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Tender

CO0391 - Modernising Passenger Transport

Essex County Council

F02: Contract notice

Notice identifier: 2024/S 000-039341

Procurement identifier (OCID): ocds-h6vhtk-040bfe

Published 5 December 2024, 8:58pm

Section I: Contracting authority

I.1) Name and addresses

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

Contact

Ms Kate Fabricant

Email

kate.fabricant@essex.gov.uk

Telephone

+44 3330136394

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.essex.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Home/About>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Home/About>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CO0391 - Modernising Passenger Transport

Reference number

DN693794

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement is for an enhanced travel planning and Digital Demand Responsive Transport (DDRT) platform to replace the current TravelEssex App and enable the wider modernisation of passenger transport through improved customer service, network planning and information.

The tender can be accessed via this link: <https://procontract.due-north.com/Login>

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Essex County Council seeks to procure a Travel Planner and Digital Demand Responsive Transport (DDRT) Solution (the 'Solution') to replace the current TravelEssex App and enable the wider modernisation of passenger transport through improved customer service, enhanced journey planning and information. The Solution is considered a MaaS platform and will enable the addition of further functionality, modules or integrations over time under the Agreement (subject to funding), via Continuous Improvement, Additional Services and/or Change Control Notice.

The Supplier must provide a Travel Planner which is available in two ways:

(1) a web based Travel Planner, which will be seamlessly embedded on the TravelEssex website (www.TravelEssex.co.uk) and other websites.

(2) a TravelEssex App, integrating the journey planning data in item 1 with DDRT in order to enable booking and payment for existing, and future, flexible transport services such as ECC's DigiGo service.

ECC is therefore undertaking a Restricted tender under FTS procedures for a rolling contract term with contract review points as detailed within the tender documentation. Please note that the minimum contract term is 4 years.

Please note Consortiums are encouraged and welcome to bid.

The tender can be accessed via this link: <https://procontract.due-north.com/Login>

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

This is a rolling contract term with contract review points as detailed within the tender documentation. Please note that the minimum contract term is 4 years and will continue on a rolling basis until termination as set out in the tender documentation.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

The restricted procedure, under which a selection of 5 suppliers will be made from those who respond to the advertisement and only they are invited to submit a tender for the contract in the second stage. However, Essex County Council may reserve the right to take through more than 5 Suppliers should the outcome from the first stage result in a tie.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-030328](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 January 2025

Local time

10:00am

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

28 January 2025

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom