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Contract

Integrated Community Care Equipment and Associated Services

Kent County Council (T/A Procurement Services)

F03: Contract award notice

Notice identifier: 2024/S 000-039074

Procurement identifier (OCID): ocids-h6vhtk-046b7c

Published 4 December 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (T/A Procurement Services)

1 Abbey Wood Road

West Malling

ME19 4YT

Email

csgprocurement@cslltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.commercialservices.org.uk/>

Buyer's address

<https://www.commercialservices.org.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Community Care Equipment and Associated Services

Reference number

Y24008

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This Framework Agreement will allow for the procurement of a full range of Community Care

Equipment for Goods and Services. Suppliers can provide directly or indirectly via Sub-Contractors a wide range of

Goods and Services including Service, maintenance, repairs, storage, and disposal of equipment.

The Framework Agreement has been split into three (3) LOTS:

LOT 1 - Integrated Community Care Equipment and Associated Services

LOT 2 – Technology Enabled Care Products and Services (TEC)

LOT 3 – Wheelchairs, Motorised Mobility Products and Services

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

II.2) Description

II.2.1) Title

Integrated Community Care Equipment and Associated Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85323000 - Community health services
- 85312500 - Rehabilitation services
- 33192600 - Lifting equipment for health care sector
- 85144100 - Residential nursing care services
- 33141720 - Walking aids
- 33193000 - Invalid carriages, wheelchairs and associated devices
- 33193100 - Invalid carriages and wheelchairs
- 33193120 - Wheelchairs
- 33193121 - Motorised wheelchairs
- 39143112 - Mattresses
- 33196000 - Medical aids
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 85112000 - Hospital support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the supply of Integrated Community Care Equipment and Associated Services which may include, but not be limited to:

- Adaptive Furniture
- Bariatric Equipment
- Bathing and Showering Equipment
- Beds and Mattress Products and Services
- Chairs and Accessories
- Communication Devices
- Consultancy and Assessments
- Daily Living Aids
- Dementia Care
- Fully Managed Service
- Grab Rails and Minor Adaptations
- Heat & Smoke Alarms
- Home Modifications
- Hoists and Slings
- Kitchen and Household Equipment
- Moving and Handling Equipment
- Multi-Sensory Equipment

- Mobility Aids
- Personal Care Products
- Personal Emergency Response (PERS) Devices
- Pressure Care
- Remote Monitoring Devices
- Rehabilitation and Therapy Products
- Stair lifts and Climbers
- Service, Maintenance, Repairs, Storage & Disposal of Equipment
- Telehealth Platforms
- Toileting Equipment
- Wearable Devices
- Walking Aids and Tubular Steel Products
- Wheelchair Products and Equipment

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 20

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 20

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All Public Bodies will have access to this Framework Agreement with the agreement with the

Contracting Authority. Those organisations who wish to access this Framework Agreement

are detailed in the Invitation to Tender document.

II.2) Description

II.2.1) Title

Technology Enabled Care Products and Services (TEC)

Lot No

2

II.2.2) Additional CPV code(s)

- 79711000 - Alarm-monitoring services
- 31625200 - Fire-alarm systems
- 35121700 - Alarm systems
- 90524200 - Clinical-waste disposal services
- 90524400 - Collection, transport and disposal of hospital waste
- 33120000 - Recording systems and exploration devices
- 33190000 - Miscellaneous medical devices and products
- 33195000 - Patient-monitoring system
- 85112000 - Hospital support services
- 85140000 - Miscellaneous health services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the supply of Technology Enabled Care (TEC) which may include, but not be limited to:

- Alarm 24 Hour Receiving Centre
- Communication Devices
- Community Responders
- Dementia Care
- Data Management
- Heat and Smoke Alarms
- Maintenance, Service, Repairs, Storage, Recycling, and Disposal of Equipment
- Personal Emergency Response (PERS) Devices
- Remote Monitoring Devices
- Referral Management
- Software Subscriptions
- Service Data
- Telehealth Platforms
- Training
- Wearable Devices

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 20

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 20

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All Public Bodies will have access to this Framework Agreement with the agreement with the

Contracting Authority. Those organisations who wish to access this Framework Agreement

are detailed in the Invitation to Tender document.

II.2) Description

II.2.1) Title

Wheelchairs, Motorised Mobility Products and Services

Lot No

3

II.2.2) Additional CPV code(s)

- 33193000 - Invalid carriages, wheelchairs and associated devices

- 33193100 - Invalid carriages and wheelchairs
- 33193120 - Wheelchairs
- 33193121 - Motorised wheelchairs
- 33193200 - Parts and accessories for invalid carriages and wheelchairs
- 50421100 - Repair and maintenance services of wheelchairs
- 85323000 - Community health services
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 33100000 - Medical equipments
- 44115600 - Stairlifts

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the supply of Wheelchairs, electronic powered mobility and

Services which may include, but not be limited to:

- Assessments and Referral Service
- Mobility Scooters
- Motorised Recliners
- Power Chairs
- Service, Maintenance, Repairs, Storage & Disposal of Equipment
- Stairlifts
- Wheelchairs

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 20

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 20

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All Public Bodies will have access to this Framework Agreement with the agreement with the

Contracting Authority. Those organisations who wish to access this Framework Agreement

are detailed in the Invitation to Tender document.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016514](#)

Section V. Award of contract

Lot No

1

Title

Integrated Community Care Equipment and Associated Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 November 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Nottingham Rehab Limited (trading as NRS Healthcare)

Sherwood House, Cartright Way, Forest Business Park, Bardon Hill, Coalville

Leicestershire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01948041

The contractor is an SME

No

V.2.3) Name and address of the contractor

Medequip Assistive Technology Limited

Unit 2, The Summit Centre, Skyport Drive, West Drayton

Middlesex

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04198824

The contractor is an SME

No

V.2.3) Name and address of the contractor

Millbrook Healthcare Limited

Nutsey Lane, Calmore Ind Park, Totton

Southampton

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00833987

The contractor is an SME

No

V.2.3) Name and address of the contractor

Five Mobility Ltd Limited

Unit 1A, Spur, Leeds, West Yorkshire

West Yorkshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12222525

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Inspire Community Trust Limited

130-136 Maidstone Rd, Sidcup

Kent

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05296168

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Integrity Mobility Solutions Limited

74 St Georges Rd

Bolton

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

14220473

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £350,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Technology Enabled Care Products and Services (TEC)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 November 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Nottingham Rehab Limited (trading as NRS Healthcare)

Sherwood House, Cartright Way, Forest Business Park, Bardon Hill, Coalville

Leicestershire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01948041

The contractor is an SME

No

V.2.3) Name and address of the contractor

Medequip Assistive Technology Limited

Unit 2, The Summit Centre, Skyport Drive, West Drayton

Middlesex

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04198824

The contractor is an SME

No

V.2.3) Name and address of the contractor

Livity Life Limited

Nutsey Lane, Calmore Ind Park, Totton

Southampton

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13968621

The contractor is an SME

No

V.2.3) Name and address of the contractor

Chubb Fire & Security Limited

Chubb House, Shadsworth Road, Blackburn

Lancashire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ventro Limited

Aquilam House, 7 Darklake View, Estover

Plymouth

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08765695

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Access UK Limited

The Armstrong Building, 10 Oakwood Drive, Loughborough University Science & Enterprise Park

Loughborough

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02343760

The contractor is an SME

No

V.2.3) Name and address of the contractor

Legrand Electric Limited

Great King Street North

Birmingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00115834

The contractor is an SME

No

V.2.3) Name and address of the contractor

We Are Group Holdings Limited

3rd Floor Friars House, Manor House Drive

Coventry

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08018895

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £350,000,000 taken into consideration

Section V. Award of contract

Lot No

3

Title

Wheelchairs, Motorised Mobility Products and Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 November 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Nottingham Rehab Limited (trading as NRS Healthcare)

Sherwood House, Cartright Way, Forest Business Park, Bardon Hill, Coalville

Leicestershire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01948041

The contractor is an SME

No

V.2.3) Name and address of the contractor

AJ Mobility Limited

1st Floor, Ash House Breck land, Linford Wood West

Milton Keynes

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02808028

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ross Auto Engineering Limited

Units 9-13 Westfield Rd, Wallasey

Merseyside

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

Inspire Community Trust Limited

130-136 Maidstone Rd, Sidcup

Kent

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05296168

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £100,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=905193219>

GO Reference: GO-2024124-PRO-28759948

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council (t/a Procurement Services)

1 Abbey Wood Road

West Malling

ME19 4YT

Email

csgprocurement@csLtd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Internet address

www.commercialservices.org.uk

VI.4.2) Body responsible for mediation procedures

Commercial Services

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Internet address

www.commercialservices.org.uk