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Contract

## **Travel Management Services**

THE ASSOCIATION OF NORTH EAST COUNCILS LIMITED

F20: Modification notice

Notice identifier: 2025/S 000-038905

Procurement identifier (OCID): ocds-h6vhtk-055ccf

Published 10 July 2025, 12:19pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

THE ASSOCIATION OF NORTH EAST COUNCILS LIMITED

Northern Design Centre

Gateshead

NE83DF

#### **Contact**

Carl Telford

#### **Email**

[professional.services@nepo.org](mailto:professional.services@nepo.org)

#### **Country**

United Kingdom

#### **Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.nepo.org](http://www.nepo.org)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Travel Management Services

Reference number

NEPO507

#### **II.1.2) Main CPV code**

- 63516000 - Travel management services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

NEPO have established a framework contract for the provision of a travel management service. The framework contract will provide for booking of all rail and air travel tickets, all hotel accommodation and any other ancillary requirements related to business travel.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

72

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 072-173529](#)

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## **Section V. Award of contract/concession**

### **Contract No**

1

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

6 April 2020

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Click Travel Ltd

7th Floor, Alpha Tower Suffolk Street Queensway

Birmingham

B1 1TT

Email

[rachel.millward@clicktravel.com](mailto:rachel.millward@clicktravel.com)

Telephone

+44 8447452121

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03770815

Internet address

[www.clicktravel.com](http://www.clicktravel.com)

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £100,000,000,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

High Court of England and Wales London

London

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 63516000 - Travel management services

#### **VII.1.2) Additional CPV code(s)**

- 55100000 - Hotel services
- 63515000 - Travel services
- 79997000 - Business travel services
- 98341000 - Accommodation services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

NEPO have established a framework contract for the provision of a travel management service. The framework contract will provide for booking of all rail and air travel tickets, all hotel accommodation and any other ancillary requirements related to business travel.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

72

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£100,000,000,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

TravelPerk IRL Limited

Alpha Tower, Suffolk Street Queensway

Birmingham

B1 1TT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03770815

Internet address

<https://www.travelperk.com/uk>

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

NEPO intends to modify the NEPO507 - Travel Management System Framework Agreement (Reference: 2020\S 072-173529) to explicitly address emergency and temporary accommodation and related travel services, accessed via the Solution's booking platform.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The modification recognises the provision of supplemental emergency and temporary accommodation and related travel services for a range of uses and users. Provision of the

services has become necessary to support Contracting Authorities in accessing a range of essential services as part of the Solution.

The modification is justified on the basis of regulation 72(1)(b)(ii) of the Public Contracts Regulations 2015. Contracting Authorities accessing the Framework Agreement would face disproportionate time and cost in sourcing supply through an alternative contractor for what would be substantially the same service. The provision of travel and accommodation management services would not change, requiring Contracting Authorities to duplicate the scope and delivery model of the existing Framework for no material benefit.

A change of contractor would cause significant inconvenience for Contracting Authorities, requiring potential migration from existing systems, duplication of existing processes and administration. These changes would incur an initial expense of time and resources, as well as ongoing costs in the management and administration of identical or equivalent systems.

NEPO is satisfied that the modification supports Contracting Authorities in mitigating unnecessary cost and inconvenience, retaining the existing service provision while providing clarity and assurance.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £100,000,000,000

Total contract value after the modifications

Value excluding VAT: £100,000,000,000