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Tender

## **UKROEd Learning Management System for Project MApp**

UKROEd Limited

F02: Contract notice

Notice identifier: 2024/S 000-038985

Procurement identifier (OCID): ocds-h6vhtk-04b730

Published 4 December 2024, 8:44am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

UKROEd Limited

First Floor Colwyn Chambers, 19 York Street

Manchester

M2 3BA

#### **Contact**

Dean Meredith

#### **Email**

[dean.meredith@ukroed.org.uk](mailto:dean.meredith@ukroed.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.ukroed.org.uk](http://www.ukroed.org.uk)

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA43212](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43212)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.mytenders.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.mytenders.co.uk>

**I.4) Type of the contracting authority**

Other type

Private not-for-profit company

**I.5) Main activity**

Other activity

National Driver Offender Retraining

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

UKROEd Learning Management System for Project MApp

#### **II.1.2) Main CPV code**

- 48517000 - IT software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Project MApp is to procure a business management solution that will deliver the consolidation of several critical business processes around

a single/integrated management application solution. This procurement is about tendering for the individual LMS system that will then be one of the

systems that will be integrated with the wider business management solution.

#### **II.1.5) Estimated total value**

Value excluding VAT: £170,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 80000000 - Education and training services
- 80500000 - Training services

#### **II.2.3) Place of performance**

NUTS codes

- UKD33 - Manchester

Main site or place of performance

First Floor of Colwyn Chambers, 19 York Street, Manchester, M2 3BA

#### **II.2.4) Description of the procurement**

To address the challenges of organisational growth and scale, UKROEd has commissioned Project MApp (Management Application), which will deliver an integrated business management solution that will improve organisational and staff efficiency, ensure high data quality and accuracy to support timely decision making, and provide an exceptional user experience for our staff and external stakeholders. It will deliver the consolidation (and where possible automation) of critical business processes around an integrated solution.

This holistic solution will not be a single logical product or technology platform and will at least comprise of a Learning Management Solution (LMS) and a Customer Relationship Management System (CRM), to be sourced separately but branded and acting (where required) cohesively as a single, integrated system in terms of the user journey. MApp in totality will facilitate much of UKROEd's core business including stakeholder engagement, trainer and provider licence management, training interventions (face-to-face and e-learning) and live events / conferences.

This procurement is about tendering for the individual LMS system. The LMS is being 'frontloaded' ahead of core the CRM owing to a simpler requirement set. UKROEd is looking to procure a fully functional LMS to support the effective management of UKROEd's Academy training provision (as well as some non-Academy materials). It will accommodate a wide variety of different learning interventions and formats such as self-directed e-learning, facilitated e-learning, live events/webinars and classroom-based courses and will also accommodate and optimise relevant back-office processes, inclusive of reporting and insights generation.

This market brief seeks to outline the scope and vision of solution to be delivered, with a particular focus on the LMS as 'Phase 1' of the MApp project.

'Phase 2', including the Customer Relationship Management (CRM) will be sourced separately at a later date.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Four further 12 month extensions (4+1+1+1+1)

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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**Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Open procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-037140](#)

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 January 2025

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

20 January 2025

Local time

12:00pm

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## **Section VI. Complementary information**

## **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=233333](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=233333).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.mytenders.co.uk/sitehelp/help\\_guides.aspx](https://www.mytenders.co.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:233333)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope->

[and-remit](#)

**VI.4.2) Body responsible for mediation procedures**

UKROEd Limited

First Floor Colwyn Chambers, 19 York Street

Manchester

M2 3BA

Email

[dean.meredith@ukroed.org.uk](mailto:dean.meredith@ukroed.org.uk)

Country

United Kingdom

Internet address

[www.ukroed.org.uk](http://www.ukroed.org.uk)

**VI.4.4) Service from which information about the review procedure may be obtained**

UKROEd Limited

First Floor Colwyn Chambers, 19 York Street

Manchester

M2 3BA

Email

[dean.meredith@ukroed.org.uk](mailto:dean.meredith@ukroed.org.uk)

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