

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/039322-2024>

Planning

## **Non-Emergency Patient Transport Services - Request for Information**

NHS Hampshire and Isle of Wight Integrated Care Board

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2024/S 000-039322

Procurement identifier (OCID): ocids-h6vhtk-04c2c1

Published 5 December 2024, 4:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Hampshire and Isle of Wight Integrated Care Board

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

#### **Contact**

Nathan Barnard

#### **Email**

[nathan.barnard@soeprocurement.nhs.uk](mailto:nathan.barnard@soeprocurement.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKJ31 - Portsmouth

**NHS Organisation Data Service**

QRL

**Internet address(es)**

Main address

<https://www.hantsiow.icb.nhs.uk/icb>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/soepscommissioning.aspx/Home>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Non-Emergency Patient Transport Services - Request for Information

Reference number

F16786\_RFI

#### **II.1.2) Main CPV code**

- 85143000 - Ambulance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Hampshire and Isle of Wight (NHS HIOW) is seeking the views of Providers with regards to their Non-Emergency Patient Transport (NEPTS) services via this Request for Information (RFI).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

#### **II.2.4) Description of the procurement**

NHS Hampshire and Isle of Wight (NHS HIOW) is seeking the views of Providers with regards to their Non-Emergency Patient Transport (NEPTS) services via this Request for Information (RFI).

This RFI is designed to help the Commissioner form a view of the best way to commission the service and is not the beginning of a Tender exercise. A further Tender advertisement

will be issued at the appropriate time where required. Your feedback at this point will not have a bearing on any future Tender submissions you may wish to offer at a later date. You will not be disadvantaged if you choose not to respond to this RFI but it will be helpful to understand your views and level of interest at this stage, so you are encouraged to respond as fully as you can.

A draft copy of the specification is embedded in the RFI document and can be accessed via our eTendering portal.

Please complete your response and return via the 'Correspondence' facility of our eTendering Portal, using the reference: F16786\_RFI NEPTS by 1200 midday on Friday 20th December 2024.

### **II.2.14) Additional information**

Instructions on how to access the RFI via our E-tendering portal:

- 1) Browse the SoEPS Commissioning Support portal: <https://intendhost.co.uk/soepscommissioning>
- 2) Click the "Register" link on the left-hand side of the page.
- 3) Enter your correct business and user details.
- 4) Note the email address and password chosen and Click "Register My Company" when complete.
- 5) Login to the portal with the username/password.
- 6) You will be prompted to change your password on first login.
- 7) Hover your mouse over the "Tenders" button on the main toolbar and choose the relevant option:
  - "My Tenders" shows a list of the opportunities in which you have already expressed an interest or to which you have been invited;
  - "Awarded" shows a list of tenders awarded on the system (where these are were open to all);
  - "Current" shows a list of all the advertised opportunities on the system (i.e., open to all) in which you are able to express an interest;
  - "Forthcoming" shows a list of pipeline projects (including those in which providers can

still express an interest - i.e., deadlines not yet reached).

8) Click on the "View Details" button for relevant opportunity to access the content, clicking "Express an Interest" where required to do so.

9) Note the deadline for completion and follow the on screen instructions to complete the RFI, accessing any attached documents as required.

10) Any questions on specific opportunities should be directed through the portal messaging facility. You may also submit your response through this facility.

### **II.3) Estimated date of publication of contract notice**

20 January 2025