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Contract

Acute-based Social Prescribing Link Worker service (Hospital to Home) and Respiratory -focused Social Prescribing Link Worker service

NHS Suffolk and North East Essex ICB

F03: Contract award notice

Notice identifier: 2024/S 000-039152

Procurement identifier (OCID): ocds-h6vhtk-04c25e

Published 5 December 2024, 8:45am

Section I: Contracting authority

I.1) Name and addresses

NHS Suffolk and North East Essex ICB

Aspen House, Stephenson Road

COLCHESTER

CO49QR

Contact

Sarah Skilton

Email

sarah.skilton@snee.nhs.uk

Telephone

+44 1473770225

Country

United Kingdom

Region code

UKH34 - Essex Haven Gateway

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Acute-based Social Prescribing Link Worker service (Hospital to Home) and Respiratory -focused Social Prescribing Link Worker service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Social Prescribing currently exists in Suffolk in a localised scheme across Ipswich and East Suffolk called Connect for Health. This service expands the offer into the acute setting and community healthcare services with dedicated roles in Transfer of Care Hub at Ipswich Hospital and a respiratory-focused role working across both the acute and community setting. The services comprise in-person hospital-based and community-based support, personalised to the individual, using a "what matters to me" approach to create a personalised care and support plan with the person to reduce length of acute stay and/or support management of respiratory conditions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £178,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

Ipswich & East Suffolk Alliance area.

II.2.4) Description of the procurement

The services comprise in-person hospital-based and community-based support, personalised to the individual, using a "what matters to me" approach to create a personalised care and support plan with the person. The Hospital to home role is based in Ipswich Hospital Transfer of Care Hub and aims to support people with addressing wider determinants of health to enable safe and timely discharge and reduce length of acute stay and/or readmission.

The respiratory-focused role aims to support people with management of respiratory conditions at home by addressing wider determinants of health including improvements to home environment, indoor air quality, smoking cessation, improve access to support

services such as pulmonary rehabilitation, and reduce hospital admissions for chronic respiratory diseases. They develop PCSPs for each individual and work in a timely manner to deliver the support they need and empower people. The ToCH-based role in particular may do a warm handover to community connectors in the local community where a person needs further support after they have been discharged from hospital. Both services have access to one-off Personal Health Budget fund to support this.

The contract will commence 1 April 2025 and will end on 31 March 2027, in line with the core Connect for health contracts. Any extension of the contract is subject to funding.

NHS Suffolk and North East Essex Integrated Care Board are awarding the contract named within this notice under the Direct Award C process which is outlined within the Health Care Services (Provider Selection Regime) Regulations 2023. The provider named in this notice is an existing provider and has been reviewed through a Key Criteria assessment to ensure the awarding body is satisfied with current performance and reasonably expects the provider to be able to satisfy the contract which is the subject of this notice. The contract which is the subject of this notice has not changed considerably when compared with the existing / previous contract delivered by the named provider.

The ICB may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice. To this end, after the award of contract, there is a possibility that the contract may be varied as allowable in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.14) Additional information

The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 17th December 2024 (8 working days following publication of intention to award notice). They should be submitted in writing to procurement@snee.nhs.uk. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Award decision-makers: IES Alliance; IESA Partnerships team; IESA Be Well Domain Steering Group.

- No conflicts of interest, or potential conflicts of interest, were declared by any decision makers.

The decision to award this contract in line with Direct Award Process C was based on evaluation against the five required key criteria as follows:

- Quality and Innovation - Assured - SNEE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering. This criterion was reviewed in line with the Quality Impact Assessment.
- Value - Assured - SNEE ICB are assured that the provider is delivering value to the integrated care system and the cost of change would not be outweighed by the potential benefit of a new provider.
- Integration, Collaboration and Service Sustainability - Assured - SNEE ICB are assured that the provider is positively impacting on the integrated care system through their

integration and collaboration delivered as a requirement of the specification and prevention elements linked to the delivery.

- Improving Access, Reducing Health Inequalities and Facilitating Choice - Assured - SNEE ICB are assured that the provider is meeting needs of the population to ensure equitable access and choice as required by the specification and contract. This criterion was reviewed in line with the Equality Impact Assessment.
- Social Value - Assured - SNEE ICB are assured that the provider is delivering in line with the SNEE Green Plan, supporting with the implementation of carbon reduction and especially increase in initiatives which positively impact on the wider determinants of health. This criterion was reviewed in line with the Sustainability Impact Assessment.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 November 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Shaw Trust

Black Country House, Rounds Green Road

Oldbury

B69 2DG

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

01744121

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £178,000

Total value of the contract/lot: £178,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Suffolk and North East Essex Integrate Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

Country

United Kingdom