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Tender

Provision of Integrated Healthcare Services in Norfolk prisons and Non- Custodial Service in Norfolk and Suffolk

NHS England

F02: Contract notice

Notice identifier: 2025/S 000-039154

Procurement identifier (OCID): ocds-h6vhtk-055d61

Published 11 July 2025, 10:21am

Section I: Contracting authority

I.1) Name and addresses

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Contact

Martyna Migas

Email

martyna.migas1@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Integrated Healthcare Services in Norfolk prisons and Non- Custodial Service in Norfolk and Suffolk

Reference number

AG25503

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit on behalf of NHS England (East of England) (the Commissioner) would like to notify the market of an opportunity to submit proposals for the provision of Integrated Healthcare Services in Norfolk prisons and Liaison and Diversion service in Norfolk and Suffolk. The Competitive process is inclusive of the following 2 lots:

Lot 1: Norfolk prisons consisting of HMP Bure, HMP Wayland and HMP Norwich
Lot 2: Liaison and Diversion (L&D) Services in Norfolk and Suffolk.

As a result of this Competitive Process, a Contract will be awarded with the successful Provider for a period of 4 years with the Commissioner having the option to extend the Contract for 1 + 1 years (6 years in total)

The Service will commence on 01/04/2026. The successful provider is expected to be fully operational, providing services from 01/04/2026.

The contract to be entered into will be in accordance with the NHS Standard Contract

Competitive Process documentation is available via Atamis portal [Project Code C308176.](https://health-family.force.com/s>Welcome -</p></div><div data-bbox=)

Please note the deadline for submissions is 3PM on 21st August 2025

II.1.5) Estimated total value

Value excluding VAT: £123,343,840

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1: Norfolk Prisons

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

To commission an integrated healthcare services for HMP Norwich, HMP Bure & HMP Wayland

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £104,861,922

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2026

End date

31 March 2032

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Liaison and Diversion in Norfolk and Suffolk

Lot No

2

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

Liaison and Diversion (L&D) Service in Norfolk and Suffolk

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £18,231,918

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2026

End date

31 March 2032

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 August 2025

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

21 August 2025

Local time

3:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

Independent Choice and Procurement Panel.

Wellington House

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk>