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Award

BCU-DIR-59836- MAINTENANCE OF COMMUNITY EQUIPMENT WITHIN BETSI CADWALADR UNIVERSITY HEALTH BOARD, FLINTSHIRE COUNTY COUNCIL AND DENBIGHSHIRE COUNTY COUNCIL

Betsi Cadwaladr University Health Board
Flintshire County Council
Denbighshire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038922

Procurement identifier (OCID): ocds-h6vhtk-055841 ([view related notices](#))

Published 10 July 2025, 12:43pm

Scope

Reference

BCU-DIR-59836

Description

Betsi Cadwaladr University Health Board are aiming to ratify the Direct Award of a contract to the incumbent supplier Healthcare Matters UK Ltd for the Maintenance, Service and Testing of Community Equipment within Betsi Cadwaladr University Health Board, Flintshire County Council and Denbighshire County Council.

This contract is to be seen as an interim arrangement while a detailed Procurement process is carried out. Following advice from the NWSSP Legal and Risk Department during initial re-tendering discussions, it has been noted that a further review of the Terms and Conditions is to take place due to the involvement of multiple contracting authorities. It has been advised that a Memorandum of Understanding is to be created amongst the contracting authorities to ensure clear stipulation of contract responsibilities and liabilities

This agreement is to run in line with the current contract term of 01/07/2025-30/06/2026. This 12 month period will allow NWSSP Procurement Services to work closely with the associated parties while review is undertaken by the relevant Legal and Risk colleagues.

Contract 1. BCU-DIR-59836- Service, Maintenance and Testing of Community Equipment within BCUHB, FCC and DCC

Supplier

- [HealthCare Matters](#)

Contract value

- £1,156,850 excluding VAT
- £1,388,220 including VAT

Above the relevant threshold

Award decision date

2 June 2025

Standstill period

- End: 22 July 2025
- 8 working days

Earliest date the contract will be signed

22 July 2025

Contract dates (estimated)

- 23 July 2025 to 30 June 2026
- 11 months, 9 days

Main procurement category

Services

CPV classifications

- 50400000 - Repair and maintenance services of medical and precision equipment

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Direct award

Supplier

HealthCare Matters

- Public Procurement Organisation Number: PCJB-2814-BHZP

Healthcare House, High St, Pentre Broughton

Wrexham

LL11 6AG

United Kingdom

Email: Adam@healthcare-matters.com

Region: UKL23 - Flintshire and Wrexham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. BCU-DIR-59836- Service, Maintenance and Testing of Community Equipment within BCUHB, FCC and DCC

Contracting authorities

Betsi Cadwaladr University Health Board

- NHS Organisation Data Service: 7A1

Headquarters Ysbyty Gwynedd

Bangor

LL57 2PW

United Kingdom

Contact name: Samuel Hughes

Email: samuel.hughes2@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL12 - Gwynedd

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Flintshire County Council

- Public Procurement Organisation Number: PNJC-2356-PCDV

Ty Dewi Sant , St. David's Park

Ewloe

CH5 3FF

United Kingdom

Email: samuel.hughes2@wales.nhs.uk

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Denbighshire County Council

- Public Procurement Organisation Number: PTPG-8659-JMCD

8-11 Trem-y-Dyffryn, Colomendy Industrial Estate

Denbigh

LL165TX

United Kingdom

Email: samuel.hughes2@wales.nhs.uk

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: Procurement

- NHS Organisation Data Service: RQF

NHS Wales Shared Services Partnership 4-5 Charnwood Court

Cardiff

CF15 7QZ

United Kingdom

Email: samuel.hughes2@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact [Betsi Cadwaladr University Health Board](#) for any enquiries.