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Contract

## **Telecare Monitoring for Karbon Homes**

Karbon Homes

F03: Contract award notice

Notice identifier: 2025/S 000-039239

Procurement identifier (OCID): ocds-h6vhtk-04a80d

Published 11 July 2025, 12:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Karbon Homes

Number Five, Gosforth Park Avenue

Newcastle

NE12 8EG

#### **Email**

[connor.jennings@karbonhomes.co.uk](mailto:connor.jennings@karbonhomes.co.uk)

#### **Telephone**

+44 1912238415

#### **Country**

United Kingdom

#### **NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<http://www.karbonhomes.co.uk/>

Buyer's address

<http://www.karbonhomes.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Telecare Monitoring for Karbon Homes

Reference number

CA14754 - 202401-GS43

#### **II.1.2) Main CPV code**

- 71700000 - Monitoring and control services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Telecare Services for Karbon Homes Limited.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £240,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside
- UKC1 - Tees Valley and Durham
- UKC21 - Northumberland

Main site or place of performance

Tyneside, County Durham and Northumberland

#### **II.2.4) Description of the procurement**

The purpose of this invitation to tender is for Karbon the Contracting Authority (hereby referred to as the Group) to appoint an experienced and competent Contractor(s) to deliver Telecare Monitoring services.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50.00%

Quality criterion - Name: Social Value / Weighting: 10.00%

Price - Weighting: 40.00%

#### **II.2.11) Information about options**

Options: Yes

Description of options

48 month(s) from the commencement date, with 36 initial month(s) and option to extend 1x12 month(s)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-032790](#)

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## **Section V. Award of contract**

### **Contract No**

CA14754

### **Title**

Telecare Monitoring for Karbon Homes

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 July 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

CAREIUM UK LIMITED

3 & 4 Technology Business Park, Moy Ave, Moy Avenue

Eastbourne

Bn22 8LD

Email

[uk.sales@careium.com](mailto:uk.sales@careium.com)

Telephone

+44 1323644422

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

[www.careium.com](http://www.careium.com)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £240,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Karbon Homes Limited

Number 5, Gorforth Park Avenue, Gorforth Business Park

Newcastle upon Tyne

NE12 8EG

Email

[procurement@karbonhomes.co.uk](mailto:procurement@karbonhomes.co.uk)

Country

United Kingdom

Internet address

[www.karbonhomes.co.uk](http://www.karbonhomes.co.uk)

#### **VI.4.2) Body responsible for mediation procedures**

Karbon Homes Limited

Number 5, Gorforth Park Avenue, Gorforth Business Park

Newcastle upon Tyne

NE12 8EG

Email

[procurement@karbonhomes.co.uk](mailto:procurement@karbonhomes.co.uk)

Country

United Kingdom

Internet address

[www.karbonhomes.co.uk](http://www.karbonhomes.co.uk)

**VI.4.4) Service from which information about the review procedure may be obtained**

Karbon Homes Limited

Number 5, Gorforth Park Avenue, Gorforth Business Park

Newcastle upon Tyne

NE12 8EG

Email

[procurement@karbonhomes.co.uk](mailto:procurement@karbonhomes.co.uk)

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