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Contract

## **Knowsley All-Age Carers Services (Adult and Young People)**

Knowsley Council

F03: Contract award notice

Notice identifier: 2024/S 000-039362

Procurement identifier (OCID): ocds-h6vhtk-04a437

Published 6 December 2024, 10:19am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Knowsley Council

4th Floor, Waterside House

Sale

M33 7ZF

#### **Contact**

Mrs Carol Glover

#### **Email**

[carol.glover@star-procurement.gov.uk](mailto:carol.glover@star-procurement.gov.uk)

#### **Telephone**

+44 1619121616

**Country**

United Kingdom

**Region code**

UKD7 - Merseyside

**Internet address(es)**

Main address

<http://www.knowsley.gov.uk>

Buyer's address

<http://www.knowsley.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Knowsley All-Age Carers Services (Adult and Young People)

Reference number

DN745010

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Service to support Adult and Young unpaid and informal carers in Knowsley. The contract is commissioned by Knowsley Council. The contract duration is 01 February 2025 to 31 January 2030 with an option to extend for a two further twelve-month periods to 31 January 2032.

The service Provider/s will be responsible for delivering some statutory duties towards carers, namely the provision of formal carers assessments and parent carer needs assessments, on behalf of the Council, alongside informal support for local carers. The service will support adult carers and young carers.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £2,002,600 / Highest offer: £2,660,000 taken into consideration

### **II.2) Description**

#### **II.2.1) Title**

Knowsley All-Age Carers Services (Adult and Young People) Lot 1 Adult Carers Service (18+)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

Lot 1 – Adult Carers Service (18+)

A community-based service that will:

- Ensure adult carers who are caring for other adults in Knowsley are identified
- Ensure adult carers can receive a carers assessment under the statutory duty of Knowsley Council
- Ensure adult carers can receive a parent carers needs assessment.
- Ensure that adult carers who have been assessed have a support plan which is reviewed on at least an annual basis
- Provide personalised information and advice to adult carers and support to access a range of support and services that meet their identified needs
- Deliver a programme of activities that will ensure a range of support is available to carers in Knowsley that reduces the negative impact of caring on them
- Work in partnership with Primary Care Networks (PCN's) and GP practices in Knowsley to support them to develop effective processes to identify and support carers
- Ensure carers have the opportunity to access specialist support that addresses the needs of the cared for such as dementia

- Promote carers health and wellbeing by working collaboratively with other businesses, service providers and organisations to:

- o Identify carers early in their caring journey to improve outcomes
  - o Promote the health and wellbeing of carers including mental wellbeing
  - o Facilitate education and training sessions for carers
  - o Facilitate self-managing carers peer support groups and befriending opportunities
  - o Support discharge from hospital and the reablement process
  - o Provide opportunities for a break
- Operate the service on a Borough-wide basis

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Knowsley All-Age Carers Services (Adult and Young People) Lot 2 – Young Carers Service (0-17 and up to 25 for SEND )

Lot No

## **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

## **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

## **II.2.4) Description of the procurement**

1. To provide targeted, diversionary, positive activities for young people who are carers to develop their self-esteem and resilience and offer positive activities and emotional support.
2. To provide access to information, advice and guidance about services for them and their families. This will include the signposting young people to the statutory Young Carers Assessment Team (if originally referred by another source such as education, health). This will provide the opportunity for young people to access support available from the statutory Young Carers Assessment Team.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-031214](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Knowsley All-Age Carers Services (Adult and Young People)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

n-compass Towards a Brighter Future

Edward VII Quay, Navigation Way, Preston,

Lancashire

PR2 2YF

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Internet address

<http://www.knowsley.gov.uk>

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £2,002,600 / Highest offer: £2,660,000 taken into consideration



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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Knowsley All-Age Carers Services (Adult and Young People) Lot 2 – Young Carers Service (0-17 and up to 25 for SEND )

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Vibe Charitable Incorporated Organisation

VO3 Baltic Creative Campus, 49 Jamaica Street

Liverpool

L1 0AH

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Internet address

<http://www.knowsley.gov.uk>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £600,000 / Highest offer: £600,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice London

London

Country

United Kingdom