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Tender

Modern Slavery and Human Trafficking Victim Support Services

Police and Crime Commissioner for Avon and Somerset

F02: Contract notice

Notice identifier: 2024/S 000-039305

Procurement identifier (OCID): ocds-h6vhtk-04c2b6

Published 5 December 2024, 4:07pm

The closing date and time has been changed to:

13 January 2025, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for Avon and Somerset

PO Box 37

Avon, BS20 8QJ

Portishead, Bristol

Contact

Emily Window

Email

emily.window@devonandcornwall.pnn.police.uk

Telephone

+44 7929076619

Country

United Kingdom

Region code

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

National registration number

N/A

Internet address(es)

Main address

<http://www.devon-cornwall.police.uk/your-right-to-information>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=88264&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=88264&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Modern Slavery and Human Trafficking Victim Support Services

Reference number

1068

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

Avon and Somerset Police and Crime Commissioner are looking to commission a Modern Slavery and Human Trafficking Victim Support Service that will provide dedicated emotional and practical support for victims to help them cope and, as far as possible recover from the effects of crime. The Service is for adult victims of Modern Slavery and Human Trafficking who live in Avon and Somerset.

The Service should operate across the entire Avon and Somerset footprint and be a tailored, specialist resource for adult victims of MSHT. The Contractor will provide flexible service offer which makes use of a tiered menu of support options to build a care and support plan to meet the victim's individual needs. The Contractor will provide ongoing support through support plans which will include help with the ongoing practical and emotional needs of the victim to enable them to both cope and recover.

II.1.5) Estimated total value

Value excluding VAT: £219,842

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75242000 - Public law and order services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKK11 - Bristol, City of

Main site or place of performance

Avon, BS20 8QJ

II.2.4) Description of the procurement

Avon and Somerset Police and Crime Commissioner are looking to commission a Modern Slavery and Human Trafficking Victim Support Service that will provide dedicated emotional and practical support for victims to help them cope and, as far as possible recover from the effects of crime. The Service is for adult victims of Modern Slavery and Human Trafficking who live in Avon and Somerset. Children of victims of Modern Slavery and Human Trafficking will be referred and signposted to the relevant child referral pathway.

The Service should operate across the entire Avon and Somerset footprint and proactively seek to ensure equitable access to support, and be a tailored, specialist resource for adult victims of MSHT. The Service will enable the OPCC to comply with the necessary requirements and conditions of the Ministry of Justice's victim grant.

The Service will deliver the following core functions:

- A. Community engagement and outreach (Pre NRM)
- B. Stakeholder engagement
- C. Referral, assessment, and allocation process
- D. Provision of support (alongside and after NRM)

The Contractor will need to have knowledge of the National Referral Mechanism and make referrals to other specialist pathways as appropriate, to avoid duplication of provision.

The Contractor will provide flexible service offer which makes use of a tiered menu of support options to build a care and support plan to meet the victim's individual needs which may contain but is not limited to:

- a) Telephone support
- b) Face-to-face support
- c) Online Support
- d) Peer Support
- e) Group support
- f) Self Help/Serve resources
- g) Family support or advice (where this meets the needs identified for the service user)
- h) Any other mechanisms to provide support that meets the needs of the client group.

The Contractor will provide ongoing support through support plans which will include help with the ongoing practical and emotional needs of the victim to enable them to both cope and recover.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £219,842

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2030

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended for up to 24 months in 12-month increments.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

6 January 2025

Local time

1:00pm

Changed to:

Date

13 January 2025

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 January 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.gov.uk>

VI.4.2) Body responsible for mediation procedures

CEDR

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

CEDR

London

Country

United Kingdom