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Award

Smartsurvey

East Riding of Yorkshire Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-039204

Procurement identifier (OCID): ocds-h6vhtk-055d81

Published 11 July 2025, 11:39am

Scope

Description

Creates online surveys, web forms and questionnaires.

All services use the software to engage, consult, review and feedback on services, changes, new services etc. We also run net promoter score on this software across all public services -

we consult on statutory services, funding, inform plans and changes etc

£37,830.00

Contract 1

Supplier

- SMARTSURVEY LTD

Contract value

- £37,830 excluding VAT
- £45,396 including VAT

Below the relevant threshold

Award decision date

18 June 2025

Earliest date the contract will be signed

11 July 2025

Contract dates (estimated)

- 11 July 2025 to 18 June 2028
- 2 years, 11 months, 8 days

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKE - Yorkshire and the Humber

Procedure

Procedure type

Below threshold - unknown

Supplier

SMARTSURVEY LTD

- Companies House: 04885155
- Public Procurement Organisation Number: PGDV-7781-XTZW

Basepoint Business Centre

Tewkesbury

GL20 8SD

United Kingdom

Email: peter.f@smartsurvey.co.uk

Region: UKK13 - Gloucestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

East Riding of Yorkshire Council

- Public Procurement Organisation Number: PZQH-9124-TMLN

Cross Street

Beverley

HU17 9BA

United Kingdom

Email: procurement@eastriding.gov.uk

Region: UKE12 - East Riding of Yorkshire

Organisation type: Public authority - sub-central government