier: 2024/S 000-039409

Procurement identifier (OCID): ocds-h6vhtk-0458e3

Published 6 December 2024, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Forestry Commission

620 Bristol Business Park, Coldharbour Lane

Bristol

BS16 1EJ

#### **Contact**

Arran

#### **Email**

[commercial.services@forestryengland.uk](mailto:commercial.services@forestryengland.uk)

#### **Telephone**

+44 3000674000

#### **Country**

United Kingdom

**Region code**

UKK11 - Bristol, City of

**Internet address(es)**

Main address

<https://www.forestryengland.uk/>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Other activity

Forestry

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Ticketing Software

Reference number

FCCN/224

**II.1.2) Main CPV code**

- 72268000 - Software supply services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Contract for the provision of an Events and Admission Ticketing Software

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £843,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

The procured software must fulfil the following requirements:

-Ticket Sales for partnership events where income is transferred to a partnership organisation, including the renowned Forest Live concert programme and Forestry England Christmas and Halloween trails.

-Ticket Sales for Admission at our Westonbirt Arboretum visitor attraction, both in advance and on-site (including 'free' member visits).

-Ticket Sales for Forestry England delivered events.

#### **II.2.5) Award criteria**

Quality criterion - Name: Criterion 1 / Weighting: 8

Quality criterion - Name: Criterion 2 / Weighting: 6

Quality criterion - Name: Criterion 3 / Weighting: 4

Quality criterion - Name: Criterion 4 / Weighting: 4

Quality criterion - Name: Criterion 5 / Weighting: 3

Quality criterion - Name: Criterion 6 / Weighting: 7

Quality criterion - Name: Criterion 7 / Weighting: 5

Quality criterion - Name: Criterion 8 / Weighting: 7

Quality criterion - Name: Criterion 9 / Weighting: 2

Quality criterion - Name: Criterion 10 / Weighting: 1

Quality criterion - Name: Criterion 11 / Weighting: 5

Quality criterion - Name: Criterion 12 / Weighting: 6

Quality criterion - Name: Criterion 13 / Weighting: 2

Quality criterion - Name: Criterion 14 / Weighting: 10

Cost criterion - Name: Criterion 1 / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-015051](#)

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## **Section V. Award of contract**

### **Contract No**

FCCN/0224

### **Title**

Ticketing Software

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received from SMEs: 17

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

NuWeb Systems Ltd

Unit 8, Enterprise House, Lloyd Street North

Manchester

M15 6SE

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

07102427

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,058,000

Total value of the contract/lot: £843,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://forestryengland.delta-esourcing.com/delta/viewNotice.html?noticeId=906915837>

GO Reference: GO-2024126-PRO-28800515

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

Country

United Kingdom