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Contract

Knowsley All-Age Carers Services (Adult and Young People)

Knowsley Council

F03: Contract award notice

Notice identifier: 2024/S 000-039362

Procurement identifier (OCID): ocids-h6vhtk-04a437

Published 6 December 2024, 10:19am

Section I: Contracting authority

I.1) Name and addresses

Knowsley Council

4th Floor, Waterside House

Sale

M33 7ZF

Contact

Mrs Carol Glover

Email

carol.glover@star-procurement.gov.uk

Telephone

+44 1619121616

Country

United Kingdom

Region code

UKD7 - Merseyside

Internet address(es)

Main address

<http://www.knowsley.gov.uk>

Buyer's address

<http://www.knowsley.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Knowsley All-Age Carers Services (Adult and Young People)

Reference number

DN745010

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Service to support Adult and Young unpaid and informal carers in Knowsley. The contract is commissioned by Knowsley Council. The contract duration is 01 February 2025 to 31 January 2030 with an option to extend for a two further twelve-month periods to 31 January 2032.

The service Provider/s will be responsible for delivering some statutory duties towards carers, namely the provision of formal carers assessments and parent carer needs assessments, on behalf of the Council, alongside informal support for local carers. The service will support adult carers and young carers.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,002,600 / Highest offer: £2,660,000 taken into consideration

II.2) Description

II.2.1) Title

Knowsley All-Age Carers Services (Adult and Young People) Lot 1 Adult Carers Service

(18+)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Lot 1 – Adult Carers Service (18+)

A community-based service that will:

- Ensure adult carers who are caring for other adults in Knowsley are identified
- Ensure adult carers can receive a carers assessment under the statutory duty of Knowsley Council
- Ensure adult carers can receive a parent carers needs assessment.
- Ensure that adult carers who have been assessed have a support plan which is reviewed on at least an annual basis
- Provide personalised information and advice to adult carers and support to access a range of support and services that meet their identified needs
- Deliver a programme of activities that will ensure a range of support is available to carers in Knowsley that reduces the negative impact of caring on them
- Work in partnership with Primary Care Networks (PCN's) and GP practices in Knowsley to support them to develop effective processes to identify and support carers
- Ensure carers have the opportunity to access specialist support that addresses the needs of the cared for such as dementia
- Promote carers health and wellbeing by working collaboratively with other businesses,

service providers and organisations to:

- o Identify carers early in their caring journey to improve outcomes
- o Promote the health and wellbeing of carers including mental wellbeing
- o Facilitate education and training sessions for carers
- o Facilitate self-managing carers peer support groups and befriending opportunities
- o Support discharge from hospital and the reablement process
- o Provide opportunities for a break
- Operate the service on a Borough-wide basis

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Knowsley All-Age Carers Services (Adult and Young People) Lot 2 – Young Carers Service (0-17 and up to 25 for SEND)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

1. To provide targeted, diversionary, positive activities for young people who are carers to develop their self-esteem and resilience and offer positive activities and emotional support.

2. To provide access to information, advice and guidance about services for them and their families. This will include the signposting young people to the statutory Young Carers Assessment Team (if originally referred by another source such as education, health). This will provide the opportunity for young people to access support available from the statutory Young Carers Assessment Team.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-031214](#)

Section V. Award of contract

Lot No

1

Title

Knowsley All-Age Carers Services (Adult and Young People)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 December 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

n-compass Towards a Brighter Future

Edward VII Quay, Navigation Way, Preston,

Lancashire

PR2 2YF

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Internet address

<http://www.knowsley.gov.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,002,600 / Highest offer: £2,660,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Knowsley All-Age Carers Services (Adult and Young People) Lot 2 – Young Carers Service (0-17 and up to 25 for SEND)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vibe Charitable Incorporated Organisation

VO3 Baltic Creative Campus, 49 Jamaica Street

Liverpool

L1 0AH

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Internet address

<http://www.knowsley.gov.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £600,000 / Highest offer: £600,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice London

London

Country

United Kingdom