

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/038991-2025>

Tender

All Age Carers Support Service

Westmorland and Furness Council

F02: Contract notice

Notice identifier: 2025/S 000-038991

Procurement identifier (OCID): ocds-h6vhtk-052b38

Published 10 July 2025, 2:30pm

Section I: Contracting authority

I.1) Name and addresses

Westmorland and Furness Council

South Lakeland House, Lowther Street

Kendal

LA9 4DQ

Contact

Mrs Alyson Delin

Email

Alyson.Delin@westmorlandandfurness.gov.uk

Telephone

+44 7423749646

Country

United Kingdom

Region code

UKD12 - East Cumbria

Internet address(es)

Main address

<https://www.westmorlandandfurness.gov.uk/>

Buyer's address

<https://www.westmorlandandfurness.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All Age Carers Support Service

Reference number

DN780947

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

As part of its statutory duty, and in line with its vision, priorities and values, Westmorland and Furness Council has commissioned this All-Age Carers Service to support unpaid carers across Westmorland and Furness.

The key priorities the Service needs to deliver against are outlined below.

- Carers are recognised by health and social care professionals
- Carers receive information, advice and guidance
- Carers are supported to have healthy and fulfilled lives
- Carers are supported to have breaks from their caring role
- Carers' voices are heard and valued
- Carers have a say in how their services are delivered
- Carers are protected from harm

An unpaid Carer is anyone who cares for a family member, partner or friend who needs help because of their physical or mental health, disability, or an addiction, and would find it difficult to manage without their support.

Carers can be of any age, supporting a child or an adult.

II.1.5) Estimated total value

Value excluding VAT: £3,467,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD12 - East Cumbria

II.2.4) Description of the procurement

As part of its statutory duty, and in line with its vision, priorities and values, Westmorland and Furness Council has commissioned this All-Age Carers Service to support unpaid carers across Westmorland and Furness.

The key priorities the Service needs to deliver against are outlined below.

- Carers are recognised by health and social care professionals
- Carers receive information, advice and guidance
- Carers are supported to have healthy and fulfilled lives
- Carers are supported to have breaks from their caring role
- Carers' voices are heard and valued
- Carers have a say in how their services are delivered
- Carers are protected from harm

An unpaid Carer is anyone who cares for a family member, partner or friend who needs help because of their physical or mental health, disability, or an addiction, and would find it difficult to manage without their support.

Carers can be of any age, supporting a child or an adult.

II.2.5) Award criteria

Cost criterion - Name: Technical/Qualitative / Weighting: 75

Cost criterion - Name: Commercial / Weighting: 25

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 January 2026

End date

31 December 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

One optional extension of 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-036933](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 August 2025

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

11 August 2025

Local time

3:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Her Majesty's Court Service

London

WC2A 2LL

Country

United Kingdom