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Tender

Cleaning Services 2025

THE UNIVERSITY OF WESTMINSTER

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039252

Procurement identifier (OCID): ocds-h6vhtk-055d98

Published 11 July 2025, 12:46pm

Scope

Reference

DN 769836

Description

The University of Westminster is seeking an experienced provider to deliver cleaning services across all properties, including operational, academic and student residences.

This service has been procured from external providers for many years.

This procurement results from the current contract terminating on 30th November 2025 and a new contract will be required to ensure continuation of service.

Cleaning Services is regarded as a key service area within the Estates function because of its impact on the wider University population and its contribution to staff and student wellbeing.

Total value (estimated)

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

24 month extension is available, either as a single extension or as two 1-year extensions

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Contract locations

- UKI - London
-

Submission

Submission type

Tenders

Tender submission deadline

12 August 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

12 September 2025

Award criteria

Name	Type	Weighting
Pricing Schedule	Price	30%
Resources and Resource Management	Quality	15%
Added Value, Innovation and Flexibility	Quality	15%
Delivery Methodology	Quality	10%
Contract Management, Reporting, KPI's and SLA	Quality	10%
Mobilisation	Quality	5%
6. Social Value, Climate Change Policy and Climate Emergency	Quality	5%
Additional Items / Variations	Quality	5%
Contract	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Procurement Specific Questionnaire

- suppliers are required to provide 3 relevant contract examples
- UoW will evaluate based on relevance to this contract
- between 4 and 8 suppliers will be selected for further evaluation

Tender Process

- Pricing Schedule completion
- Quality Responses required
- Evaluation based on stated criteria
- up to 5 suppliers selected for the next stage

Negotiation/Post Tender Clarifications

- meetings with selected suppliers
- potential to require specific responses to questions
- up to 5 suppliers selected for Final Tender (if required)

Final Tender (if required)

- selected suppliers to provide revised responses to tender questions and pricing schedule

Contracting authority

THE UNIVERSITY OF WESTMINSTER

- Companies House: 00977818
- Public Procurement Organisation Number: PZDG-5552-BTGG

309 Regent Street

London

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United Kingdom

Email: phelpss@westminster.ac.uk

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government