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Contract

Ticketing Software

Forestry Commission

F03: Contract award notice

Notice identifier: 2024/S 000-039409

Procurement identifier (OCID): ocds-h6vhtk-0458e3

Published 6 December 2024, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Forestry Commission

620 Bristol Business Park, Coldharbour Lane

Bristol

BS16 1EJ

Contact

Arran

Email

commercial.services@forestryengland.uk

Telephone

+44 3000674000

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Internet address(es)

Main address

<https://www.forestryengland.uk/>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Forestry

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ticketing Software

Reference number

FCCN/224

II.1.2) Main CPV code

- 72268000 - Software supply services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for the provision of an Events and Admission Ticketing Software

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £843,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The procured software must fulfil the following requirements:

-Ticket Sales for partnership events where income is transferred to a partnership organisation, including the renowned Forest Live concert programme and Forestry England Christmas and Halloween trails.

-Ticket Sales for Admission at our Westonbirt Arboretum visitor attraction, both in advance and on-site (including 'free' member visits).

-Ticket Sales for Forestry England delivered events.

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 / Weighting: 8

Quality criterion - Name: Criterion 2 / Weighting: 6

Quality criterion - Name: Criterion 3 / Weighting: 4

Quality criterion - Name: Criterion 4 / Weighting: 4

Quality criterion - Name: Criterion 5 / Weighting: 3

Quality criterion - Name: Criterion 6 / Weighting: 7

Quality criterion - Name: Criterion 7 / Weighting: 5

Quality criterion - Name: Criterion 8 / Weighting: 7

Quality criterion - Name: Criterion 9 / Weighting: 2

Quality criterion - Name: Criterion 10 / Weighting: 1

Quality criterion - Name: Criterion 11 / Weighting: 5

Quality criterion - Name: Criterion 12 / Weighting: 6

Quality criterion - Name: Criterion 13 / Weighting: 2

Quality criterion - Name: Criterion 14 / Weighting: 10

Cost criterion - Name: Criterion 1 / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-015051](#)

Section V. Award of contract

Contract No

FCCN/0224

Title

Ticketing Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 17

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NuWeb Systems Ltd

Unit 8, Enterprise House, Lloyd Street North

Manchester

M15 6SE

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

07102427

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,058,000

Total value of the contract/lot: £843,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://forestryengland.delta-esourcing.com/delta/viewNotice.html?noticeId=906915837>

GO Reference: GO-2024126-PRO-28800515

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom