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#### Contract

# **Managed IT Service Provision**

Whickham School

F03: Contract award notice

Notice identifier: 2024/S 000-039019

Procurement identifier (OCID): ocds-h6vhtk-03357d

Published 4 December 2024, 11:02am

# **Section I: Contracting authority**

## I.1) Name and addresses

Whickham School

Whickham,

Newcastle upon Tyne

**NE16 5AR** 

#### Contact

**Daniel Dunbar** 

#### **Email**

daniel.dunbar@ecservices.org.uk

## Country

**United Kingdom** 

## Region code

UKC - North East (England)

## Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.whickhamschool.org/

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Education

# **Section II: Object**

## II.1) Scope of the procurement

## II.1.1) Title

Managed IT Service Provision

## II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

## II.1.3) Type of contract

Services

### II.1.4) Short description

To provide Whickham School with outstanding IT service and support, working in collaboration with the Senior Leadership Team to support the strategic and operational aims of the school.

We have a significant IT infrastructure supporting a complex web of interrelated software and systems. A key requirement of the required service will be to maintain operational availability of these systems at all times. Good proactive maintenance (housekeeping) needs to be rigorously applied to ensure operational efficiency and resilience.

We have a rolling programme of IT hardware equipment replacement which the on-site team would be required to install and configure.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £514,795.50

# II.2) Description

#### II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

### II.2.3) Place of performance

#### **NUTS** codes

• UKC - North East (England)

## II.2.4) Description of the procurement

Provision of support and maintenance with on-site technical support

Provision of ad-hoc specialist technical advice

Customer relationship and account management

## II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 25

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 65

## II.2.11) Information about options

Options: Yes

Description of options

The Call-Off Contract will cover the period from 1st September 2024 to 31st August 2027 with the option to extend for 1 year plus 1 year (extensions subject to review, incorporating price negotiations and KPI performance.)

# Section IV. Procedure

## **IV.1) Description**

## IV.1.1) Type of procedure

Restricted procedure

## IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-012000

## Section V. Award of contract

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

8 August 2024

## V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

ASPIRE TECHNOLOGY SOLUTIONS LTD

Pipewell Quay Pipewellgate

gateshead
NE8 2BJ
Country
United Kingdom
NUTS code
UKC - North East (England)
Companies House
06031628
The contractor is an SME
No
V.2.4) Information on value of contract/lot (excluding VAT)
Initial estimated total value of the contract/lot: £600,000
Total value of the contract/lot: £514,795.50
Section VI. Complementary information
VI.3) Additional information
Get Help Buying , provided the procurement support for this tender, using the BWCET Goods & Services DPS
VI.4) Procedures for review
VI.4.1) Review body
GetHelpBuyingForSchools
London
Country

United Kingdom