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Contract

Cambridgeshire County Council Highways Services Asset Management System

Cambridgeshire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-039010

Procurement identifier (OCID): ocids-h6vhtk-0468f1

Published 4 December 2024, 10:35am

Section I: Contracting authority

I.1) Name and addresses

Cambridgeshire County Council

New Shire Hall, Emery Crescent, Enterprise Campus, Alconbury Weald

Huntingdon

PE28 4YE

Email

procurementandcommercial@cambridgeshire.gov.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.cambridgeshire.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cambridgeshire County Council Highways Services Asset Management System

Reference number

DN723887

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Cambridgeshire County Council require a Highways Asset Management solution, providing a fully integrated, end to end, mobile platform for internal use, with contractor and customer engagement.

- A SAAS solution, or hosted by vendor

- Provision of Production, Training and UAT environments
- Provision of consultancy, training and data migration to support the implementation of the chosen solution
- Provide management oversight of the Highways and Transportation service
- Be compliant with relevant legislation(s), codes of good practice and Cambridgeshire County Council's requirements
- Offer sophisticated, fully integrated Asset, Works, Financial Management capability
- Provide mobile working capability with real-time communications for relevant activities and full integration with operational systems and Hardware
- Provide a Customer Service interface which allows customers to query the system directly.

The contract length will be 5 years with an option to extend for a further 2 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,250,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Cambridgeshire County Council require a Highways Asset Management solution, providing a fully integrated, end to end, mobile platform for internal use, with contractor

and customer engagement.

- A SAAS solution, or hosted by vendor
- Provision of Production, Training and UAT environments
- Provision of consultancy, training and data migration to support the implementation of the chosen solution
- Provide management oversight of the Highways and Transportation service
- Be compliant with relevant legislation(s), codes of good practice and Cambridgeshire County Council's requirements
- Offer sophisticated, fully integrated Asset, Works, Financial Management capability
- Provide mobile working capability with real-time communications for relevant activities and full integration with operational systems and Hardware
- Provide a Customer Service interface which allows customers to query the system directly.

1.3.2. The new solution should provide the following modules:

- Works Management
- Customer Management
- Inspections
- Street Lighting
- Drainage Management
- G.I.S. (Mapping) Interface
- Local Street Gazetteer
- Public Rights of Way Information Management
- Commons and Village Greens Information Management
- Asset Management

- Pavement Management
- Mobile Device Functionality
- Interface to financial systems
- Integration with Contractor Systems
- Business Intelligence and Reporting.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 45

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-015875](#)

Section V. Award of contract

Title

Cambridgeshire County Council Highways Services Asset Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 August 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Symology Ltd

10 Kensworth Gate, 200-204 High Street South

Dunstable

LU6 3HS

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £891,165

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cambridgeshire County Council

New Shire Hall, Emery Crescent, Enterprise Campus, Alconbury Weald

Huntingdon

PE28 4YE

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United Kingdom

