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Tender

## **Provision of Integrated Healthcare Services in Norfolk prisons and Non- Custodial Service in Norfolk and Suffolk**

NHS England

F02: Contract notice

Notice identifier: 2025/S 000-039154

Procurement identifier (OCID): ocids-h6vhtk-055d61

Published 11 July 2025, 10:21am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

#### **Contact**

Martyna Migas

#### **Email**

[martyna.migas1@nhs.net](mailto:martyna.migas1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

## **II.1) Scope of the procurement**

### **II.1.1) Title**

Provision of Integrated Healthcare Services in Norfolk prisons and Non- Custodial Service in Norfolk and Suffolk

Reference number

AG25503

### **II.1.2) Main CPV code**

- 85100000 - Health services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

NHS Arden and Greater East Midlands Commissioning Support Unit on behalf of NHS England (East of England) (the Commissioner) would like to notify the market of an opportunity to submit proposals for the provision of Integrated Healthcare Services in Norfolk prisons and Liaison and Diversion service in Norfolk and Suffolk. The Competitive process is inclusive of the following 2 lots:

Lot 1: Norfolk prisons consisting of HMP Bure, HMP Wayland and HMP Norwich

Lot 2: Liaison and Diversion (L&D) Services in Norfolk and Suffolk.

As a result of this Competitive Process, a Contract will be awarded with the successful Provider for a period of 4 years with the Commissioner having the option to extend the Contract for 1 + 1 years (6 years in total)

The Service will commence on 01/04/2026. The successful provider is expected to be fully operational, providing services from 01/04/2026.

The contract to be entered into will be in accordance with the NHS Standard Contract

Competitive Process documentation is available via Atamis portal <https://health-family.force.com/s/Welcome> - Project Code C308176.

Please note the deadline for submissions is 3PM on 21st August 2025

### **II.1.5) Estimated total value**

Value excluding VAT: £123,343,840

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1: Norfolk Prisons

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH17 - Breckland and South Norfolk

### **II.2.4) Description of the procurement**

To commission an integrated healthcare services for HMP Norwich, HMP Bure & HMP Wayland

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £104,861,922

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2026

End date

31 March 2032

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2: Liaison and Diversion in Norfolk and Suffolk

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312500 - Rehabilitation services

### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

#### **II.2.4) Description of the procurement**

Liaison and Diversion (L&D) Service in Norfolk and Suffolk

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £18,231,918

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2026

End date

31 March 2032

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 August 2025

Local time

3:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

21 August 2025

Local time

3:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Independent Choice and Procurement Panel.

Wellington House

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk>