

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/039019-2024>

Contract

Managed IT Service Provision

Whickham School

F03: Contract award notice

Notice identifier: 2024/S 000-039019

Procurement identifier (OCID): ocids-h6vhtk-03357d

Published 4 December 2024, 11:02am

Section I: Contracting authority

I.1) Name and addresses

Whickham School

Whickham,

Newcastle upon Tyne

NE16 5AR

Contact

Daniel Dunbar

Email

daniel.dunbar@ecservices.org.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.whickhamschool.org/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed IT Service Provision

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

To provide Whickham School with outstanding IT service and support, working in collaboration with the Senior Leadership Team to support the strategic and operational aims of the school.

We have a significant IT infrastructure supporting a complex web of interrelated software and systems. A key requirement of the required service will be to maintain operational availability of these systems at all times. Good proactive maintenance (housekeeping) needs to be rigorously applied to ensure operational efficiency and resilience.

We have a rolling programme of IT hardware equipment replacement which the on-site team would be required to install and configure.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £514,795.50

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Provision of support and maintenance with on-site technical support

Provision of ad-hoc specialist technical advice

Customer relationship and account management

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 25

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 65

II.2.11) Information about options

Options: Yes

Description of options

The Call-Off Contract will cover the period from 1st September 2024 to 31st August 2027 with the option to extend for 1 year plus 1 year (extensions subject to review, incorporating price negotiations and KPI performance.)

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-012000](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ASPIRE TECHNOLOGY SOLUTIONS LTD

Pipewell Quay Pipewellgate

gateshead

NE8 2BJ

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

06031628

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £514,795.50

Section VI. Complementary information

VI.3) Additional information

Get Help Buying , provided the procurement support for this tender, using the BWCET Goods & Services DPS

VI.4) Procedures for review

VI.4.1) Review body

GetHelpBuyingForSchools

London

Country

United Kingdom